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Managed Detection & Response

with Microsoft Defender XDR

Service Description & Key Capabilities

Neurosoft's MDR with Microsoft Defender XDR provides full lifecycle operation of your EDR-XDR environment, combining advanced detection engineering, enriched investigations, and coordinated response across your entire ecosystem.

- End-to-end Microsoft Defender XDR management and tuning
- Custom detection rules aligned to attacker techniques & TTPs
- Continuous threat hunting across all Defender telemetry
- Intelligence-enriched investigations powered by Hackcraft Team insights
- SOAR-orchestrated response beyond EDR across identity, network, cloud & ITSM
- Easy expansion into a full Microsoft Sentinel-powered SOC

Microsoft
Solutions Partner
Security

Specialist
Cloud Security
Threat Protection

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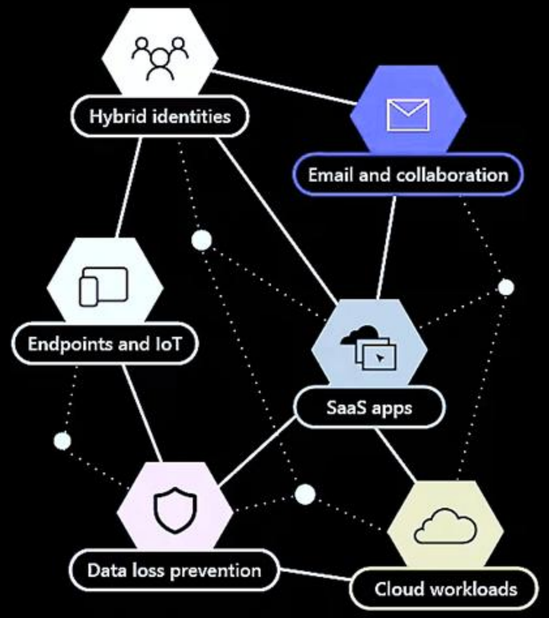
Microsoft

Service Description & Key Capabilities

Achieve faster, more accurate threat detection and response through Microsoft XDR's expanded visibility and automated investigation capabilities, amplified by Neurosoft's MDR analysts who continuously hunt, validate, and contain attacks.

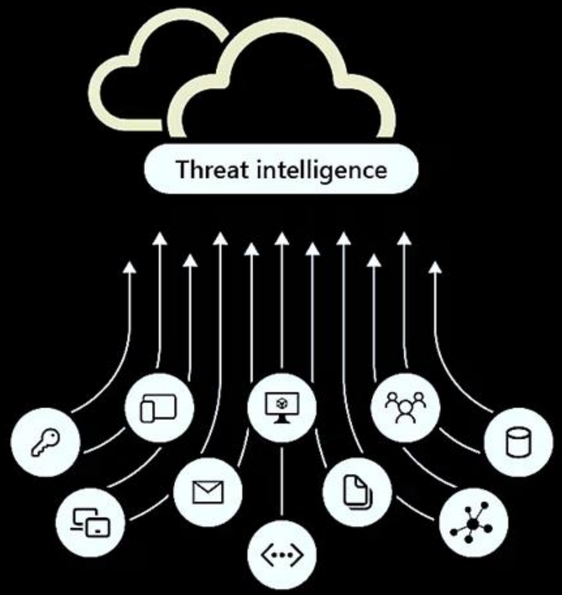
Extended

Get true visibility with incidents that span endpoints, identities, email, collaboration tools, data loss insights, and cloud.



Detection

Detect cyberthreats faster with Microsoft cyberthreat data informed by 78 trillion diverse daily signals for insights into a broad set of cyberthreat vectors.



Response

Streamline response with automatic cyberattack disruption, a unified investigation experience, and advanced AI.

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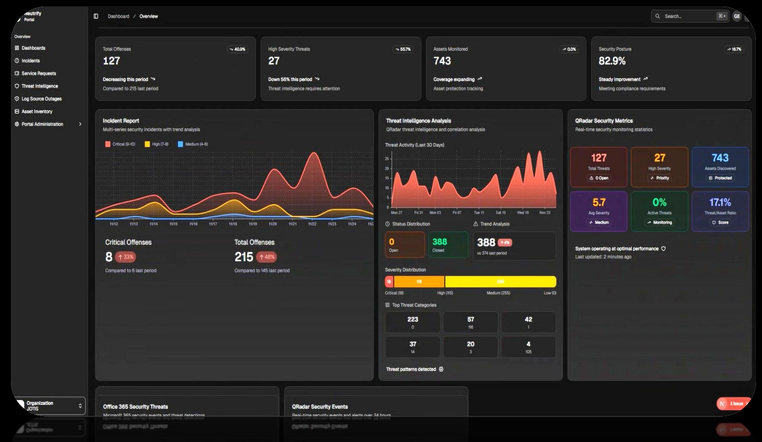
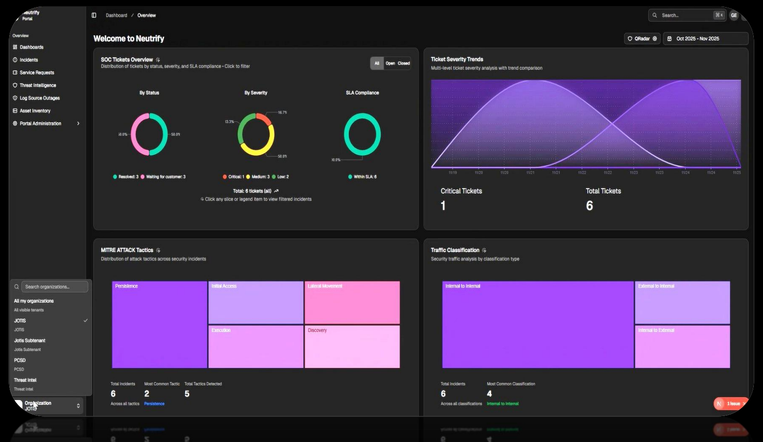
Neurosoft SOC/MDR Service Portal

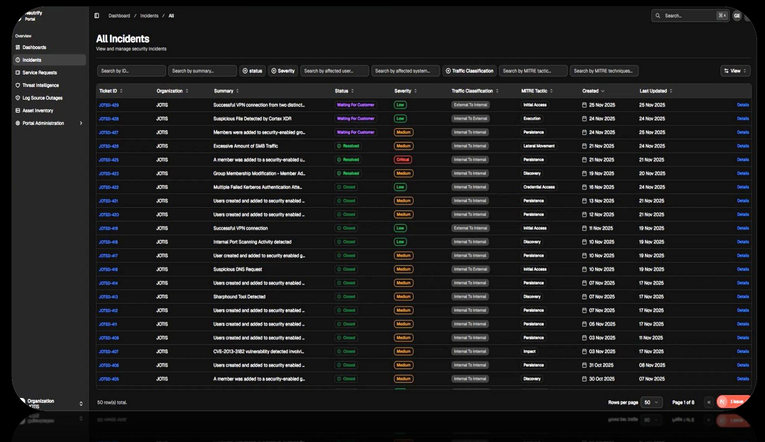
The Neurosoft SOC/MDR Service Portal provides a unified view of all security operations, offering full transparency and streamlined collaboration with our SOC Team.

Key Features

- Visibility into all open tickets and incident status
- Direct collaboration and communication with SOC analysts
- Full access to SLA performance and service metrics
- Clear oversight of your MDR service, enabling real-time awareness and efficient interaction with the SOC.







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MDR Team Expertise

Neurosoft, a leading MSP in Cybersecurity, Technology Solutions and Field Services, is a Microsoft Security Solutions Specialized Partner, holding Microsoft Security Specializations in Threat Protection and Cloud Security. This recognition highlights our proven expertise in delivering Microsoft's advanced security technologies and protecting organizations from evolving cyber threats.

Team Certifications:

- SC-100, SC-200, SC-300, SC-400, SC-900
- MS-102, MS-900
- AZ-104, AZ-140, AZ-305, AZ-500, AZ-700, AZ-800, AZ-801
- GCFR, GCIH, GCFE, GCFA, GREM
- CISSP, CCSP, CISM
- ISA/IEC 62443 Expert

Our MDR and SOC operations are delivered by an EU-based team (Greece – Cyprus) of more than 40 analysts, engineers, automation specialists, threat intelligence researchers, and forensics experts. Supporting over 50 clients across all industries—including critical infrastructure, financial services, enterprise, and public sector—Neurosoft provides a mature, scalable, and field-proven Microsoft-powered detection and response capability.

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