

New Charter TECHNOLOGIES



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Microsoft Partner



Gold Cloud Platform
Gold Cloud Productivity
Gold Small and Midmarket Cloud Solutions
Gold Windows and Devices
Silver Data Analytics
Silver Collaboration and Content

Technology Used

- Microsoft Azure IaaS
- Azure Architecting
- Azure SQL
- Security and Compliance
- Infrastructure design and management
- PCI Assessment and Compliance
- Managed Services
- Project Management
- Azure Managed Services



Microsoft 365 FINRA Deployment 1031 Crowd Funding

1031 Crowd Funding approached New Charter Technologies to implement a fully cloud based FINRA compliant solution to support their investment platform. With billions of dollars in real estate transactions and stringent security requirements, it was essential to have a fully compliant solution with full governance.

Challenge

Security was critical with the ability to maintain security across multiple the platform. 1031 utilized a cloud based investment platform and access to all emails, chats, and applications needed full governance and control.

The project needed to address four key areas:

1. Security – Identity Management, Single -Sign-On (SSO), MFA and logging
2. Data Loss Prevention and Rights Management
3. Performance
4. Ease of use

Solution

New Charter Technologies – Leveraging their comprehensive experience in Microsoft 365 security and governance, coupled with their expertise in financial services and compliance, NCT was able to architect and implement a Microsoft 365 FINRA compliant solution that addressed all 1031 objectives. Microsoft 365 solution stack provided a dynamic solution with security and scalability to meet the current and future needs of 1031 Crowd Funding. In addition, NCT was able to architect a co-managed solution to support the ability of internal IT resources to administer security with full visibility across all support resources.

Benefit

Client satisfaction with the web experience was extremely positive due to the Client satisfaction with the access experience was extremely positive due to the compliant solution architected by I.T. Responsive, a New Charter Technologies Company. I.T. Responsive's project management services was able to rapidly deploy a solution and simplify the access to enable users to be quick trained and operational. The deployment exceeded 1031's expectations. The resulting deployment resulted in the ability to support the investment platform and fulfill all the necessary compliance requirements. As a result, 1031 has been able to effectively support their growth objectives.

In addition, 1031 Crowd Funding adopted New Charter Technologies IT services to manage their cloud solutions driving dramatic cost savings, more than 25%, relative to training and utilizing internal resources to perform this function.

By embracing cloud-based technologies 1031 Crowd Funding has been able to provide a superior customer experience.