

Dynamics 365 Project Operations

Accelerate your digital transformation initiatives to adapt to the changing customer ecosystem, where manual processes and long –standing silos create major organizational impediments to realizing ROI and driving digital growth.

Business Focused Outcomes



IMPROVED
EMPLOYEE
EMPOWERMENT



INCREASED
ROI



IMPROVED
OPERATIONAL
EFFICIENCIES



ACHIEVE
INDUSTRY
DIFFERENTIATION

Approach

- Architectural design with complete catalogue of solution requirements, user stories, epics and as-is processes
- Defined to-be business processes and deployment storyboard
- Code and capabilities that meet user story requirements, including integrations, migrated data & features
- Training materials & key stakeholder training; Documented use cases for solution testing & migrated UAT and final production data
- Support for fully tested and approved solution



What new technology does is create new opportunities to do a job that customers want done

Tim O'Reilly



SUPERCHARGE YOUR ORGANIZATION FOR SPEED, PRODUCTIVITY & INNOVATION



Retail & Technology



Energy & Utilities



Supply Chain & Logistics



Pharma

Illustrative – Customer Stories

A Client of Cognizant was pursuing modernization of their Project Operations & Accounting space and so Cognizant provided solution blueprinting to first standardize process templates. Workflow automations leveraging Microsoft Power Automate were then configured that provided process consistency, critical traceability, and improved efficiencies. In addition, Microsoft SharePoint was integrated with D365 for a single source of document handling and accessibility across the Client's business units. Data migrations and an integration with SAP was designed and implemented for master data considerations, reporting and analytics.

Another of Cognizant's clients, a global leader in assurance, consulting, strategy and tax services. The insights and quality services it delivers help build trust and confidence in the capital markets and in economies the world over. Dynamics 365 Project Operations implementation with Integration using Azure Logic Apps, large Data Migration from legacy systems, Self Service Portals using Power Portals

Challenge

- Current activities carried out are manual in nature
- No single system provided a unified view of the project information
- Customer teams carried out manual scheduling for team members in separate application, who perform their tasks and submit their timesheets in an external DB.
- The process involved lot of manual steps and many roles are involved in deciding throughout the process.

Solution

- Entire functionality right from Project creation till closure is implemented in the D365 Project Ops module
- The Scheduling feature is now used for automatic scheduling of financial support resources
- Entire analytics of the resources availability and non-availability can be tracked in the system.
- Resources timesheets, expenses tracking is also monitored in the system
- Advanced user interface controls are leveraged which gives intuitive user experience to the end users.

Key Benefits

- 20-25% efficiency for the employees working on the new solution due to automation
- Single view of Project information at one click
- D365 Resource Scheduling used to assign resources to projects and manage their activities

