Change Management

Change management is about understanding, planning for and delivering change from an employee's perspective, recognising the impacts of change on an individual's role, responsibilities and working behaviors whilst delivering business results. It is primarily aimed at delivering additional value through successful adoption of new ways of working whether it be technology or organisational change.

Business Focused Outcomes

- Employee Engagement throughout the change journey
- Improve productivity and value
- Ensured inclusivity and wellbeing
- Seamless, integrated and consistent end user experience
- The right equipment, processes and technology for your business
- The right support network to ensure first time success

Human Centric Approach

- Builds on the capabilities of Microsoft 365 to deliver value-based solutions for your employees
- Improved onboarding of employees to new ways of working
- Drive productivity through time saved doing manual tasks and interventions
- Employee perspective on the change
- Delivering value solutions and opportunities

> We have significantly improved how we manage our collaboration, delivering new tools and improved employee experience.
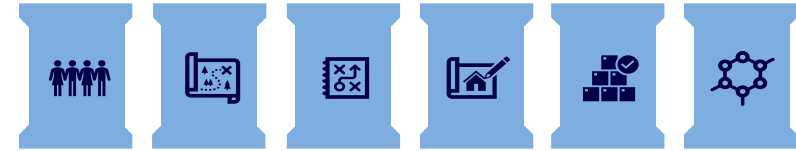
Cognizant MBG's Client

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EMPLOYEE CENTRIC PERSPECTIVE TO DELIVERING BUSINESS VALUE THROUGH A SIX PILLAR APPROACH TO CHANGE MANAGEMENT

Coalition: Build the change management coalition within the organisation and project teams.

Discovery: Engage with stakeholders and employees to understand the business and employee perspective, impacts and opportunities.

Strategy: Prepare a Change Management Strategy to define how the change will be delivered into the business and the key messages, training and implementation needs.

Build: Generate the artefacts to support your strategy, from communications through to marketing, training and empowering employees to work smarter.

Implement: Deliver the change through implementation services, from learning journeys to hands on training and everything in between.

Expand: Reinforce adoption whilst identifying new value opportunities within the business.

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