



CARE365

From Maintenance to Momentum. Keeping Your Applications and Business in Motion

Smart, Secure, and Evolving Support for Microsoft Dynamics 365 Finance & Supply Chain Management and Business Central

Always secure. Always optimized. Always ready for what's next.

Care365 transforms system management into continuous business momentum.

We combine AI-driven operations, automated testing, structured governance, and built-in security assurance to keep your Dynamics 365 environment — and its connected ecosystem — performing, protected, and ready for growth.

Why Care365?

AI-assisted operations

Faster incident resolution, predictive detection, and reduced downtime.

Security at heart

Regular health and security assessments safeguard the core of your operations, protecting integrations and surrounding systems.

Global delivery excellence

24/7 coverage and certified experts across Europe, India, LATAM, and the US.

Customer Impact

50 %

faster release adoption through automation and testing

35 %

fewer incidents through proactive monitoring

25 %

lower support cost via AI and operational efficiency

4.8/5

customer satisfaction — proven reliability and trust

You choose the path —

Essential, Evolve, or Elevate.

Each plan is designed to match your current needs while unlocking your next level of impact.

ESSENTIAL

24/7 AI-enabled support, SLA-based performance, and proactive monitoring that keeps your business running smoothly.

Best for:

businesses seeking operational reliability and consistent performance.

EVOLVE

Everything in Essential, plus:

Automated testing, regular health and security assessments, and KPI-driven governance for a continuously evolving and resilient platform.

Best for:

businesses aiming to automate and optimize continuously with minimal internal effort.

ELEVATE

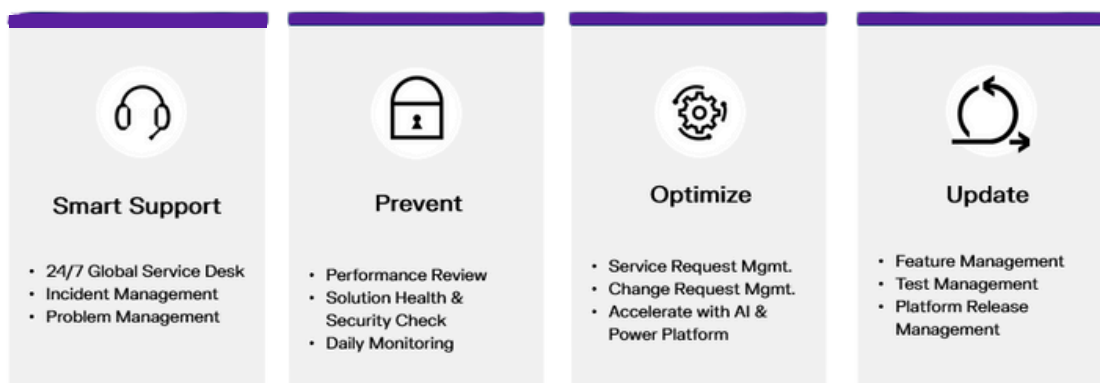
Everything in Optimize, plus:

Copilot & Agent enablement, Power Platform innovation, and predictive analytics that turn your Dynamics 365 into a business accelerator.

Best for:

digital leaders aiming to maximize platform ROI through continuous co-innovation.

Care365 Services



Care365 Fast Start — Live in 10 Days

A proven onboarding program designed to establish full control and continuity — whether you've just gone live or are transitioning from another service provider. Delivering measurable control, visibility, and efficiency from day one

www.nexergroup.com

NEXER