

# AIX Monitoring on SCOM & SCOM MI

## NiCE AIX Management Pack for Microsoft SCOM & SCOM MI

The NiCE AIX Management Pack for Microsoft System Center Operations Manager (SCOM) fills the empty space left by Microsoft when launching SCOM 2022 without such a monitoring tool.

The new NiCE AIX Management Pack ensures top response time and availability of AIX environments. It reduces costs, saves time, and allows a seamless integration of other NiCE Management Packs as with the former Microsoft Management Packs for this platform.

Based on our long-term experience with AIX on IBM Power systems, deriving from our outstanding Linux PowerPC Management Pack, this new product offers all you need for AIX monitoring with SCOM.

- Ensures top response time and availability
- Lowers the TCO
- Speeds up MTTR with Diagnostic Tasks
- Secured by its Microsoft SCOM integration

# Management Pack for AIX



## Features

### Logical Disk Health

Availability and performance check of Logical Disk instances, including common AIX file systems

### Network Adapter Health

Availability and performance check of Network Adapter instances

### OS Health

Availability and performance check for IBM AIX servers

### OS Instances Detection

Health checks of the processor instance monitoring

# Management Pack for AIX



## Benefits

### **Highly Customizable**

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Environments and business needs are manifold. Adjust all monitors and rules to fit your needs

### **Easy Administration**

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Use predefined tasks and rules to automate day-to-day tasks

### **Fire-Proof Operations**

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Dedicated health and performance monitors observe and detect issues on-the-go

### **Troubleshoot faster**

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The Alert-Integrated troubleshooting advice speeds up MTTR

### **Boost Performance**

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Natively secured through its full Microsoft SCOM integration

# Management Pack for AIX



## Details

### Monitoring AIX operating systems

Availability of an IBM AIX server is typically not an area of concern, while performance monitoring is a key business imperative. In such environments, processing time is costly and is measured in work units. A CPU hog can become expensive.

IBM AIX systems are abundant in the financial market, which exceedingly depends on secure highspeed transactions. AIX systems also run many other business-critical workloads in various fast-paced, highly dynamic industries.

So, AIX systems' response time and availability are highly business-critical too. Under-provisioned AIX systems will react slowly on queries from business applications, which then cause undesired end user or processing delays.

The NiCE AIX Management Pack for Microsoft SCOM 2022 provides you with centralized performance monitoring of AIX servers, just as you have been used to when applying the former corresponding Microsoft Management Pack in earlier SCOM releases.

# Management Pack for AIX



## Details

### **Lower TCO & Increased Productivity**

The NiCE Management Pack increases your operational efficiency and reduces the total cost of ownership. It is a sophisticated and intelligent Enterprise Ready Management Pack, designed to integrate into Microsoft SCOM.

The Management Pack collects detailed data without affecting or impacting the overall performance. Identify problems quickly and take corrective action to avoid costly downtime. Built-in features like SCOM "Diagnostic Tasks" help to troubleshoot more efficiently.

### **Leverage the native capabilities of SCOM**

Built on the well established agent model to provide the best of agent-based observation. Centrally configure exception-based monitoring. All run-time data is stored in the Operations Manager Database and data warehouse.

### **Seamless Microsoft SCOM integration**

The NiCE AIX Management Pack comes with a System Center Agent for a seamless Microsoft SCOM integration, with no need to install or configure additional server proxies or connectors to pinpoint root causes.



# Management Pack for AIX



## Licensing

### Licensing

The NiCE AIX Management Pack for Microsoft SCOM is licensed per AIX system.

### Software Support

Within the support time frame, customers will receive direct support from our support team, software updates, and free upgrades to the latest software versions.

Permanent licenses require one year of support. Subscription licenses include support.

### Services

To help customers get a most effective set-up, NiCE is offering remote installation assistance.

Remote professional services include installation and configuration, training, and custom application enhancements.

# Management Pack for AIX



## FAQ

### **Which SCOM versions are supported?**

The Management Pack supports Microsoft SCOM 2022, 2019, and 2016, as well as Azure SCOM MI.

### **Is Azure SCOM Managed Instance supported?**

Yes! All NiCE Management Packs run on Azure SCOM Managed Instance, enabling smooth side-by-side monitoring of on-prem, hybrid, and cloud-only environments.

### **Which AIX versions are supported?**

The Management Pack supports AIX 7.3, 7.2, and 7.1

### **Do you provide custom services?**

Yes. Whenever you need a specialized tweak or enhancement to best fit your environment, NiCE will assist with professional Management Pack authoring services.



# Management Pack for AIX



## Contact

### Get in touch for more information

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