



Domino Monitoring on SCOM & SCOM MI

NiCE Management Pack for HCL Domino

Domino Monitoring

HCL Domino is an enterprise server application development platform. Domino enables building application for solving workflow and business process challenges. Ensuring that the applications work as an integrated ecosystem is critical.

The NiCE Domino Management Pack monitors and reports on the Domino infrastructure, as well as the state and performance of all Domino components. Using the NiCE Domino Management Pack enables you to improve customer experience and business results.

- ✓ Infrastructure, State, and performance monitoring
- ✓ Response-time, and server task monitoring
- ✓ Graphs, and Reports
- ✓ Microsoft SCOM integration

NiCE Management Pack for Domino



Features

Infrastructure Monitoring

Identifies Domino server issues before they affect applications and end-users

Performance & State

Monitors all Domino components. Performance thresholds ensure service levels are met

Response Time

Track server response time and transaction measurement

Server Tasks

Runs detailed task monitoring of add-in and Domino server tasks

Reporting

Performance, Availability, Workload, Operation, Bottlenecks

Performance Graphs

Chart predefined performance graphs for core metrics

SCOM Integrated

Native, and full Microsoft SCOM integration

NiCE Management Pack for Domino



Benefits

Reliable Monitoring

SCOM-based monitoring of Domino health and performance errors, delays and outages

Enterprise Ready

Best scalability by support for small to very large environments

Fast Issue Detection

Save time by detecting root-cause issues precisely and fast

Centrally Configured

Centralize monitoring tasks in the Domino environment

Save Money

Use one tool for centralized, exception-based monitoring

Leverage Investments

Reuse your existing, proven Microsoft SCOM environment

NiCE Management Pack for Domino



Gold Application Development
Gold Datacenter

Details

Domino Infrastructure Resources Monitoring

The NiCE Domino Management Pack increases the productivity by identifying server problems upfront, plus giving action advice to prevent further service degradations.

Runs Natively

The Management Pack integrates natively into the Microsoft System Center Operations Manager, enabling operations to confidently achieve routine Domino monitoring. Support staff no longer needs to “touch” each managed server or become familiar with the server administration interface.

Holistic Monitoring

Save time and money by monitoring and managing your whole Domino environment from one single point of reference. Reports and Graphs complete your holistic monitoring approach.



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Details

Common Architecture

The NiCE Domino Management Pack leverages the native capabilities of the Microsoft System Center Operations Manager. It is using a distributed agent, utilizing software components both outside and inside the HCL Domino server. The smart software architecture allows admins to centrally configure exception-based monitoring.

Reliable Availability monitoring

In today's environments, availability is the key to success. Mail that cannot be delivered due to mail server failure is unacceptable.

The NiCE Domino Management Pack ensures your company's Domino mail environment is working as desired. The NiCE Management Pack goes beyond process checks and NRPC probing. The core add-in task executes transactions within the Domino server, alerting you if the server is responsive but non-functional.

NiCE Management Pack for Domino



Licensing

Licensing

The NiCE Management Pack for Domino is licensed per Domino server.

Software Support

Within the support time frame, customers will receive direct support from our support team, software updates, and free upgrades to the latest software versions.

Services

To help customers get a most effective set-up NiCE is offering remote installation assistance.

Remote professional services include installation and configuration, training, and custom application enhancements.

NiCE Management Pack for Domino



FAQ

What Microsoft SCOM versions are supported?

The NiCE Management Pack for Domino runs on Microsoft SCOM 2016, 2019, 2022, and Azure SCOM Managed Instance.

Is Azure SCOM Managed Instance supported?

Yes! All NiCE Management Packs run on Azure SCOM Managed Instance, enabling smooth side-by-side monitoring of on-prem, hybrid, and cloud-only environments.

Do you provide custom services?

Yes. Whenever you need a specialized tweak or enhancement to best fit your environment, NiCE will assist with professional Management Pack authoring services.

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Contact

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