MongoDB Monitoring
on Microsoft SCOM & Azure SCOM Managed Instance

NiCE Management Pack for MongoDB

MongoDB Monitoring
Cloud application requirements have pushed beyond the limitations of relational database management systems. As one of the classical NoSQL databases, MongoDB is a **powerful tool** helping companies align with new **cloud-based business strategies**.

The NiCE MongoDB Management Pack helps you provide a perfect user experience. It ensures top response time, and availability of your MongoDB environments, reduces costs, saves time, and builds efficiencies within your IT infrastructure.

- Ensures top response time and availability

- Lowers the TCO

- Speeds up MTTR with Diagnostic Tasks

- Secured by its Microsoft SCOM

NiCE Management Pack for MongoDB

Features

MongoDB Discovery	MongoDB Server / Computer, Computer Group, Instances, Databases
Performace Monitors	Instance availablity and concurrent connections. Database collections, data size and number of Indexes
Performance Rules	Connections, Cursor, Database, Document, Instance, Network, OPcounters, Replication, WiredTiger Cache
Self Monitoring	License Install, License Expiry, Logs, Installation Events, License Events, Workflow Events
Tasks	Discovery, Instance Monitoring, UNIX/Linux Instrumentation and Discovery, MongoDB Computer management

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IT Management Solutions

NiCE Management Pack for MongoDB

Benefits

Highly Customizable

Environments and business needs are manifold. Adjust all monitors and rules to fit your needs

Easy Administration

Use predefined tasks and rules to automate day-to-day tasks

Boost Performance

Dedicated health & performance monitors observe and detect issues on-the-go

Troubleshoot faster

Alert-Integrated troubleshooting advice speeds up MTTR

Fire-Proof Operations

Natively secured through full Microsoft SCOM integration

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Details

Monitoring MongoDB

Database monitoring is a common administration routine used to spot anomalies and fix them before they escalate, faciliate advanced reporting based on real usage data, and for future capacity planning.

Observing the MongoDB Instance status, health, hardware, Cluster operations and connections, as well as Replication, help to comply with SLAs, and other data governance requirements.

The NiCE MongoDB Management Pack for SCOM provides you with complete and centralized health and performance monitoring of your MongoDB environment.

NiCE Management Pack for MongoDB

Details

Lower TCO & Increased Productivity
The Management Pack increases your operational efficiency and reduces the total cost of ownership. It is a sophisticated and intelligent Enterprise Ready Management Pack, designed to integrate into Microsoft SCOM. It collects detailed data without affecting or impacting the overall performance. Identify problems quickly and take corrective action to avoid costly downtime. Built-in features like SCOM "Diagnostic Tasks" help to troubleshoot more efficiently.

Leverage the native capabilities of SCOM
Built on the System Center Agent to provide the best agent-based observation. Centrally configure exception-based monitoring. All run-time data is stored in the Operations Manager Database and data warehouse.

Seamless Microsoft SCOM integration
The MongoDB Management Pack is a sophisticated Microsoft SCOM integration, with no need to install or configure additional server proxies or connectors to pinpoint root causes.

NiCE Management Pack for MongoDB

Licensing

Licensing

The NiCE MongoDB Management Pack for SCOM is licensed per MongoDB instance.

Software Support

Customers will receive direct support from the NiCE support team, software updates, and free upgrades to the latest software versions within the support time frame.

Services

To help customers get the most practical setup, NiCE is offering remote installation assistance.

Remote professional services include installation and configuration, training, and custom application enhancements.

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FAQ

What SCOM versions are supported?
The Management Pack supports Microsoft SCOM 2022, 2019, and 2016, as well as Azure SCOM MI.

Is Azure SCOM Managed Instance supported?
Yes! All NiCE Management Packs run on Azure SCOM Managed Instance, enabling smooth side-by-side monitoring of on-prem, hybrid, and cloud-only environments.

What MongoDB versions are supported?
The NiCE MongoDB Management Pack supports MongoDB 3.6, 4.0, 4.2, and 4.4 running on RHEL 6.2, 7, and 8, or SLES 12, and 15.

Do you provide customization services?
Yes. Whenever you need a specialized tweak or enhancement specific to your environment, NiCE will assist you with professional Management Pack authoring services.

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Contact

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