



# NetApp ONTAP Monitoring

## on Microsoft System Center Operations Manager & Azure Monitor SCOM Managed Instance

## NiCE NetApp ONTAP Management Pack

NetApp ONTAP is essential to modern IT companies for its advanced data management capabilities that ensure high performance, reliability, and scalability across hybrid cloud environments.

With features like automated tiering, deduplication, and disaster recovery, ONTAP enhances operational efficiency and supports the agility that is needed for competitive and resilient IT operations.

The NiCE NetApp ONTAP Management Pack for Microsoft SCOM is a vital solution for organizations utilizing NetApp ONTAP infrastructure. It guarantees peak performance, reliability, and security in your storage environment through detailed monitoring and proactive management. This Management Pack supports the ongoing health and efficiency of your ONTAP systems, helping your IT operations stay competitive and robust.

Ensures top  
peak performance  
and reliability

Lowers the TCO

Speeds up MTTR

Secured by its  
Microsoft SCOM  
integration

# Management Pack for NetApp ONTAP

## Features

### Inventory Discovery

Automatically discovers all your ONTAP Clusters, Cluster Nodes (Controllers), Aggregates (Tiers), Storage Virtual Machines (SVM), Volumes, and Logical Unit Numbers (LUNs) from either an ONTAP Cluster or an Active IQ Unified Manager (UM)

### Availability Monitoring

Availability checks of the Clustered Appliance, Cluster Node, Aggregate, SVM, SVM Volume, and LUN

### Performance Monitoring

Performance checks of Aggregate, SVM, SVM Volume, and LUN

# Management Pack for NetApp ONTAP

## Benefits

### Highly Customizable

Environments and business needs are manifold. Adjust all monitors and rules to fit your needs

### Easy Administration

Use predefined tasks and rules to automate day-to-day tasks

### Fire-Proof Operations

Dedicated health and performance monitors observe and detect issues on-the-go

### Troubleshoot faster

The alert-integrated troubleshooting advice speeds up MTTR

### Boost Performance

Natively secured through its full Microsoft SCOM integration

# Management Pack for NetApp ONTAP

## Details

### **NetApp ONTAP**

NetApp's data storage and management solutions are widely used across various industries. Especially those dealing with large volumes of data, require high-performance computing, and have stringent data security and compliance needs.

Monitoring is essential for ensuring the optimal performance, reliability, and security of your ONTAP storage environment. It allows for early detection of issues, efficient capacity management. It maintains data integrity, ensuring that critical applications and services run smoothly and without disruption.

### **Active IQ Unified Manager (UM)**

Active IQ Unified Manager (UM) centralizes the management and monitoring for all your ONTAP clusters, simplifying configuration with just one user setup and a single secure connection. It also offers comprehensive insights into storage system health, performance, and efficiency.

Monitoring Active IQ UM is essential to ensure any potential issues are detected early, allowing for proactive maintenance and optimization. It helps prevent downtime, maintain integrity, and support smooth operation of critical business applications.

# Management Pack for NetApp ONTAP

## Details

### **Lower TCO & Increased Productivity**

NiCE Management Packs increase your operational efficiency and reduce the total cost of ownership. They are sophisticated and intelligent Enterprise Ready Management Packs, designed to integrate into Microsoft SCOM.

The Management Packs collect detailed data without affecting or impacting the overall performance. Identify problems quickly and take corrective action to avoid costly downtime.

### **Leverage the native capabilities of SCOM**

Built on the well established agent model to provide the best of agent-based observation. Centrally configure exception-based monitoring. All run-time data is stored in the Operations Manager Database and data warehouse.

### **Seamless Microsoft SCOM integration**

NiCE Management Packs come with a Microsoft System Center Agent for a seamless Microsoft SCOM integration, with no need to install or configure additional server proxies or connectors to pinpoint root causes.

# Management Pack for NetApp ONTAP

## Licensing

### Licensing

The NiCE NetApp ONTAP Management Pack licenses are bound to the NetApp ONTAP Node, also known as Controller.

### Software Support

Within the support time frame, customers will receive direct support from our support team, software updates, and free upgrades to the latest software versions.

Permanent licenses require one year of support. Subscription licenses include support.

### Services

To help customers get a most effective set-up, NiCE is offering remote installation assistance.

Remote professional services include installation and configuration, training, and custom application enhancements.

# Management Pack for NetApp ONTAP

## FAQ

### **Which SCOM versions are supported?**

The Management Pack supports Microsoft SCOM 2016, 2019, and 2022, as well as Azure Monitor SCOM MI.

### **Is Azure SCOM Managed Instance supported?**

Yes! All NiCE Management Packs also run on Azure Monitor SCOM Managed Instance, enabling easy side-by-side monitoring of on-prem, hybrid, and cloud-only environments.

### **Which ONTAP and ActiveIQ UM versions are supported?**

The Management Pack supports ONTAP 9.10.1 to 9.14.1, and Active IQ UM 9.11 to 9.14.

### **Do you provide custom services?**

Yes. Whenever you need a specialized tweak or enhancement to best fit your environment, NiCE will assist with professional Management Pack authoring services.

# Management Pack for NetApp ONTAP



## Contact

### Get in touch for more information

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