



Copilot Workshop

Deployment & Adoption Accelerator: Microsoft 365 Copilot

Drive adoption of Microsoft 365 Copilot through a tailored engagement

AI is revolutionising productivity. By 2026, conversational AI is projected to cut £63 billion in labour costs in contact centres, and 80% of enterprise apps will integrate AI for content management. Early Copilot adopters have seen a 70% productivity boost and 68% better work quality.

Copilot Proof of Value

A guided, four phase, deployment and adoption experience to rapidly assist businesses with deploying and adopting their purchase of Microsoft 365 Copilot licenses so the business can release the value of Copilot.

Phase 1 – Get Ready

To ensure a successful implementation, review the output from an optimisation assessment and validate priority scenarios. Build a user enablement strategy, create an early adopters and champions program, and establish success metrics and monitoring.

Phase 2 – Onboard & Engage

To ensure a comprehensive rollout, provide technical remediation support and assess privacy and oversharing issues, followed by remediation. Execute the user enablement strategy and train early adopters and champions.

Phase 3 – Deliver Impact

Deliver champion-led prompt training and facilitate feedback and success story sharing. Additionally, collect and analyse feedback to validate the business case, and prepare and deliver comprehensive reports and recommendations.

Phase 4 – Extend & Optimise

Provide extended training and adoption support, confirm and optimise scenarios, and build extensions or custom Copilots. Deliver customisation using Copilot Studio in Microsoft 365. Implement Copilot for Sales and Services agents and prepare and deliver comprehensive reports and recommendations.

Key Benefits:

The program helps in executing identified optimisation opportunities such as migrating data, consolidating tenants, deploying Microsoft 365 Apps, assigning licenses, and more.

It assists in summarising learnings and establishing plans for optimising the adoption journey of Microsoft 365 Copilot.

Develop a comprehensive roadmap for piloting and deploying Copilot, ensuring a structured and effective implementation process.

Gain access to valuable resources, best practices, and community support to enhance your organisation's AI capabilities and facilitate knowledge sharing.

What to expect:

Organisations can complete pre-engagement activities and receive guidance for configuring Microsoft 365 Copilot with the onboarding wizard.

Benefit from comprehensive support and resources, including best practices, training materials, and community insights, to ensure successful deployment and adoption of Copilot, with continuous guidance and feedback mechanisms to optimise Copilot use.