

# Microsoft Power Platform Governance



4-week track

## WEEK 1



### INTRODUCTION TO THE MICROSOFT POWER PLATFORM

- Overview and components
- The benefits for your organization
- The license model
- Environments



## WEEK 2



### BUILDING CUSTOM BUSINESS APPS

- Introduction to Power Apps: building custom business applications
- Introduction to Power Automate: automating business processes



## WEEK 3



### ENHANCING CUSTOMER ENGAGEMENT

- Power Virtual Agents and Copilot studio: building AI-powered chatbots
- Power BI: create beautiful insights and dashboards
- Power Pages: building professional websites
- Building an end-to-end solution using the Power Platform



## WEEK 4



### SUMMARIZE AND BEST PRACTICES

- Best practices for governance and administration including security, roles and responsibilities, environments, lifecycle management etc.
- The Center of Excellence
- User adoption: how to increase usage of your apps
- Q&A and feedback



## CLOSURE

### KEY OUTCOMES

- Participants gain practical insights through hands-on exercises
- Strategies for optimizing Microsoft Power Platform usage and adoption
- Microsoft Power Platform governance protocols implemented
- Microsoft Power Platform citizen development framework in place

