Service features

Insight

Online portal to view capacity costs.
- Cost breakdowns by time, account, tags, service and platform
- Budget alerts
- Self-service optimisation review

Concierge

Support for billing and cost related topics and questions.
- Invoice cost detail inquiry
- Ordering account creation
- Escalation support on platform provider credits

Cost Optimisation

Analyzing capacity use and providing recommendations on cost savings
- Periodical cost optimisation review
- Ad-hoc cost optimisation review

Custom Invoicing

Based on requirements and agreed rules to simplify cost allocation
- Purchase Order Support
- Team, cost centre, tag, application or legal entity dimensions
- Local currency

Nordcloud