



novari
Access to Care Platform™

Access
to Care
in Canada

**An End-to-End
Integrated System**

Electronically
manage the
complete patient
journey and
transitions of care

The Patient Journey

The End-to-End Novari Access to Care Platform™

Novari Health focuses exclusively on “access to care”, how patients enter and move through a healthcare system. The Novari Access to Care Platform is comprised of a series of integrated modules and is the only system available that electronically manages the continuum of care from primary care, to specialist care and on to post acute care services.

“The surgical programs across our region are working diligently to improve access to care for our patients. Novari’s innovative technologies are an important piece of this vital work.”

– Dr. David A. Puskas MD MSC FRCSC,
Musculoskeletal Health TBRHSC



8 Million Patient Cases Processed

Made in **Canada**

75+ Successful Implementations

Privacy Compliant

Only **120 Days** to Implement

Microsoft

Azure

Coordinated Care • eHealth • ALC • Mental Health • Primary Care • Hospitals • Telehealth • Health Regions • Diagnostic Imaging • MSK • Diabetes • Community Health



Contents

- Virtual Care5
- eReferral, Central Intake & eConsult6
- Surgical eBooking & Wait Times Management 8
- Provider Relationship Management..... 10
- Technology & Implementations 11

Definitions

- Wait 0:** The wait time a patient experiences when accessing primary care.
- Wait 1:** The wait time for referrals from primary care to specialists, diagnostic imaging and other types of specialised care.
- Wait 2:** The patient wait time from the date of a decision to treat to the date the procedure is completed.
- Wait 3:** The wait hospitals and patients experience when being discharged to post acute care settings.
- eConsult:** The ability for a primary care physician to electronically consult a specialist.
- eReferral:** Electronic referrals for any type of healthcare service with resource matching capabilities.
- Central Intake:** Air traffic control like functionality for healthcare referrals ensuring equitable access and load balancing for some types of regional healthcare services.
- eVisit:** Using secure messaging , voice and video conferencing for patients to remotely access a primary care physician(s).



Virtual Care

See your patients virtually anywhere.

Novari eVisit™ allows patients virtual access to their care provider. From both mobile and desktop devices, the system uses secure instant messaging, voice and video conferencing to improve access to care when appropriate.

Virtual access to care is efficient and convenient for both providers and patients. Prescriptions and referrals can be initiated from the Novari eVisit system and a detailed report is generated from every virtual visit.

Wait
0



Wait
1

Wait
3



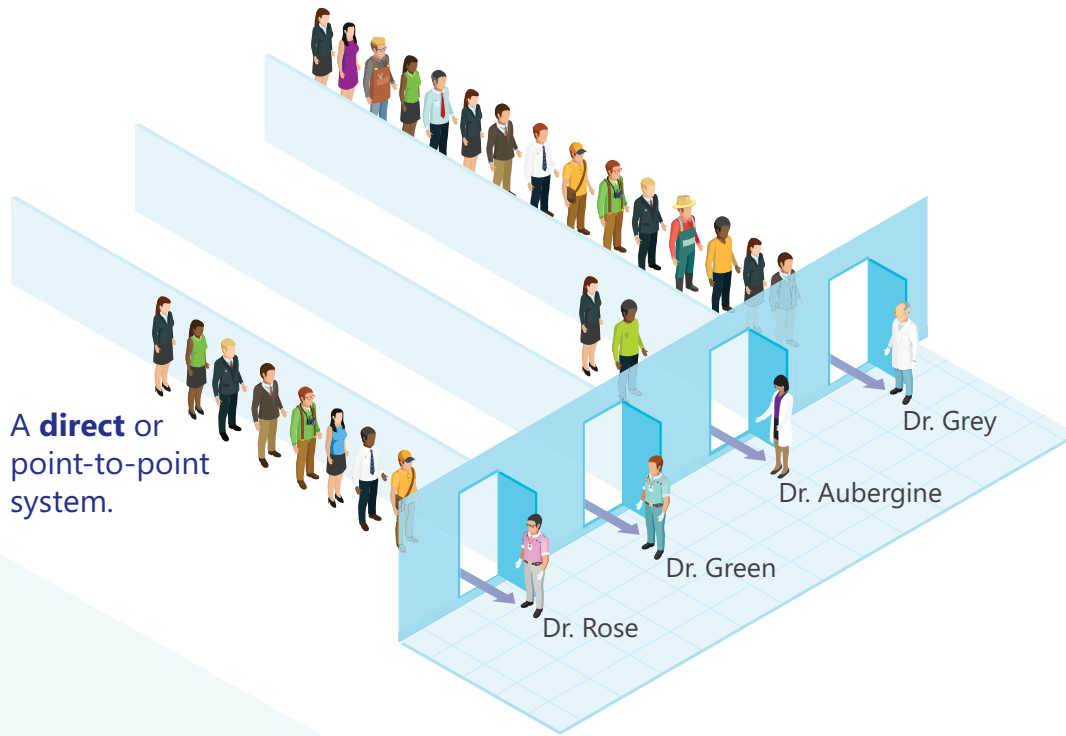
eReferral, Central Intake & eConsult

The Novari eRequest® module uses state of the art technology and the power of the cloud to allow for real time electronic management and routing of any type of referral, request or requisition for any type of healthcare service. Examples of referral types or “pathways” include diagnostic imaging, mental health, addictions, diabetes, specialists, orthopedic hip & knee, cataracts, palliative care, long term care, community care, etc.

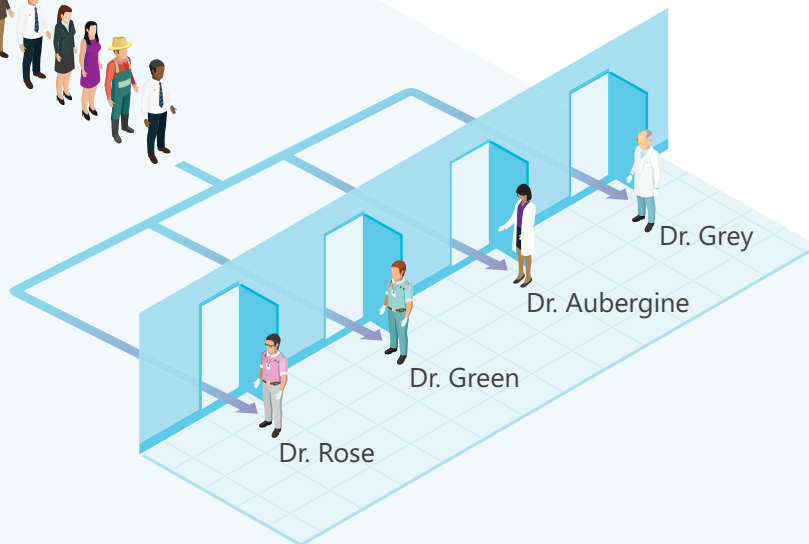
Using referral air traffic control™ functionality, the person making the referral can select a provider from a list of available and appropriate resources; taking into account such factors as wait times and the travel distance from the patient's perspective. The Novari eRequest module can route referrals directly from point A to B. Alternatively, for a sub-set of referral types, the system can route to a central intake program, which using the same technology may assess, triage and subsequently route to a specific provider, agency or clinic.

The system's eConsult features (Novari eConsult™) allows primary care physicians to electronically consult with a host of specialists. eConsult has proven itself effective in reducing unnecessary referrals, to the benefit of patients, primary care physicians and specialists and in reducing “wait 1” wait times.

The Novari eRequest[®] module can manage both “direct” and “central intake” access models.



or
A **central intake** or single point of entry system.



Wait
2



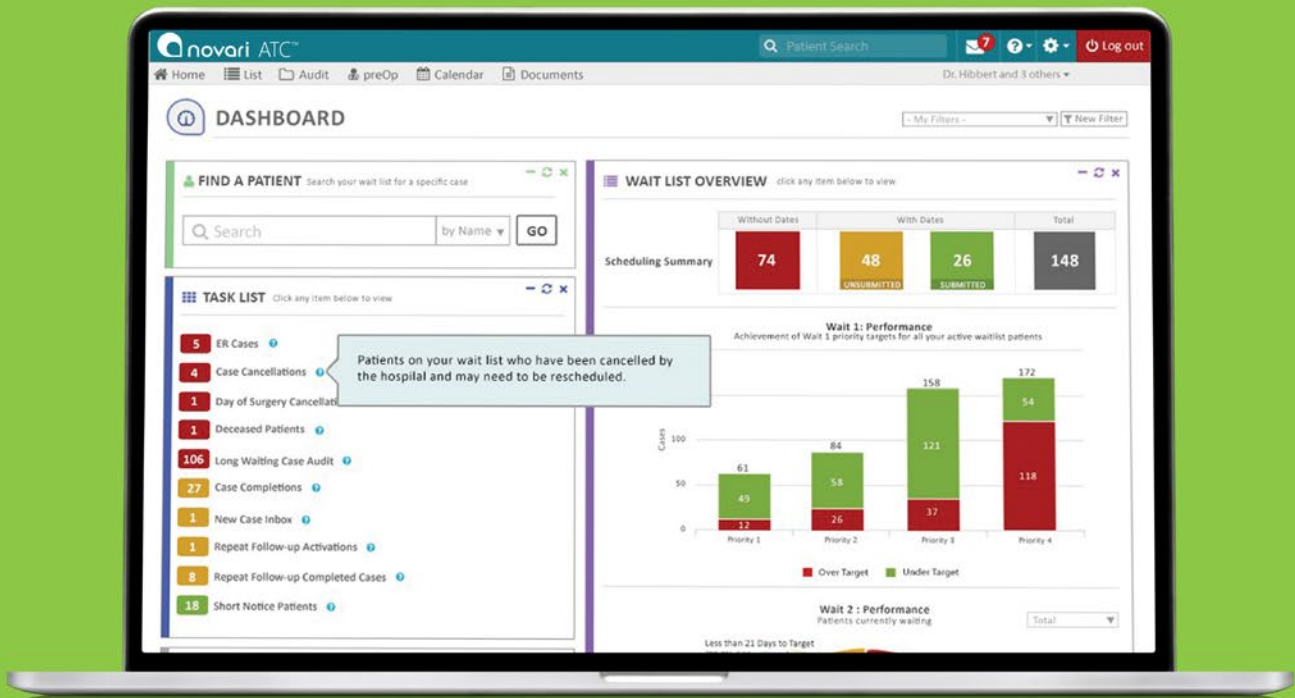
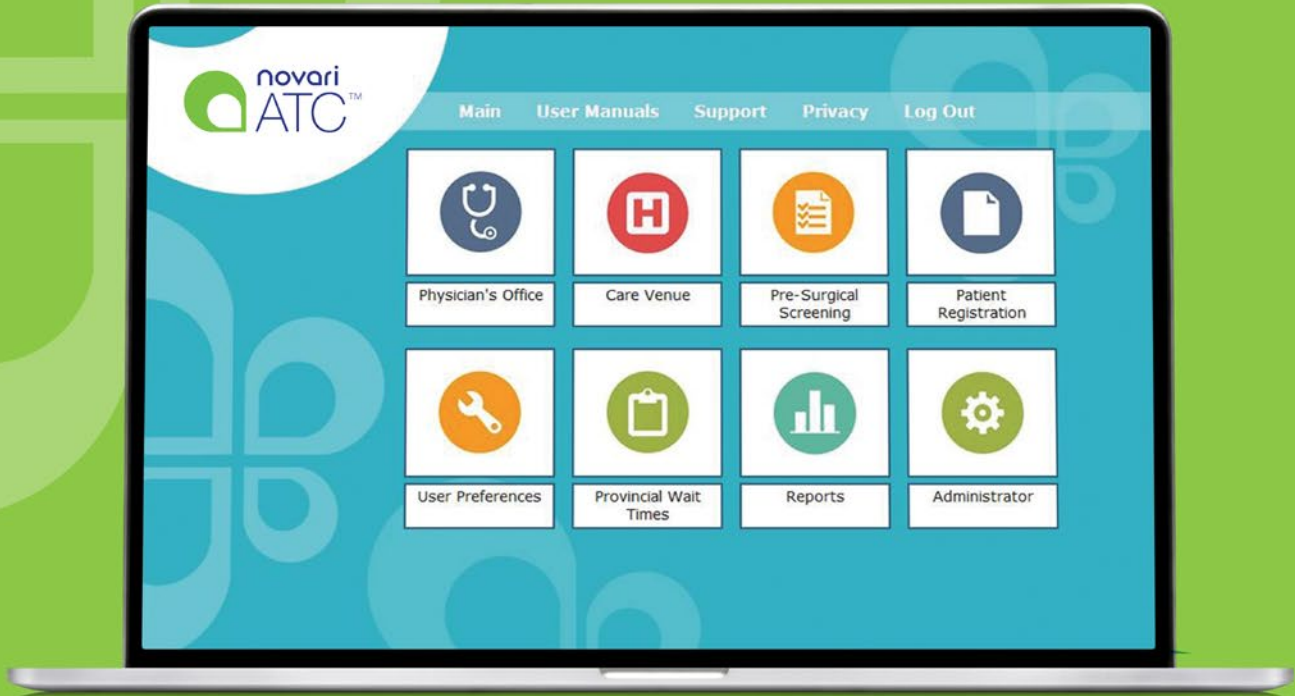
Surgical eBooking & Wait Times Management

The Novari ATC™ module is widely used by hospitals and across health regions to enable better surgical wait list management and the paperless eBooking of cases from the physician offices to the hospital booking offices. It complements and integrates with each hospitals' surgical information system (Meditech, Cerner, Picis, SIS, etc.) in real time.

Surgical and other procedural cases (e.g. endoscopies, etc.) are entered into the system by the physician offices and appear on their individual wait list dashboard. When required by provincial or state authorities, the system can open and report wait list information to government wait list registries (WTIS, PAR-NS, etc.)

Wait list management and case booking can be managed by either the physician office staff or hospital staff. At the time of case scheduling, the physician offices send an electronic scheduling request to the booking office will all supporting electronic documents. (i.e. consent form, etc.)

The optional Pre-Surgical Screening (Novari PSS™) module can use local, national, international clinical best practice directives (i.e. choosing wisely), and the procedure and comorbidities to automatically determine the type of pre-admission clinic (PAC) appointment for each patient. In a patient centric approach, scheduling of PAC appointments can be scheduled at the time of booking by the physician office.





Provider Relationship Management

In many health regions with hundreds, if not thousands, of providers, the management of the delivery of primary care can be challenging. Pioneered with our clients, the Novari Provider Relationship Management™ module gives regional health authorities a software tool designed to provide a detailed real-time and constantly updated database of primary care providers and a means to help manage these relationships. Using the system, regional health authorities can understand the number and distribution of primary care providers in their region. Detailed profiles of each provider can be easily and accurately maintained to include clinical areas of interest (i.e. palliative care, etc.), number of patients, electronic medical record system in use, etc.

Optional functionality of the system includes the ability to create educational initiatives and campaigns documenting each touch point with each provider and their level of engagement. The system can be used to forward targeted communication to the providers and their staff via email, fax and, when appropriate, via text messages.



Technology & Implementations

Novari Health is a Microsoft partner and many of our technologies leverage the Microsoft technology stack. Our solutions are designed to be provided as software as a service (SaaS); however some modules can be locally hosted. For secure and scalable cloud solutions, we partner with Microsoft and their Azure cloud technologies.

The Novari project management office (PMO) assigns each project with a qualified and experienced project manager. We typically follow the Project Management Institute (PMI) project implementation methodology with enhanced change management processes.

Novari has many years of experience in both healthcare privacy compliance and IT security across multiple jurisdictions.





Together We Can Improve Access to Care.



Call 613-531-3008 today for more information and a free on-site live demonstration.

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www.novarihealth.com

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