

The NPS logo consists of the letters 'N', 'P', and 'S' in a bold, purple, sans-serif font. The 'N' and 'S' are slightly larger than the 'P'.

NPS

A NOVENTIQ Company

**IMPLEMENTATION SERVICES
FOR MICROSOFT
DYNAMICS 365 BUSINESS CENTRAL
GENERAL OVERVIEW**

The 20 Years logo features the number '20' in a large, purple, sans-serif font. The '0' is a solid circle. The word 'YEARS' is written in a smaller, purple, sans-serif font inside the '0'.

20
YEARS

**IT'S ABOUT
PEOPLE!**



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1 About our Services

At NPS d.o.o. Belgrade, we provide end-to-end **Microsoft Dynamics 365 Business Central** implementation services designed to help businesses streamline their operations, improve decision-making, and enhance overall efficiency. Our services cover all aspects of ERP deployment, from the initial analysis to Go-live, ensuring a smooth transition and long-term success.

With over **350 successfully completed projects** across a variety of industries and markets, we combine deep expertise with a flexible, client-focused approach. Our certified team of functional, technical, and project management professionals delivers tailored solutions that meet the unique needs of each business.

Key Features of Our Implementation Services

- Comprehensive Business Process Analysis
- Tailored ERP Development and Customization
- Data Migration and Integration
- User Training and Post-Go-live Support
- System Optimization and Ongoing Maintenance

2 Implementation Phases

We follow a structured implementation methodology that ensures efficiency, security, and customization while minimizing disruptions to your business operations. Our methodology is based on a combination of **Microsoft Sure Step**, **Agile**, and **Rapid Implementation** practices, ensuring a reliable and tailored ERP solution.

2.1 Phase 1: Analysis

The process starts with a thorough **business analysis** through meetings and workshops to gather detailed information about your current operations. This phase includes:

- Forming the project team (both client and implementer)
- Defining the project plan and communication protocols
- Detailed process mapping by department (finance, procurement, sales, etc.)
- Development of the **Functional Requirements Document (FRD)** and **FIT-GAP Analysis**

At the end of this phase, we provide a clear understanding of what functionalities your business needs and how Dynamics 365 Business Central can meet those needs.



2.2 Phase 2: Development

The prerequisite for starting the development phase is the acceptance of the analysis phase (FRD and FIT-GAP) and the creation of the environment,

Based on the findings of the analysis phase, we proceed to develop any necessary custom functionalities identified in the GAP analysis. Key activities include:

- Development of custom modules or modifications
- Rigorous internal testing by the implementor
- Presentation and joint testing of developed functionalities with your team

This phase ensures that the system is aligned with your business requirements and ready for implementation.



2.3 Phase 3: Implementation

During the implementation phase, we set up your company in the new system and begin migrating your data.

This phase includes:

- **Company Setup:** Create and configure companies with document numbering and posting schemes.
- **Data migration** using predefined templates for customers, suppliers, inventory, and other key datasets
- **User training:** Comprehensive training sessions tailored to your key users and departments
- **User Acceptance Testing (UAT):** Ensuring the system works according to predefined processes
- **Initial state transfer:** Transfer initial state data using Excel templates.
- **User permissions and rights:** Set user access rights and personalize interfaces.
- **Go-live Readiness Document** Assess readiness and finalize Go-live plans.



2.4 Phase 4: Go-live

We guide your business through the **Go-live** phase, ensuring a smooth and successful transition to the new system. Key activities include:

- **System activation:** This is the moment when the new ERP system is officially put into operation.
- **Monitoring and support:** After the system is activated, its performance is monitored to identify and resolve any potential issues. Support is provided to users during this period.
- **Optimization and adjustments:** After the initial "Go-live" period, certain system optimizations and adjustments may be necessary to ensure its efficiency and to tailor it to the specific needs of the organization.
- **Project handover:** Once the system is stabilized, a document called "Project Handover Report" is adopted, confirming the completion of the Business Central information system implementation.



3 Our Expertise

Our certified team combines deep product knowledge with practical implementation experience across various industries. We are skilled in delivering solutions that cover all critical areas of **Microsoft Dynamics 365 Business Central**, including:

- Financial Management
- Supply Chain Management
- Sales and Service Management
- Inventory and Warehouse Management
- Project Management



Our team's approach ensures that your ERP system is not only fully functional but also tailored to the specific needs of your business.

4 Tailored Solutions for Your Business

At **NPS d.o.o. Belgrade**, we understand that each business has unique requirements, and that's why our implementation process is fully adaptable. Whether you're a small enterprise looking for rapid deployment or a large organization needing extensive customization, we can tailor our services to fit your business model and industry demands.

Key Benefits of Our Services:

- **Custom-fit solutions:** We ensure the ERP system is specifically configured to support your workflows and business goals.
- **Data accuracy and integrity:** Our structured data migration process ensures a seamless transition from your legacy systems to Dynamics 365 Business Central.
- **Improved efficiency:** By optimizing business processes, you gain improved control, better visibility, and faster decision-making.
- **Comprehensive support:** From training your team to post-Go-live support, we're with you every step of the way.



5 Get Started Today

Our proven methodology, extensive expertise, and commitment to customer success make us the ideal partner for your **Microsoft Dynamics 365 Business Central** implementation. Whether you're transitioning from another ERP system or looking to enhance your business operations, we're here to help you make the most of your investment.

Contact us today to learn more about how we can help you streamline your business with Microsoft Dynamics 365 Business Central.

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