

Effective Date: July 21, 2026

Thank you for your interest in Customer Pulse AI. By purchasing, downloading, or using this Product from the Microsoft Store, you agree to the following Terms of Sale. Please read them carefully before proceeding.

1. License and Use

1.1. Upon purchase, you are granted a non-exclusive, non-transferable, and limited license to use the Product in accordance with its intended purpose.

1.2. The Product is designed to integrate Customer Pulse AI for seamless client communication. Unauthorized use outside its intended purpose is prohibited.

1.3. You agree not to reverse-engineer, distribute, modify, or create derivative works based on the Product.

2. Payment and Billing

2.1. All payments are processed through the Microsoft Store. Prices are displayed in your local currency and are subject to applicable taxes.

2.2. Your purchase is final, and refunds or cancellations are governed by Microsoft Store's refund policy.

3. Updates and Support

3.1. The Product may receive updates to improve functionality, compatibility, or security. Updates will be delivered through the Microsoft Store.

3.2. Support for the Product is provided by NSquare Xperts. For assistance, contact us at info@nsquareexperts.com.

4. Disclaimer of Warranties

4.1. The Product is provided "as is," without any warranties, express or implied, including but not limited to fitness for a particular purpose, merchantability, or non-infringement.

4.2. While we strive to ensure the Product operates seamlessly, we do not guarantee uninterrupted or error-free functionality.

5. Limitation of Liability

5.1. To the extent permitted by law, NSquare Xperts and its affiliates shall not be liable for any direct, indirect, incidental, or consequential damages resulting from your use of the Product.

6. Data and Privacy

6.1. The Product may interact with third-party services like WhatsApp. You are responsible for complying with the terms of service and privacy policies of such services.

6.2. NSquare Xperts does not store or process customer data. All data interactions are managed through Dynamics 365 and WhatsApp's respective platforms.

7. Termination

7.1. NSquare Xperts reserves the right to terminate your license if you violate these Terms of Sale or misuse the Product.

8. Governing Law

8.1. These Terms of Sale are governed by the laws of Govt. of India. Any disputes arising from the use of the Product will be resolved in accordance with local legal provisions.

9. Changes to Terms of Sale

9.1 NSquare Xperts reserves the right to modify these Terms of Sale at any time. Updates will be posted on the Microsoft Store page, and continued use of the Product signifies acceptance of the revised terms.

Contact Information:

If you have questions or concerns regarding these Terms of Sale, please contact us at info@nsquarexperts.com.

By purchasing or downloading Customer Pulse AI, you acknowledge that you have read, understood, and agree to these Terms of Sale.