Azure Virtual Desktop Services

Digital Workplace Services

April 2023

Hybrid Work Is Transforming Endpoint Management Strategy

90%
of surveyed companies claimed a multicloud strategy is working for their enterprises.[1]

90%
of clients will use cloud-based Unified Endpoint Management tools to manage most of their estate, by 2025.[2]

70%
of connected workers in task-based roles will use intelligence embedded in adaptive digital workspaces by 2023.[3]

Sources:
1. HashiCorp State of Cloud Strategy Survey 2022, commissioned by Forrester Consulting
2. Gartner Magic Quadrant for Unified Endpoint Management Tools, 2022.
3. IDC FutureScape: Worldwide Future of Work 2022 Predictions

Endpoint Management Strategy Driving User Segmentation

Security and regulation

Financial services

Healthcare

Government

Elastic workforce

Mergers and acquisition

Short-term employees

Contractors and partners

Remote employees

BYOD and mobile

Call centers

Branch workers

Specialized workloads

Design and engineering

Legacy apps

Software dev test

Meet these demands with a Virtual Workspace

Azure Virtual Desktop Services

Deliver secure and collaborative virtual workspaces

Accelerate virtual workspace adoption with comprehensive Azure Virtual Desktop Services from NTT DATA. Our team brings decades of experience to help you architect an optimized computing platform to deliver consumerized desktop experiences with enterprise grade security by harnessing the power of Cloud. Simplify your operations and reduce TCO while driving a better employee experience, enhanced compliance and increased productivity with our end-to-end solutions.

Benefits

- Enhance compliance and more secure built on zero trust architecture
- Meet the demands of elastic workforce(M&A, Contractor, partner etc.)
- Effortlessly scale to meet business continuity goals and market demands.
- Enable BYOD policies, accessible from any device, any platform
- Deploy specialized workload, leverage the power of cloud
- Focus on IT and business innovation while we manage your day-to-day operations.

Rapid and Secure Managed AVD Solutions

Rapid Discovery
Two weeks to define what's changing and who should be involved

- Workshop and interview based
- Process and tech assessment
- Requirements gathering (user persona, workloads and use cases)
- Constraints and dependencies

Design & Change Planning
Two week to drive understanding and alignment

- Process re-design proposal
- Technology stack selection
- AVD HLD, which includes, identity & Profile strategy, vNET Design
- Support structure design
- Deployment/enablement plan

Deployment & Migration
Three weeks to enable new ways of working and drive productivity

- Persona based deployment
- Process reengineering
- Use case validation
- Go live/early life support

Enabling workplace business continuity requires a driving organization and people-centric approach. With our rapid AVD solutions, NTT DATA can help you enable your distributed workforce productive from any location on any device while keeping corporate resources secure, with improved compliance in as little as seven weeks.

Virtual Workspace Services by NTT DATA

Advisory Services

Virtualization strategy
- Define your endpoint virtualization strategy

Persona identification
- Advise and help customer in persona identification and map compute needs with persona

Design virtual workspace
- Design virtual workspace solution based on the persona

Design framework for continues innovation
- Design and define process for virtual workspace for continues innovation and optimization

Build Services

Architect, design and deploy
- Define and implement the virtual workspace solution including Windows 365 & AVD

Persona based provisioning
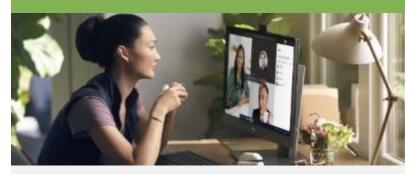- Automate the persona-based deployment of virtual workspace including Windows 365 & AVD

Automated application deployment
- Design and define process for application deployment on virtual workspace including Windows365 & AVD

Lifecycle management
- Design and deploy the life cycle of virtual workspace including Windows 365 & AVD

Managed Services

Infrastructure management
- Manage the cloud component of Windows 365, Azure Active Directory, on-premise network connection, Provisioning policies, persona-based deployment etc.

VM's lifecycle management
- License assignment, provisioning, de-provisioning, application deployment, monitoring etc.

Image management
- Manage the lifecycle of golden image for VMs

Manage application lifecycle & endpoint estate
- Deploy and manage application life cycle of Windows 365 & AVD
- Manage endpoint estate including Windows 365 & AVD

NTT DATA
Trusted Global Innovator

Managed Virtual Workspace Services

Manage your virtual workspaces with peace of mind

Service overview at-a-glance

NTT DATA Managed Virtual Workspace is a service that helps you improve day-to-day management and effortlessly scale with your business needs. Let NTT DATA manage your virtual workspace environment and free your IT resources to focus on critical business initiatives.

BASE FEATURES

Delivery Management

- ITIL-based delivery and service management with a dedicated Delivery Manager

Infrastructure Management

- Remote management, monitoring, and software-level maintenance of infrastructure
- Proactive response on detected issues

Virtual Desktop Management

- Administration and maintenance for Microsoft or other architectures from certified experts

End-user Analytics and reporting

- Analytics-based service management

OPTIONAL FEATURES

Application Delivery Support

- Administration and maintenance of application delivery software and policies in support of the Virtual Desktop

NetScaler Support Service

- Administration and maintenance of Citrix NetScaler physical or virtual network appliance

Data Replication

- Administration and maintenance of storage-based replication between two sites on the NTT DATA-approved storage platform

BENEFITS

Gain access to repeatable operational best practices - your infrastructure with our experts

Get a flexible solution that delivers just what you want, from managing your complete environment or select applications

Focus on your business outcomes

Get managed scalability to help you grow as your business grows

WHY NTT DATA?

Virtual workspaces, desktops and applications engineered and managed by industry-leading experts

A Leader in Gartner® 2023 Magic Quadrant for Outsourced Digital Workplace Services, Worldwide[1]

700,000+ virtual desktops managed, globally

Proactive monitoring 24x7x365 from our global network operations centers