

Intelligent Safeguarding

Applying the power of Intelligent Automation to protect vulnerable citizens

Automate manual processes to deliver more intelligent, efficient and secure services for citizens

What is Intelligent Safeguarding?

NTT DATA's Intelligent Safeguarding solution delivers intelligent automation for cross-organisational processes, enabling government organisations to provide more effective safeguarding services to protect vulnerable citizens.

We raise compliance for these processes to 100%, sharing information securely in seconds rather than days.

Why Intelligent Safeguarding?

- Improve citizen protection
- Enhance the security and accuracy of data
- Generate insights and trends, enabling more informed strategic decisions
- Ease the burden on victims and operational resources, by replacing manual processes

Experience

- Reduces the stress and responsibilities placed on vulnerable citizens.

Compliance

- 100% compliance with required processes, measured and reported directly to safeguarding stakeholders.

Insights

- Any data can be captured at any point of the process for real-time insights, providing key trends at a local and national level.

Collaboration

- Improves the sharing of data between organisations, based on secure and accurate data records.

“NTT DATA have been brilliant throughout the entire project; your entire team deserves to be applauded for their sterling efforts and can-do helpful attitude.

This Intelligent Safeguarding Solution is not only the future – thanks to your teams’ efforts – it shall be the present.”

Detective Sergeant Pal Singh, National Police Chief’s Council



Protecting victims of Forced Marriage and Female Genital Mutilation (FGM)

NTT DATA's Intelligent Safeguarding solution has transformed the process whereby Protection Orders for Forced Marriage and Female Genital Mutilation are delivered from courts to the appropriate police forces within England and Wales.

Historically, it has been the applicant's responsibility to deliver Protection Orders based on a manual process, resulting in only ~50% of Protection Orders being delivered successfully.

We have delivered a Power Platform solution to transform the experience with secure automated processes, easing the burden on vulnerable citizens and providing real-time insights for police and justice stakeholders.

100% of Protection Orders are now delivered to the right police force, delivering a step-change in protection for vulnerable citizens.

Power Automate



AI



Dataverse



Connectors



Power BI



Configuration-based

- The solution is based entirely on configuration of out-of-the-box Microsoft technologies.
- The core process is automated by configuration of Microsoft Power Automate flows, supplemented by Azure Cognitive Services to provide Artificial Intelligence capabilities.

Secure and robust

- Deployed successfully onto the Police Digital Service (PDS) Azure subscription, providing a proven pattern to deploy across government organisations operating within a secure context.

Solution

Government organisations are executing manual processes that can be transformed radically by the introduction of intelligent automation. NTT DATA's Intelligent Safeguarding solution provides a proven and secure approach to deliver modernisation.

- Remove errors and increase the speed of safeguarding processes
- Deliver improved experiences to vulnerable citizens
- Enable operational resources to focus on adding value to service delivery