

A futuristic, curved corridor with a glass wall and a person walking in the distance. The corridor is illuminated with vibrant, multi-colored lights (red, blue, green, yellow) that create a dynamic, flowing effect. The ceiling is dark with recessed lighting. The floor is a light-colored, polished surface. A person is walking away from the camera in the distance, adding a sense of scale and movement to the scene.

Re-inventing the Modern Workplace with Copilot

Information Governance Assessment



NTT DATA Transforming the Future of the Digital Workplace with Generative AI and Copilot for Microsoft 365

NTT DATA one of the first partners to launch offerings for Copilot for Microsoft 365





November 16, 2023

NTT DATA

TOKYO, 15 November 2023 -- [NTT DATA](#) , a digital business and IT services leader, has built offers for Copilot for Microsoft 365, the recently launched AI powered productivity tool and orchestration engine, that is designed to use deep learning techniques and advanced capabilities of LLMs like OpenAI GPT-4. NTT DATA and Microsoft are working together to develop new ways to help businesses improve their customer and employee experience by revolutionizing the way that organizations operate with AI.

Recognized by Microsoft as a trusted advisor and solution partner, NTT DATA will help businesses automate tasks and create content bolstering productivity and reducing costs. The newly created offerings signifies the evolution of NTT DATA's relationship with Microsoft, delivering services and support across the Microsoft portfolio to enterprises globally.

NTT DATA has created ways to help organizations unleash the full potential of everyday AI to enhance collaboration, elevate employee experience, and maximize productivity in modern workplaces. These include:

- **A 3 Week Advisory Workshop**  - to help enterprises understand the potential of generative AI in the digital workplace, evaluate their preparedness and maturity state for Copilot for Microsoft 365, and recommend how they can unlock the new wave of employee productivity with integration into existing Microsoft productivity suite management. Deliverables include an organization readiness report, use cases and personas, pilot planning, roadmap and recommendations.
- **Cloud Voice Readiness Assessment Workshop**  - an assessment of processes to gain a thorough understanding of how Copilot for Microsoft 365's generative AI capabilities can be used with calling and meeting solutions to improve business outcomes. This includes demonstrations of use cases and scenarios, and customized, actionable recommendations.
- **Managed EX** - get support services for Copilot in Microsoft Teams. An "Essentials " service provides NTT DATA specialists to work alongside a client's own IT experts, allowing businesses to maintain control of their estate. A "Premium " service option gives access to proactive monitoring, full-service management and SLA-backed operational efficiencies.

Marv Mouchawar, Executive Vice President, Global Innovation Headquarters at NTT DATA Group Corporation commented "We're proud to be strengthening our relationship with Microsoft and to be one of

News Releases.

The services, prices of products and services, specifications, telephone numbers, etc. for inquiries and other information included in news releases are the data available on the day of the release. This information may be changed at any time without notice. In certain circumstances, due to various risks or unexpected occurrences, actual results may also be different from the plans or projections in news releases.

Copilot Foundation Services –Data Sheet



NTT

Consulting Services

Microsoft 365 Copilot Foundation Services

Modernising Employee Experience with our fast-track foundations for AI

Our Foundation Services for Microsoft 365 Copilot enables clients to securely leverage the power of AI.

Microsoft 365 Copilot Overview

Microsoft 365 Copilot is a new AI-powered tool that combines the power of language models with your business data, including all your Microsoft 365 apps, documents, emails and conversations.

It works alongside you, embedded in the apps you use every day, like Microsoft Word, Excel, PowerPoint, Outlook, Microsoft Teams, and Loop workspaces. Microsoft 365 Copilot helps you perform tasks faster and more efficiently enabling you to boost organisational creativity and work more productively.

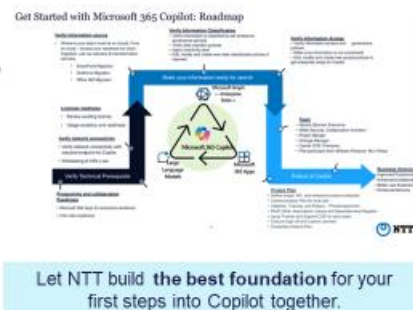
How NTT can help

Copilot Workshops

Our Foundation Services for Copilot provide either a 90 min Discovery or a multi-day Assessment and Planning Workshop to introduce you to Microsoft 365 Copilot, assess business cases.

Information Governance Assessment

With the move into AI, controlling what access to data is in place becomes critical. Knowing what data is highly sensitive and needs security, privacy, and discovery controls in place vs. being low value data is key. Our Data assessment examines the key data sources accessed by Copilot to quantify any possible risk and recommend appropriate controls setting you up for Copilot success.



data sheet | Cloud Foundation Services

Discover Workshop

NTT's Microsoft 365 Copilot discover and prepare session is a 90-minute interactive session that provides a virtual or in-person opportunity to learn more about Microsoft 365 Copilot and Generative AI.

Each session includes a live demonstration of Copilot, a discussion of the factors and preparation that must be considered when implementing Copilot in your organisation, and an initial identification of use cases which will enable you to leverage the power of AI to deliver exceptional employee and customer experiences.

This session is tailored to Executive leadership across functional areas, IT and Security managers and People and Culture teams wanting to learn more about Microsoft 365 Copilot



Assessment and Planning Workshop

NTT's Microsoft 365 Assessment and Planning Workshop is 2 - 4 week engagement that will assist you to assess business use cases and understand technical, security, data and adoption readiness to ensure maximum impact from your Copilot investment from Day 1.

The workshop outcome will include detailed guidance on how to leverage the power of AI while at the same time making sure you are protected from data leakage and other security risks.

The Assessment and planning workshops are targeted to Functional and Security and Change leaders tasked with implementing Microsoft 365 Copilot

NTT can help you navigate the new world of cloud-enabled EX

Our experience in migrating organisations to the cloud, combined with our proven EX capabilities, will complement your existing infrastructure and services to give you a competitive edge.

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Data Governance Assessment & Roadmap

Organisations are receiving, creating, and storing more information than ever before. Some of that data is sensitive and requires security, privacy and discovery controls in place and this is particularly important when planning to deploy Microsoft Copilot. Protecting information that includes confidential or sensitive data is critical to maintaining trust with your customers. Good information governance ensures your data is high quality, up to date, and available to those that need it, whilst being secured from those that don't and reducing legal and financial risk associated with non-compliance

Scan and Assess

The assessment and roadmap engagement uses Microsoft Purview to scan information stored across enterprise platforms. The assessment scan can include structured and unstructured data across your Microsoft 365 tenant, File shares and Data platform

A workshop is conducted to understand High-level business requirements including Information protection, Data loss prevention, Insider risk management, Content lifecycle management & Organisational priorities

Plot the path to success

Based on the inputs from the scan and assessment, along with your business requirements and priorities, a tailored roadmap is developed that will outline the steps required for you to achieve your target state.

This engagement identifies information governance issues and risks and provides direction on how to overcome issues and mitigate risks.



Get in touch

If you'd like to find out more about our Copilot Foundation Services or scope out an assessment exercise, speak to your client manager or [contact us](#).

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Turning Words into Actions

(Copilot Intro session - Mapping ROI to roles)



Unleash creativity

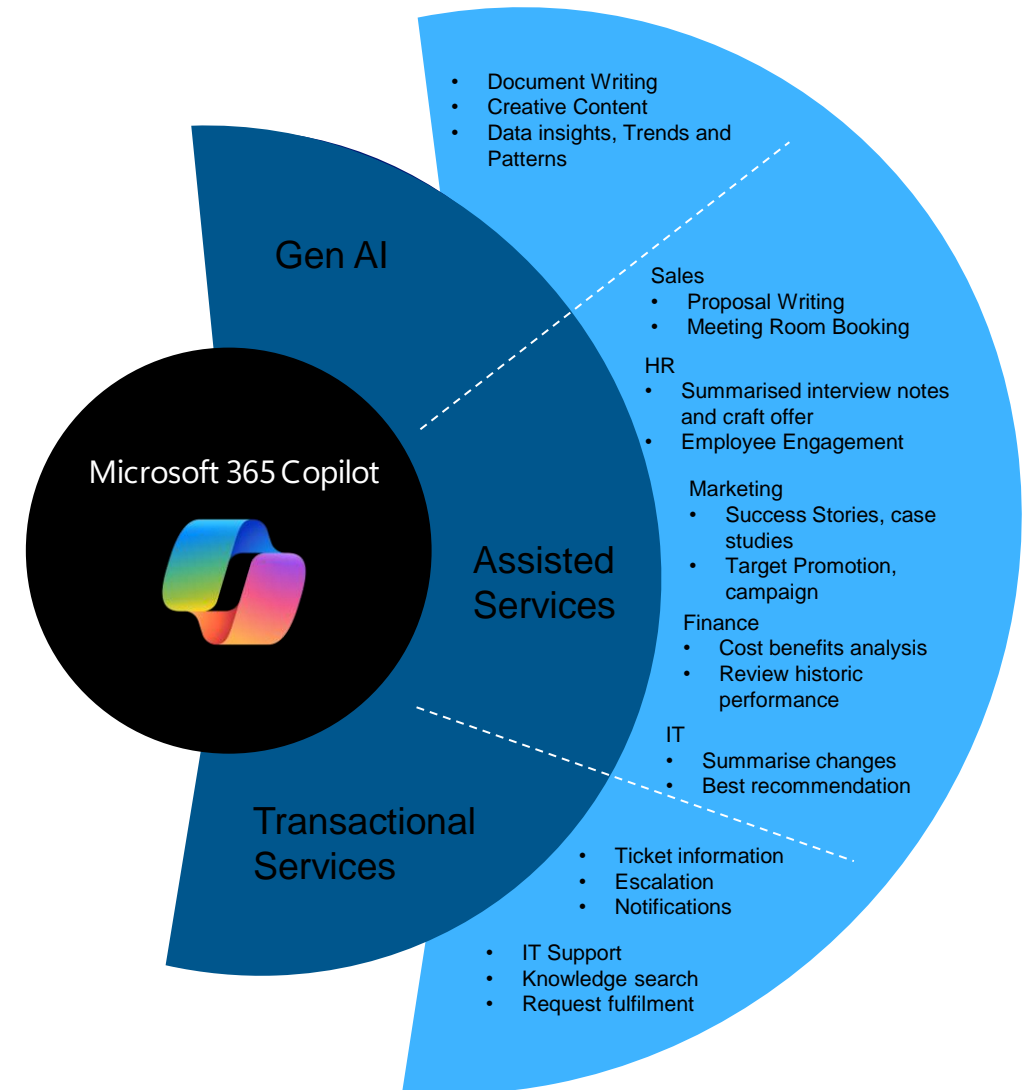
Harness Copilot's power so you never need to start from scratch

Unlock productivity

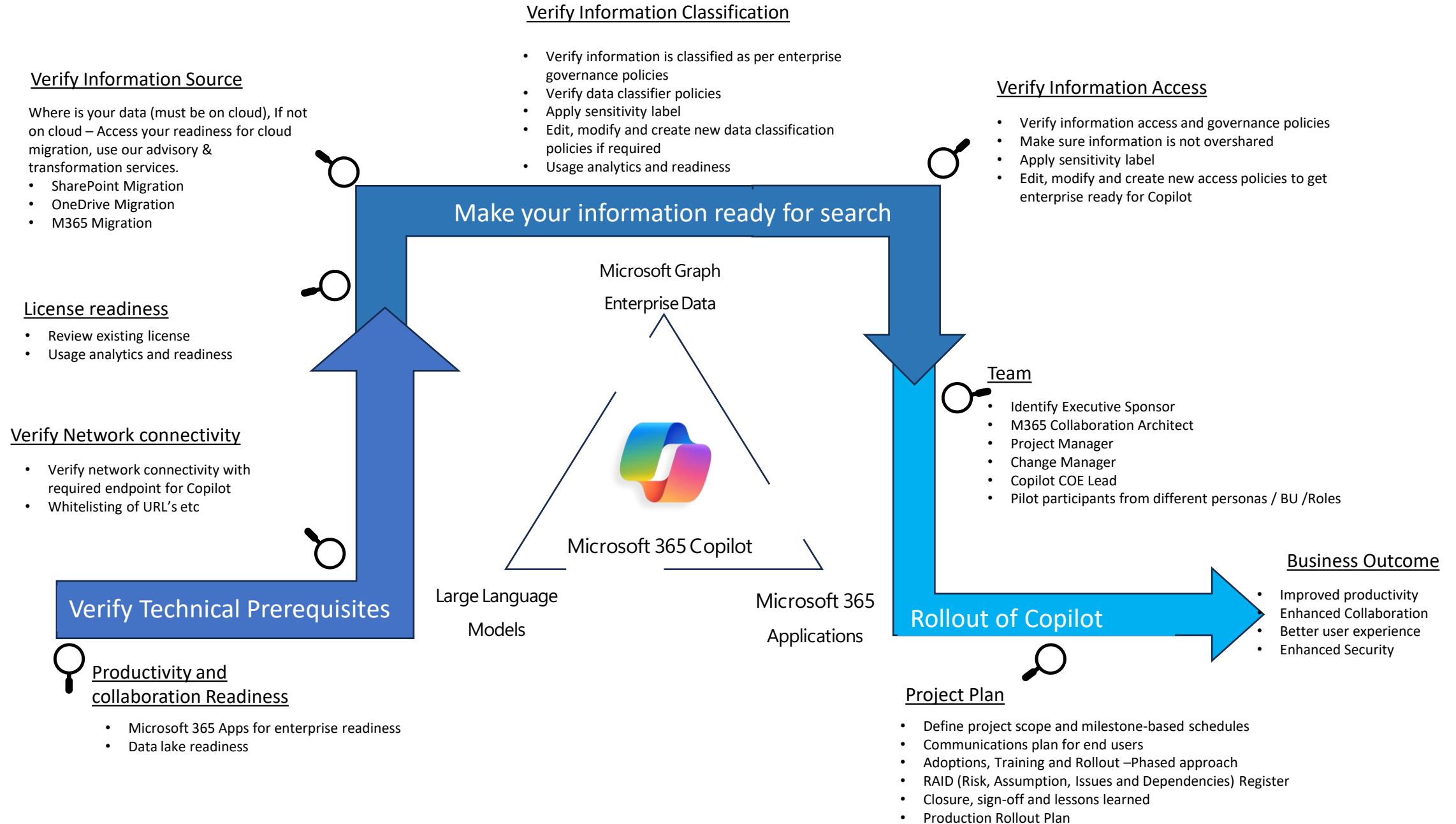
Let Copilot summarise actions for you and optimise your time

Uplevel skills

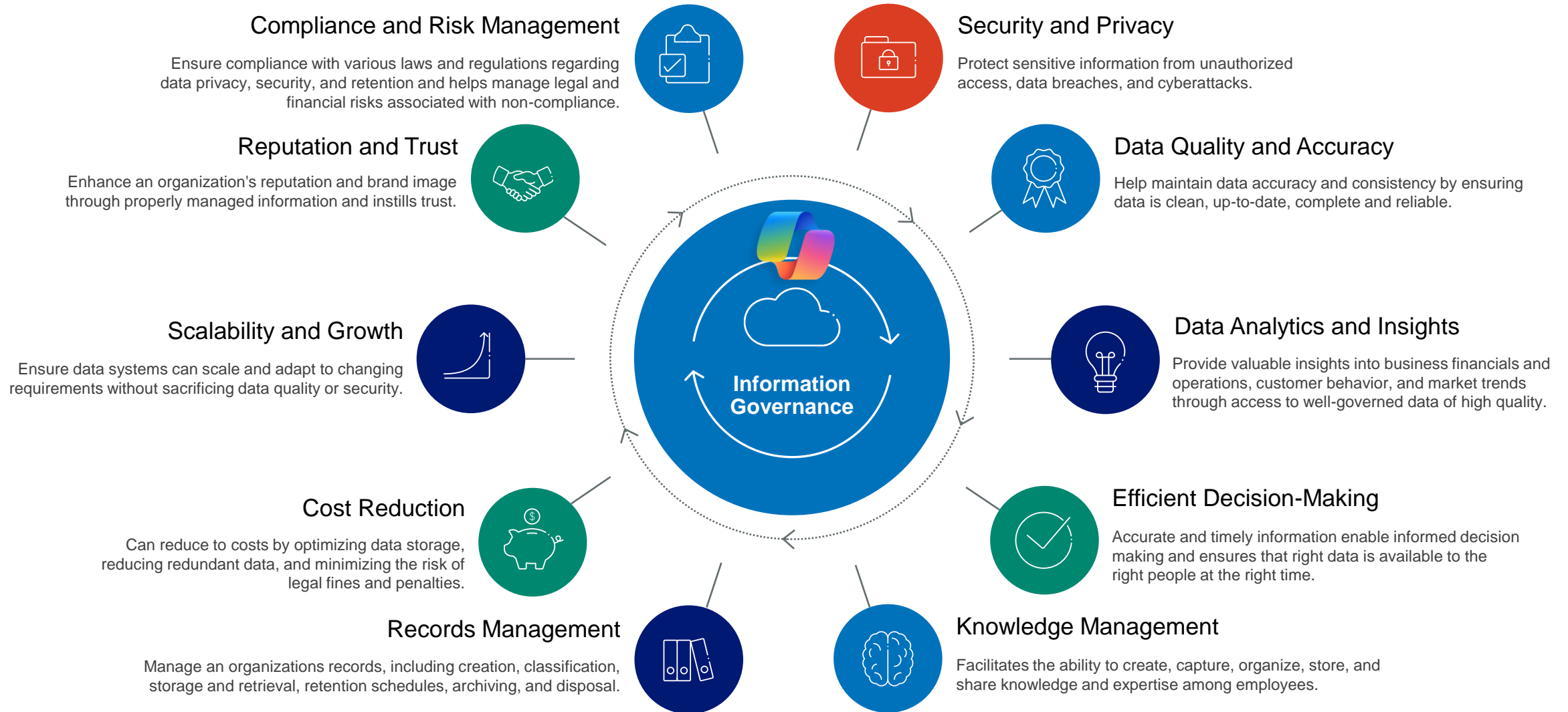
Be better at what you're good at and master what you've yet to learn



Microsoft 365 Copilot -Roadmap



The Importance of Information Governance



Assessment and roadmap

The assessment and roadmap engagement scans information stored across enterprise platforms accessed by Copilot. The assessment scan can include structured and unstructured data across your:

- Microsoft 365 tenant
- File share
- Data platform

A workshop is conducted to understand:

- High-level business requirements including:
 - Information protection
 - Data loss prevention
 - Insider risk management
 - Content lifecycle management
- Organisational priorities

Following the workshop, NTT delivers a governance roadmap to allow you achieve your target state.



Information scan and assessment

We leverage Microsoft Purview to scan the nominated structured and unstructured data sources, including non-Microsoft platforms, leveraging the out-of-the-box sensitivity information types. Microsoft provides more than 300 information types that cover most industry standards however, if required, custom information types can also be developed to identify customer specific sensitive information. The scan identifies sensitive information in your environment. Where applicable, NTT also audit the Microsoft 365 tenant settings using the Microsoft 365 the out-of-the-box assessment template.

For a data platform view of data management which will focus on assessing custodianship models, data issues management, metadata management and data quality management processes.



Workshop recommendations and priorities

The results of the scan and assessment are presented to key stakeholders as well as recommendations for mitigating the issues identified. Business requirements are determined, along with organizational priorities to provide input into the delivery roadmap.



Plot the path to success

Based on the inputs from the scan and assessment, along with your business requirements and priorities, a tailored roadmap is developed that will outline the steps required for you to achieve your target state. The roadmap includes the development of policies, procedures and practices required to manage your information, assessment of licensing options, as well as implementation of the recommended tools.



Investment

NTT's Information Governance Assessment and Roadmap is delivered for a fixed fee, determined by the data sources included in the engagement. A summary of pricing is provided in the following table -

| Data source | Fee (ex GST) | Duration |
|-----------------------------|------------------|------------------|
| Microsoft 365 tenant | \$18,500 | 1-2 weeks |
| File share* (optional) | \$20,000 | 1-2 weeks |
| Data platform**(optional) | \$20,000 | 2 weeks |
| Custom information types | Price on request | |

Discounts will apply when multiple data sources are included.

* Up to 5Tb of content. Pricing for additional content available on request

** Limited to a single data platform. Pricing for more complex environments available on request.



Engagement outcomes

The engagement identifies information governance issues and risks and provides direction on how to overcome issues and mitigate risks.

The final deliverable includes a report detailing the current state assessment scan, high-level organisational requirements, and a prioritised roadmap.

