

Microsoft 365 Copilot Foundation Services

Modernising Employee Experience with our fast-track foundations for AI

Our Foundation Services for Microsoft 365 Copilot enables clients to securely leverage the power of AI.

Microsoft 365 Copilot Overview

Microsoft 365 Copilot is a new AI-powered tool that combines the power of language models with your business data, including all your Microsoft 365 apps, documents, emails and conversations.

It works alongside you, embedded in the apps you use every day, like Microsoft Word, Excel, PowerPoint, Outlook, Microsoft Teams, and Loop workspaces. Microsoft 365 Copilot helps you perform tasks faster and more efficiently enabling you to boost organisational creativity and work more productively.

How NTT can help

Copilot Workshops

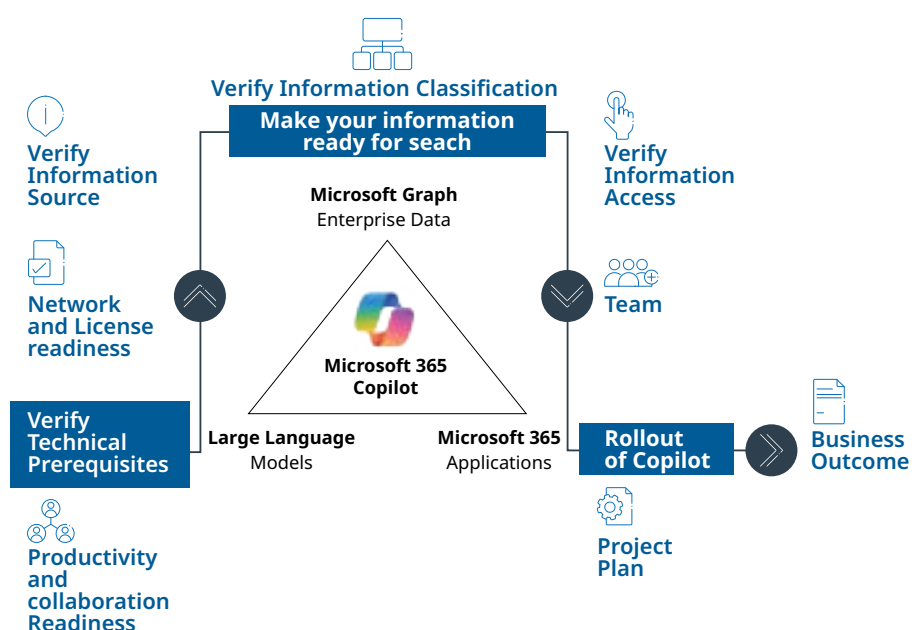
Our Foundation Services for Copilot provide either a 90 min Discovery or a multi-day Assessment and Planning Workshop to introduce you to Microsoft 365 Copilot, assess business cases.

Information Governance Assessment

With the move into AI, controlling what access to data is in place becomes critical. Knowing what data is highly sensitive and needs security, privacy, and discovery controls in place vs. being low value data is key.

Our Data assessment examines the key data sources accessed by Copilot to quantify any possible risk and recommend appropriate controls setting you up for Copilot success.

Getting started with Microsoft Copilot 365: Roadmap



Let NTT build the best foundation for your first steps into Copilot together.



Discover Workshop

NTT's Microsoft 365 Copilot discover and prepare session is a 90-minute interactive session that provides a virtual or in-person opportunity to learn more about Microsoft 365 Copilot and Generative AI.

Each session includes a live demonstration of Copilot, a discussion of the factors and preparation that must be considered when implementing Copilot in your organisation and, an initial identification of use cases which will enable you to leverage the power of AI to deliver exceptional employee and customer experiences.

This session is tailored to Executive leadership across functional areas, IT and Security managers and People and Culture teams wanting to learn more about Microsoft 365 Copilot.



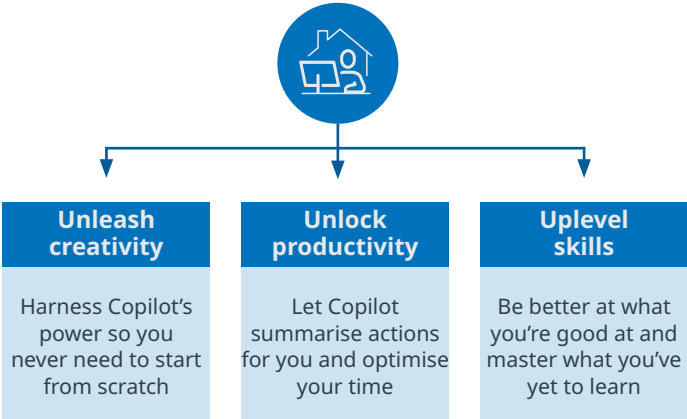
Assessment and Planning Workshop

NTT's Microsoft 365 Assessment and Planning Workshop is 2 - 4 week engagement that will assist you to assess business use cases and understand technical, security, data and adoption readiness to ensure maximum impact from your Copilot investment from Day 1.

The workshop outcome will include detailed guidance on how to leverage the power of AI while at the same time making sure you are protected from data leakage and other security risks.

The Assessment and planning workshops are targeted to Functional and Security and Change leaders tasked with implementing Microsoft 365 Copilot

Turning Words into Actions



Microsoft 365 Copilot

Gen AI	<ul style="list-style-type: none">Document WritingCreative ContentData insights, Trends and Patterns
Assisted Services	Sales <ul style="list-style-type: none">Proposal WritingMeeting Room Booking
	HR <ul style="list-style-type: none">Summarised interview notes and craft offerEmployee Engagement
	Marketing <ul style="list-style-type: none">Success Stories, case studiesTarget Promotion, campaign
	Finance <ul style="list-style-type: none">Cost benefits analysisReview historic performance
Transactional Services	IT <ul style="list-style-type: none">Summarise changesBest recommendation
	IT <ul style="list-style-type: none">IT SupportKnowledge searchRequest fulfilmentTicket informationEscalationNotifications



NTT can help you navigate the new world of cloud-enabled EX

Our experience in migrating organisations to the cloud, combined with our proven EX capabilities, will complement your existing infrastructure and services to give you a competitive edge.

Data Governance Assessment & Roadmap

Organisations are receiving, creating, and storing more information than ever before. Some of that data is sensitive and requires security, privacy and discovery controls in place and this is particularly important when planning to deploy Microsoft Copilot. Protecting information that includes confidential or sensitive data is critical to maintaining trust with your customers. Good information governance ensures your data is high quality, up to date, and available to those that need it, whilst being secured from those that don't and reducing legal and financial risk associated with non-compliance.

Scan and Assess

The assessment and roadmap engagement uses Microsoft Purview to scan information stored across enterprise platforms. The assessment scan can include structured and unstructured data across your Microsoft 365 tenant, File shares and Data platform.

A workshop is conducted to understand High-level business requirements including Information protection, Data loss prevention, Insider risk management, Content lifecycle management & Organisational priorities

Plot the path to success

Based on the inputs from the scan and assessment, along with your business requirements and priorities, a tailored roadmap is developed that will outline the steps required for you to achieve your target state.

This engagement identifies information governance issues and risks and provides direction on how to overcome issues and mitigate risks.

The Importance of Information Governance



Compliance and Risk Management

Ensure compliance with various laws and regulations regarding data privacy, security, and retention and helps manage legal and financial risks associated with non-compliance.



Security and Privacy

Protect sensitive information from unauthorized access, data breaches, and cyberattacks.



Reputation and Trust

Enhance an organization's reputation and brand image through properly managed information and instills trust.



Data Quality and Accuracy

Help maintain data accuracy and consistency by ensuring data is clean, up-to-date, complete and reliable.



Scalability and Growth

Ensure data systems can scale and adapt to changing requirements without sacrificing data quality or security.



Data Analytics and Insights

Provide valuable insights into business financials and operations, customer behavior, and market trends through access to well-governed data of high quality.



Cost Reduction

Can reduce to costs by optimizing data storage, reducing redundant data, and minimizing the risk of legal fines and penalties.



Efficient Decision-Making

Accurate and timely information enable informed decision making and ensures that right data is available to the right people at the right time.



Records Management

Manage an organizations records, including creation, classification, storage and retrieval, retention schedules, archiving, and disposal.



Knowledge Management

Facilitates the ability to create, capture, organize, store, and share knowledge and expertise among employees.

Get in touch

If you'd like to find out more about our Copilot Foundation Services or scope out an assessment exercise, speak to your client manager or contact us.



