



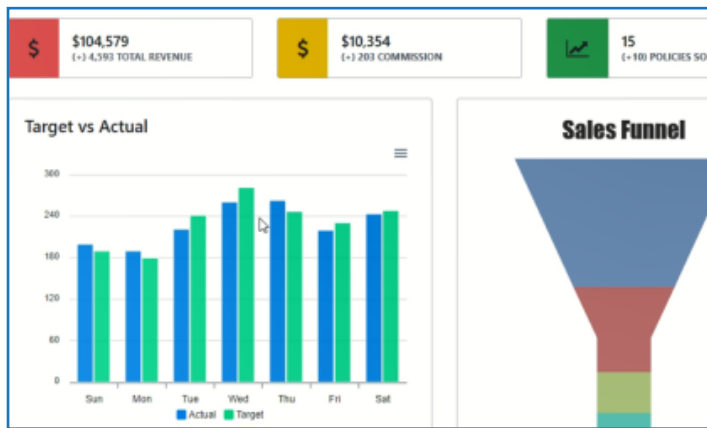
# Nuvento's Insurance Agent Portal

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## Nuvento's Insurance Agent Portal

The efficiency of insurance agents is a critical differentiator in the competitive insurance sector. Nuvento's Insurance Agent Portal is a system that aims to improve their agents' productivity and reduce workload by giving them timely notifications, assisting in calculating the premiums, finding the right product for customers, improving their engagement, instantly generating reports, updating policy documents and much more on a single platform.



### Nuvento's Insurance Agent Portal improves agents' productivity by:

- Improving visibility to the client's claim processing status
- Receiving real-time status updates on their clients' claims
- Reducing their admin cost to track claims for their clients
- Receiving notifications that update the status of the clients' claims
- Viewing claim details and information of the policy holders' claims
- Being as informed as their policyholders on claims statuses and resolution progress

The Agent Portal helps agents work smarter, not harder, to achieve more in their day. It helps to boost productivity, efficiency, and effectiveness. Agencies that have adopted an insurance-specific agent management system reported feeling 44% more productive than they did before adopting it. This is, partly, due to the ease of finding information and being able to act upon it.

Nuvento's Insurance Agent Portal is powered by the Microsoft Azure Cloud Platform, enabling ease of access and superior automation features. It provides agents with a 360-Degree Workforce Management Platform by integrating with legacy systems using an API-based approach.

### Nuvento's Insurance Agent Portal features

- ✓ Eliminates paper trails and records, OCR-enabled scanning system that allows for bulk document reading
- ✓ AI-based tagging and document manager, no more manual effort
- ✓ Automated task manager, alert system, inventory tracker to reduce the workload
- ✓ Audit trails to ensure quality controls and compliance, advanced analytics to detect patterns and for error handling
- ✓ Fully cloud-based, easy to deploy, manage and scale

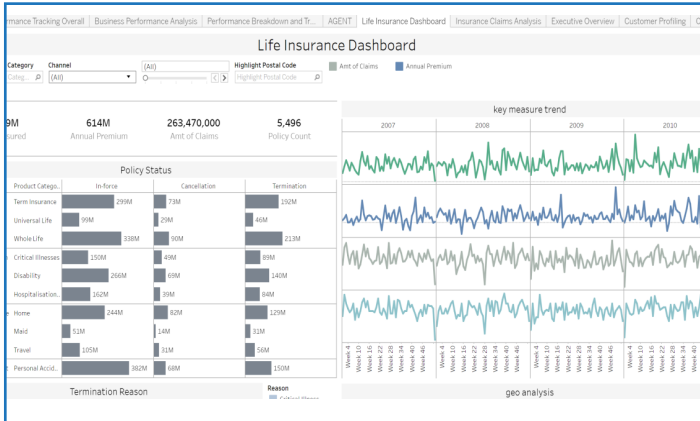
### With Nuvento's Agency Portal, you can automate tasks like:

- Policy renewal reminders
- New lead notifications
- E&O & licensure management
- Policy status updates
- Follow-up alerts

With workflow automation capabilities, you can easily automate many of your manual tasks with a trigger.

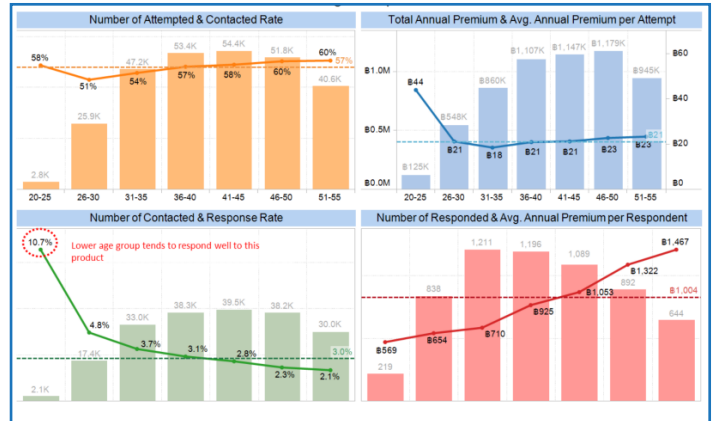
# Powerful dashboards to transform agents' productivity

## Executive Dashboards



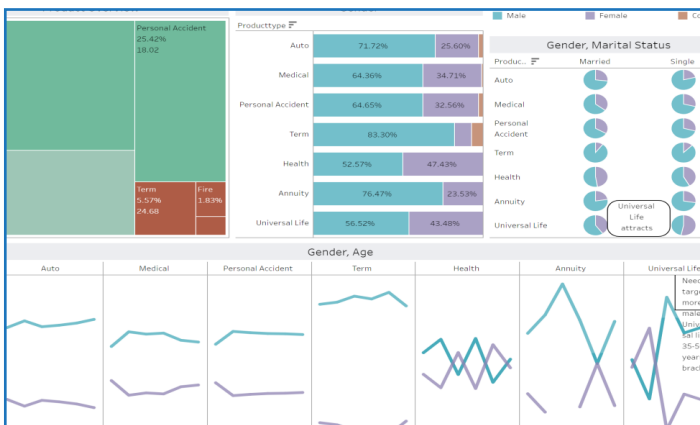
Enable agents to view the information they need to know in a single snapshot. Agents can view business-critical insights product-related information, premium information, profit details, and more. Help them improve profit margins.

## Product Performance



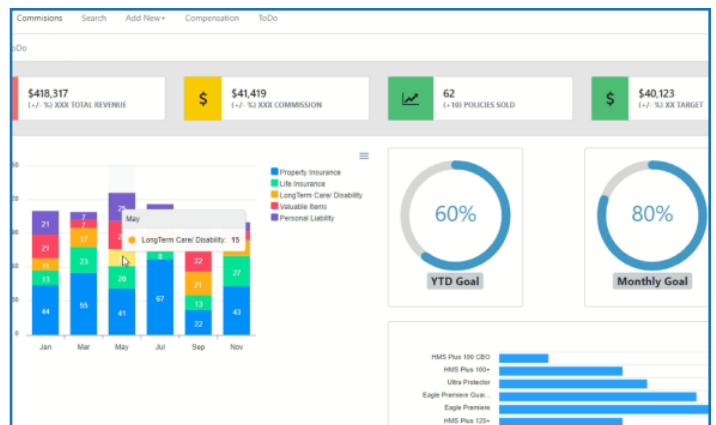
Record customer responses to specific insurance products and analyze which customer groups tend to respond well to a product. Run analysis by age group, region, and more.

## Customer Analytics / Demographics



Gain deeper insights into who your customers are and get a better view of their policy preferences. Understand preference changes for different demographics, age groups, marital status and more.

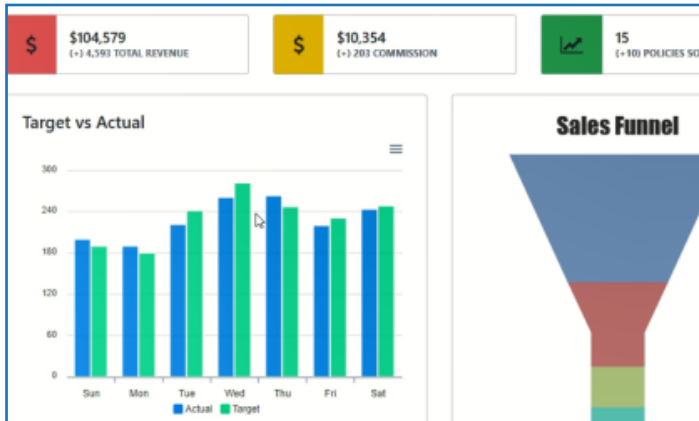
## Commissions dashboard



The commission dashboard eliminates manual calculations and enables agents to see their policy-wise earnings anytime they want. Dashboards can also show potential future earnings – giving agents an extra motivational boost.

## Dashboard Key Points

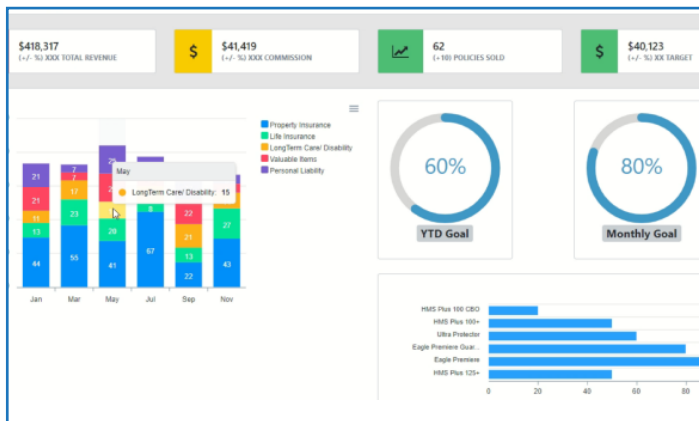
### Comprehensive dashboards for agents



Comprehensive dashboards for agents/producers working with multiple carriers.

- Commissions
- Revenue
- Policies Sold
- MTD / YTD / QTD Target Vs Actual

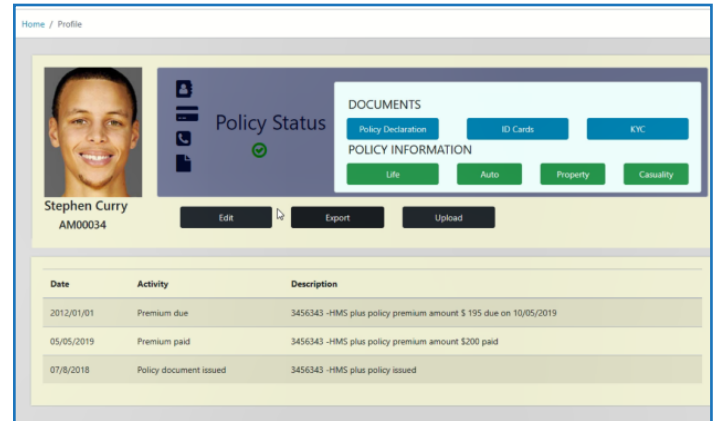
### Analytics to make intelligent business decisions



Slice and dice data to glean intelligence from underlying data.

- Commissions (by demographics, carrier, product, etc.)
- Loss Ratio and related numbers
- Revenue
- Policies Sold
- MTD / YTD / QTD Target Vs Actual

### One-click access to holistic customer records



- View document compliance and policy information
- Review policy status
- Customer activity
- Premium payments activities

## Why Choose Nuvento?

- 65+** 65+ technologists with in-depth understanding of carrier, agency/producer and broker facing technology
- 40+** 40+ customers use Nuvento for their digital technology and data engineering needs
- 07+** 7+ solution frameworks in the insurance vertical
- 01** 1 product in the Microsoft Azure Marketplace
- 50+** 50+ Cumulative executive management experience in the insurance vertical