



The Enterprise AI Platform to Automate Back-Office Work

Agenda

About Us

Future of AI

The Zams Platform

Integrations

Algorithms

Security

Success Stories

About Us

Supercharge every company with unstoppable AI.

The enterprise platform to build AI Agents that automate back-office work with speed, security and governance.

📅 Founded in 2020


📍 Based in San Francisco


🌟 10,000+ AI Models Deployed in Production


⚡ Go from Raw Data → AI Model in **14 Days**





Trusted by Generational Businesses












































...and 100+ more

Backed by Top Silicon Valley Investors

















Partners













Built by People From









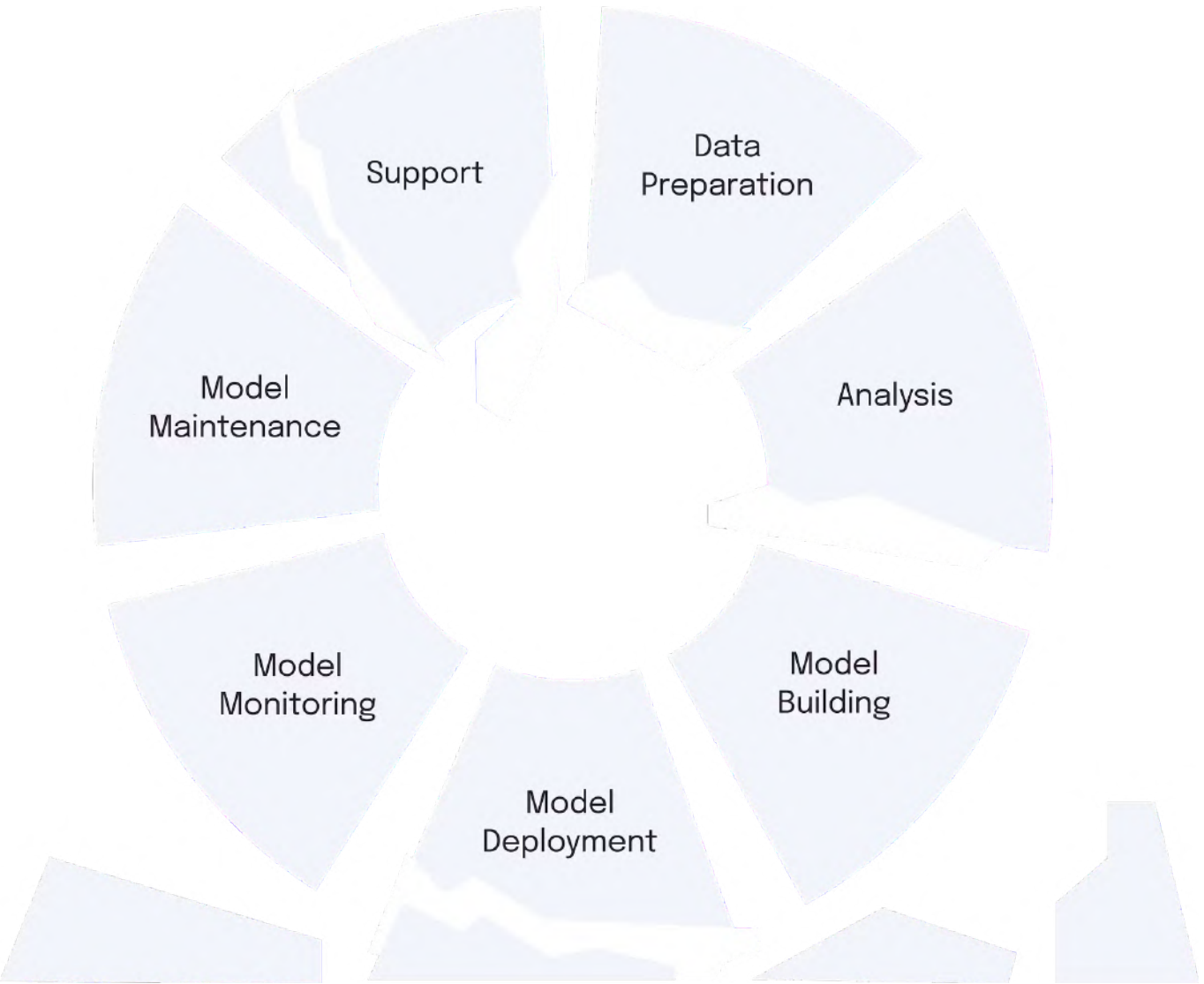






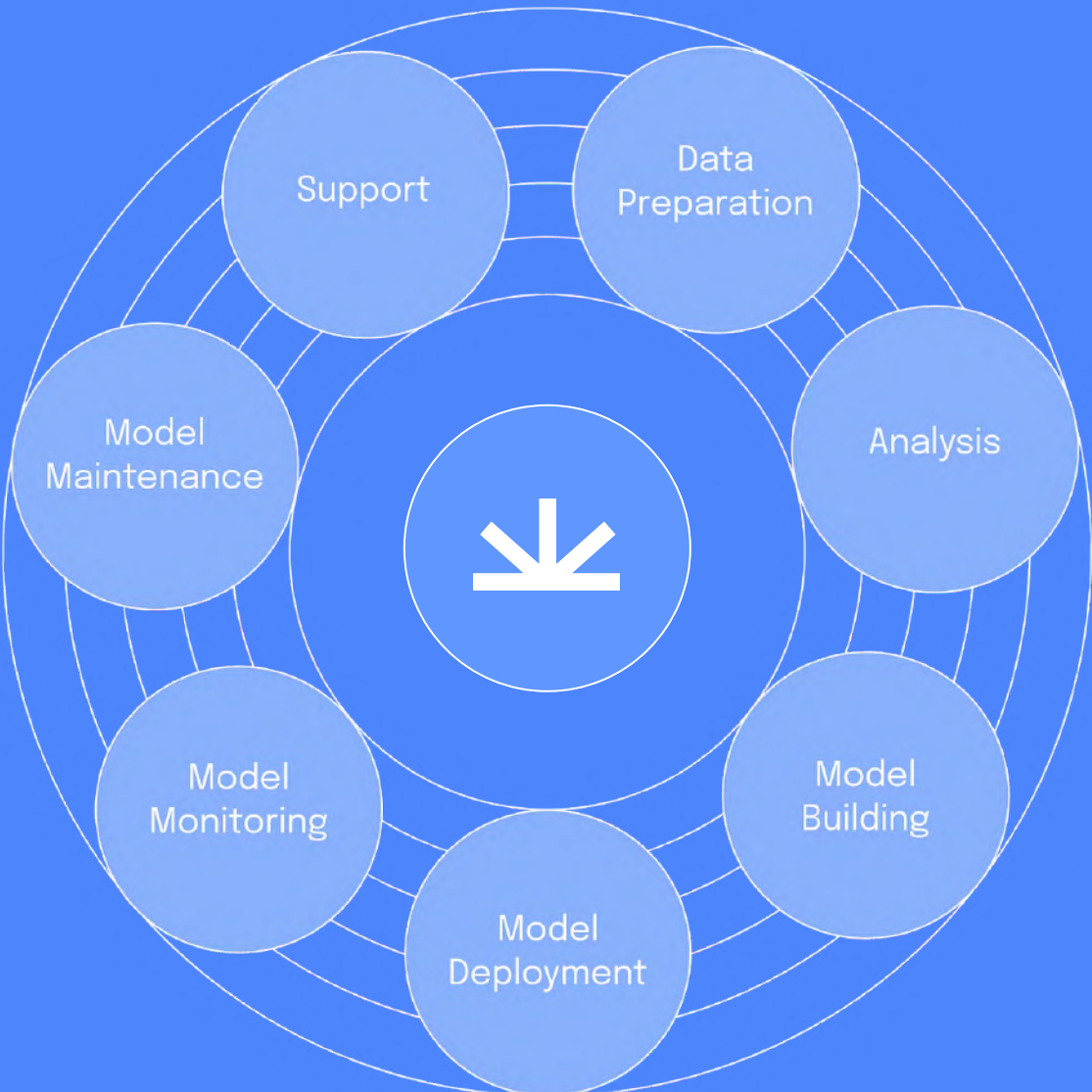


Current State of AI



- ❌ Fragmented, point solutions
- ❌ Costs \$1M+ with no clear ROI
- ❌ Need deep technical talent
- ❌ Takes months to get outcome

Future State of AI



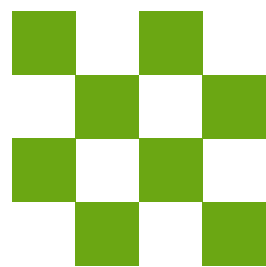
- ✅ All-in-one Platform for AI
- ✅ Doesn't break the bank
- ✅ No in-house AI talent needed
- ✅ Takes **14 days** to get outcome

All-in-one Platform for AI Agents



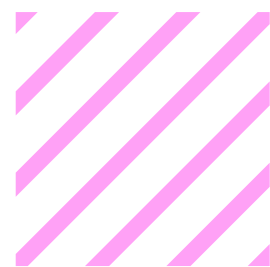
Knowledge AI

AI assistants that answer questions, generate charts and make vast enterprise data explainable.



Process AI

AI agents that understand your operations, plug into your tools and perform tasks autonomously.



Predictive AI

AI models that analyze historical data, identify patterns and use traditional ways to forecast future outcomes.



● Beta

Unify your silos. Talk to your data in natural language.

Zams' powerful **Indexing Engine™** enables you to build AI assistants that answer questions, generate charts and make over 10B+ rows of enterprise data, explainable.

- Instant Answers to Anything
- Resolve Support Issues 22x Faster
- Get answers from your data, enriched with broader industry insights
- Zams customers **save an avg. of \$1M /yr** with Knowledge AI



User Manual Bot

Zams

Zams’ Knowledge AI processed a total of 1,232,889 factory machine user manuals a model de-structured, and converted into embeddings, allowing the AI to retrieve precise answers instan- technicians with accurate, real-time insights, reducing downtime and improving efficiency.

Jack Richardson

How does torque adjust for material density?

Zams

The machine’s auto-adjust system uses real-time sensors to detect material density changes, control algorithm, preventing strain or inefficiencies. Regular recalibration is recommended pe- detected.

Jack Richardson

Got it, thanks!

Truveris saves \$260,000 /yr with Knowledge AI



500 Employees \$100 Million ARR Founded 2009

About
Truveris provides data-driven tools and insights to optimize prescription drug benefits for payers, providers, and patients.

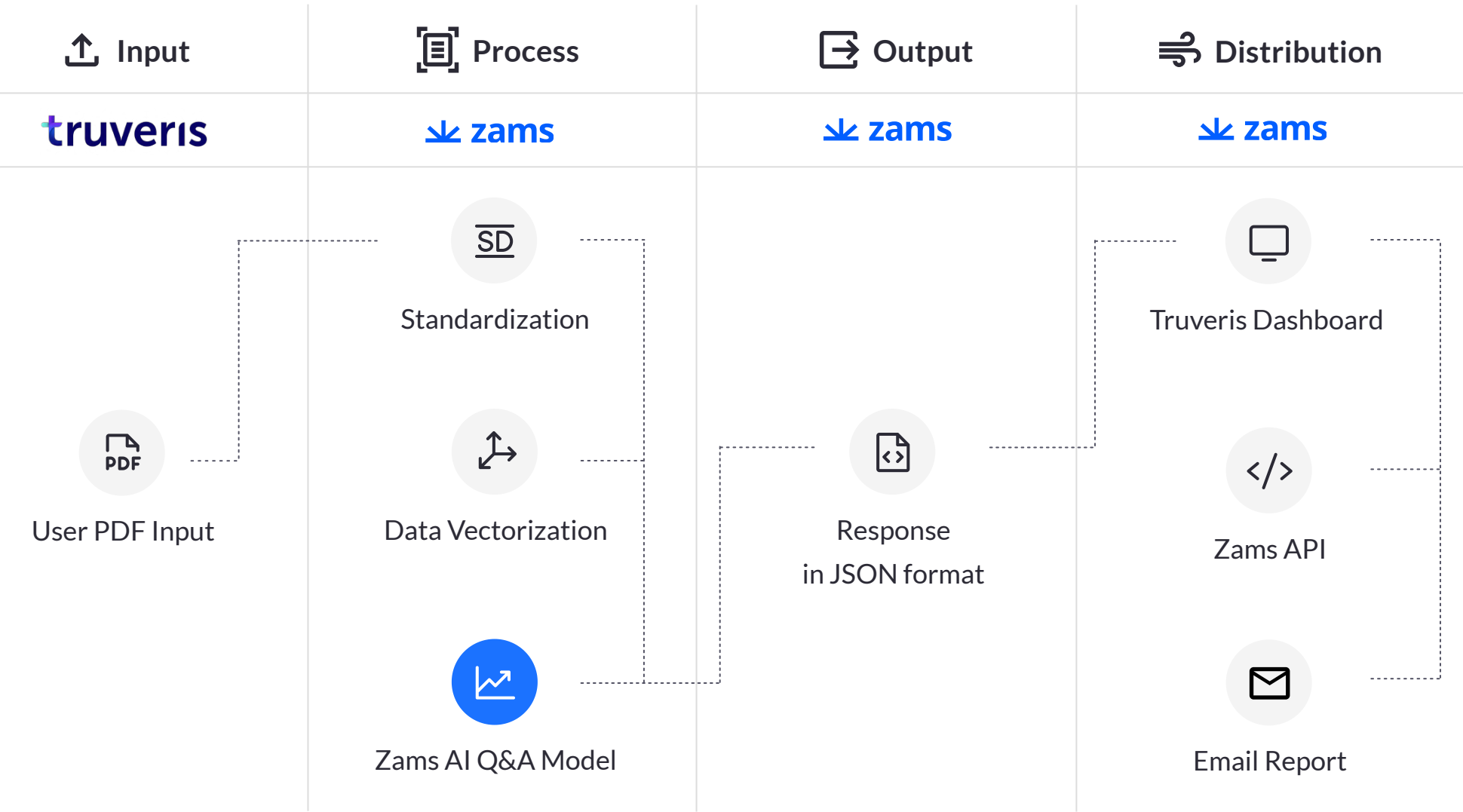
Problem
Truveris analysts were reviewing and summarizing lengthy insurance policies and complex contracts, often ranging from 50 to 70 pages.

Solution
Truveris used Zams to develop a model to summarize large documents effectively.

Outcome
Saved 4 hrs /week /person. Equal to 208 hrs /yr /person. No longer needing a team of 25 manual workers, this saves \$260K /yr.

Model Blueprint

A visual guide to how an AI model processes data and integrates with applications.





● Beta

Eliminate inefficiencies. Scale smarter with AI Agents.

Zams' proprietary system, **Zamscript™**, builds AI agents from natural language. They understand your business, connect to your tools, and run autonomously.

- \$ Cuts labor costs, reduces errors, and streamlines operations.
- 🕒 Executes tasks in seconds, improving agility and productivity.
- ✅ Handles unlimited requests without extra hiring or management.
- 🔄 Operates 24/7 with zero fatigue, ensuring reliability.

Agent Actions

Actions enable you to assign your AI agent a task to do.

Name

Negotiate an Invoice

Type

Process AI

Agent Instruction

Review each `{{ invoice }}` and if the amount is over budget email `{{ vendor }}` with a proposal to negotiate.

SPEP Saved 4,160 hrs of Labor by Optimizing Invoice Management



250 Employees \$100 Million ARR Founded 1986

About
Sierra Pacific specializes in designing and producing latches, hinges, and other components for industrial applications.

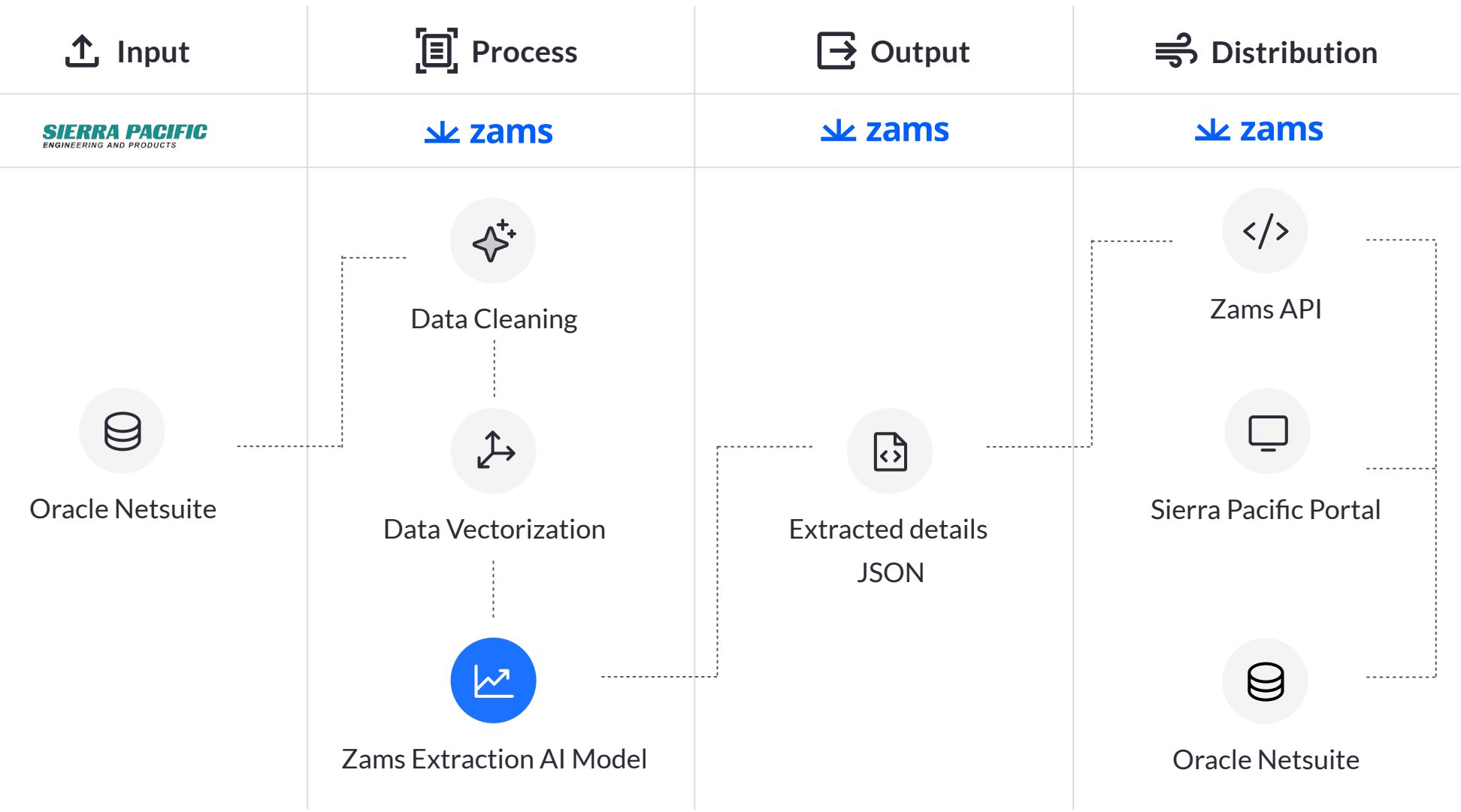
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Processing hundreds of invoices weekly required significant manual effort, leading to delays, data discrepancies, and inefficiencies.

Solution
SPEP partnered with Zams to develop a tool to automate and enhance invoice management processes.

Outcome
Saved 10 hours per week per billing team member, equivalent to 4,160 hours annually, previously spent on manual data entry.

Model Blueprint

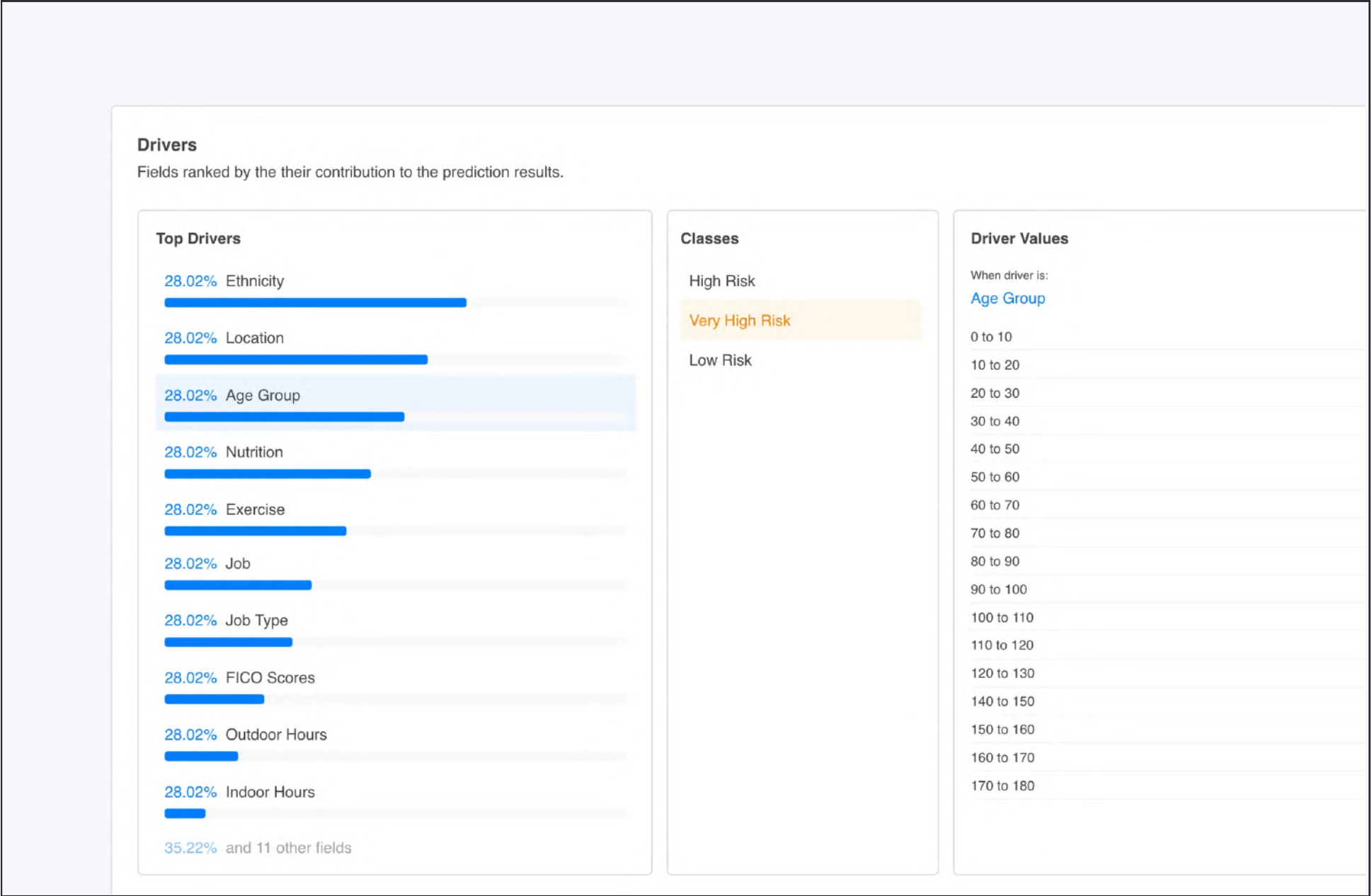
A visual guide to how an AI model processes data and integrates with applications.



Go beyond just insights.
Predict what happens next.

Zams' **Edge Sharp™** system automatically builds AI models that analyze historical data, identify patterns and use traditional ways to forecast future outcomes.

- Classification
- Regression
- Time Series
- Anomaly Detection
- Recommendation
- Optimization



Husk Power saves \$554,000 /yr by predicting energy consumption



HUSK.

250 Employees \$75 Million ARR Founded 2008

About
Husk is a leading rural energy services company in weak-grid and off-grid communities.

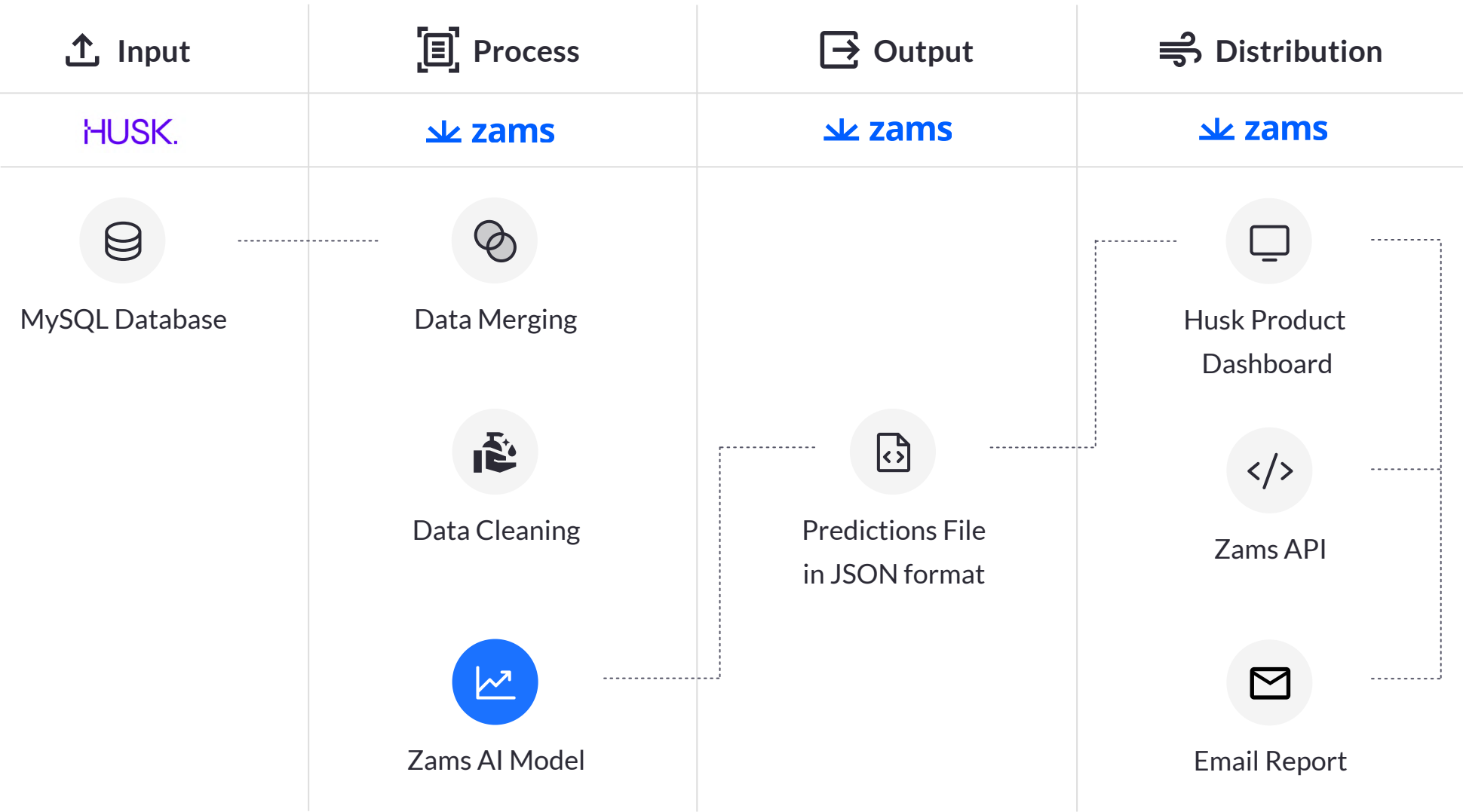
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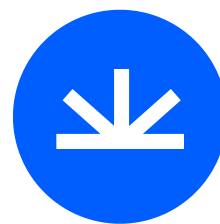
Solution
Husk used Zams to build an AI-driven model in four weeks to optimize energy demand, reduce waste, and improve reliability.

Outcome
Husk’s AI model cut outages, saved \$554K yearly, and improved reliability, now optimizing solar and purchasing operations.

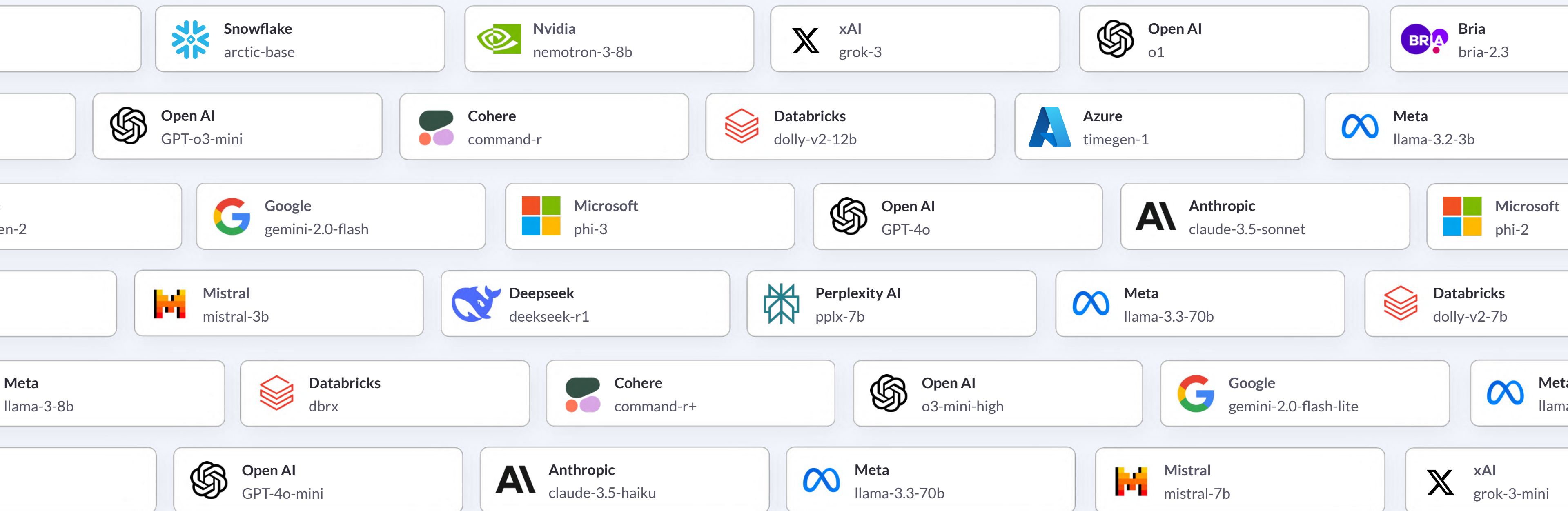
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Zams integrates with 300+ apps



...and supports over 1,800+ Language Models!

Security



SOC 2 Type II

Zams' SOC 2 Type II report covers the trust services categories of Security, Confidentiality, and Availability, and is audited annually.



GDPR

We comply with GDPR data retention requirements, and offer a data processing agreement (DPA) for customers in the EU.



HIPAA

Zams is HIPAA compliant, and is prepared and able to execute a standard Business Associate Agreement ("BAA").



NIST AI RMF

Zams aligns with the NIST AI RMF, ensuring robust risk management practices for trustworthy and responsible AI deployment.



Not just the software. An entire Data Science team.

Get access to a Dedicated Data Scientist and a Solutions Architect—driving strategy, execution, and ROI.

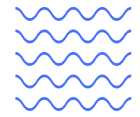
🔗 Direct access to Data Scientist and Solutions Architect via Slack

💰 Ensures every AI model is tied to very clear business ROI

📅 Thorough planning that guarantees a win in 14 days

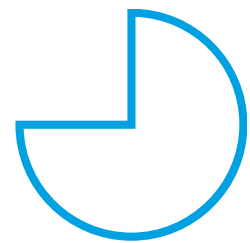
🧩 Unparalleled industry insights and best practices





The Main Sequence

The Main Sequence™ is Zams' meticulously designed onboarding program, built to show ROI in 14 days. Guiding you seamlessly from setup to success—so your AI delivers impact from day one.



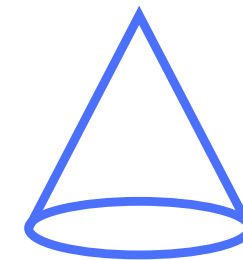
Onboarding

We collaborate with your team to deeply understand your business and craft a value statement that connects AI directly to measurable ROI.



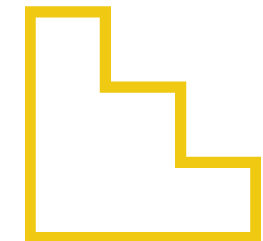
First Setup

Zams' Dedicated Data Scientists handle the first draft of your model, so you can stay focused while we do the heavy lifting—no effort required.



Iterations

With Zams' AI Platform, you can tweak models yourself **or** stay hands-off—just Slack message your Data Scientist and they'll handle it for you.



Always-on Support

We run regular check-ins, update your models as your business evolves and recommend actions to keep you ahead.

Success Stories

SPEP Saved 4,160 hrs of Labor by Optimizing Invoice Management



250 Employees \$100 Million ARR Founded 1986

About
Sierra Pacific specializes in designing and producing latches, hinges, and other components for industrial applications.

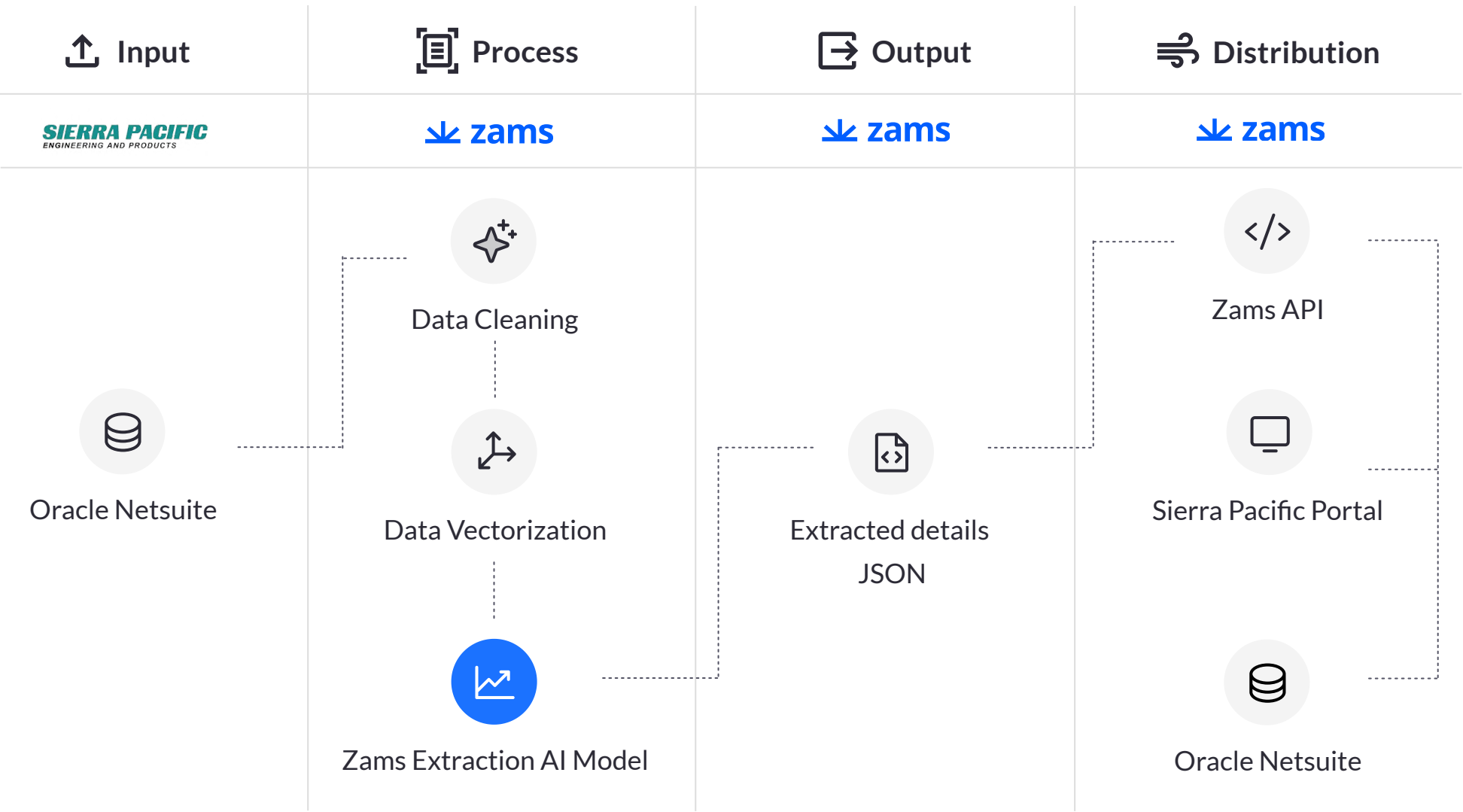
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Model Blueprint

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InTouchCX Reduced Employee Churn by 15%



25,000 Employees \$1 Billion ARR Founded 2000

About
InTouchCX is a leading provider of customer support services, headquartered in Winnipeg, Manitoba, Canada.

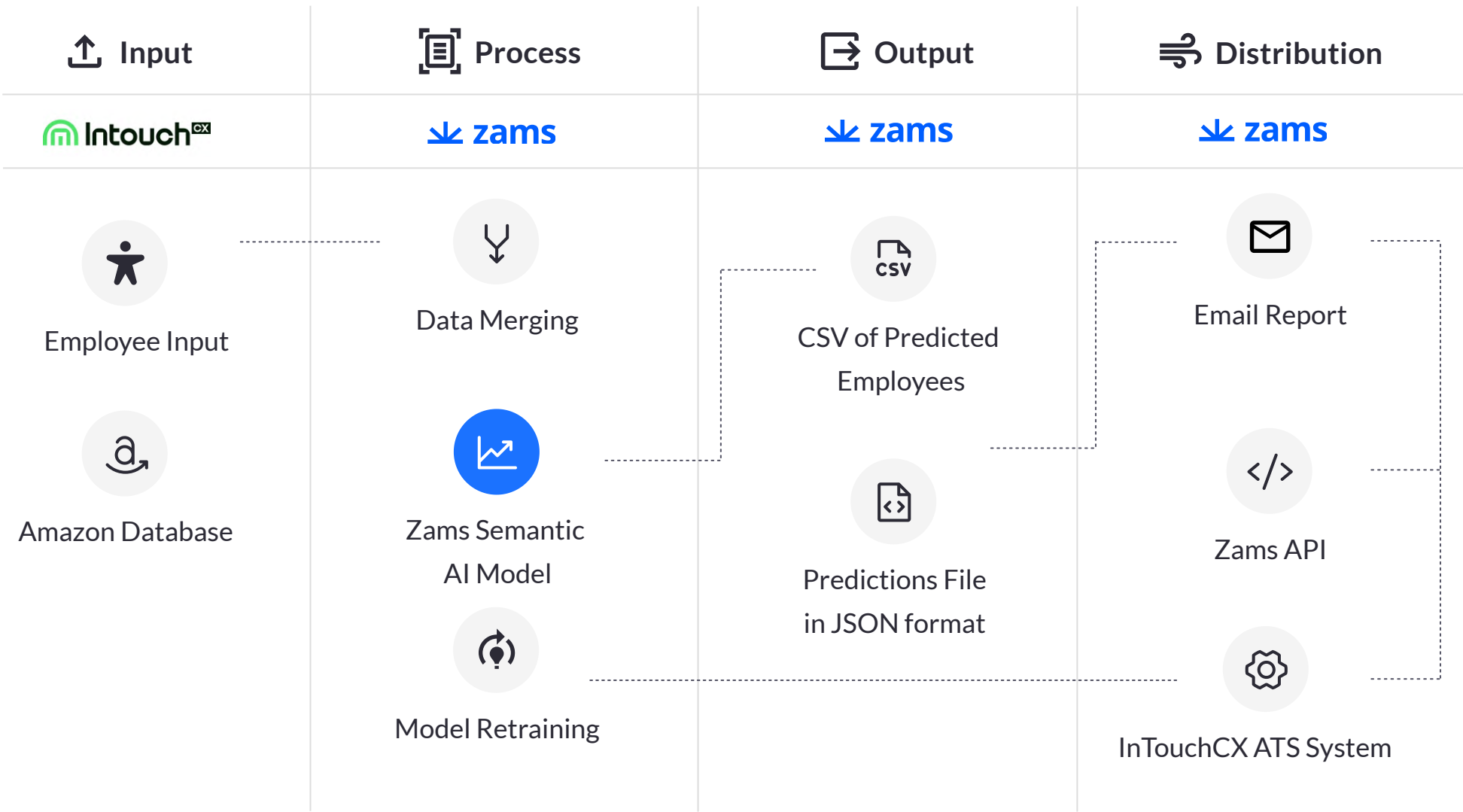
Problem
InTouchCX faced an annual churn rate of 35%, approximately 8,750 agents were leaving the organization each year.

Solution
Zams built a semantic similarity model that analyzed historical employee data to create to assign churn risk scores.

Outcome
The churn rate decreased from 35% to 29.75%, translating to annual savings of \$1.69 million.

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Marketing Architects Sped Up their Campaign Analytics by 10x



500 Employees \$500 Million ARR Founded 1997

About
Marketing Architects is a leader in TV advertising campaigns through advanced analytics.

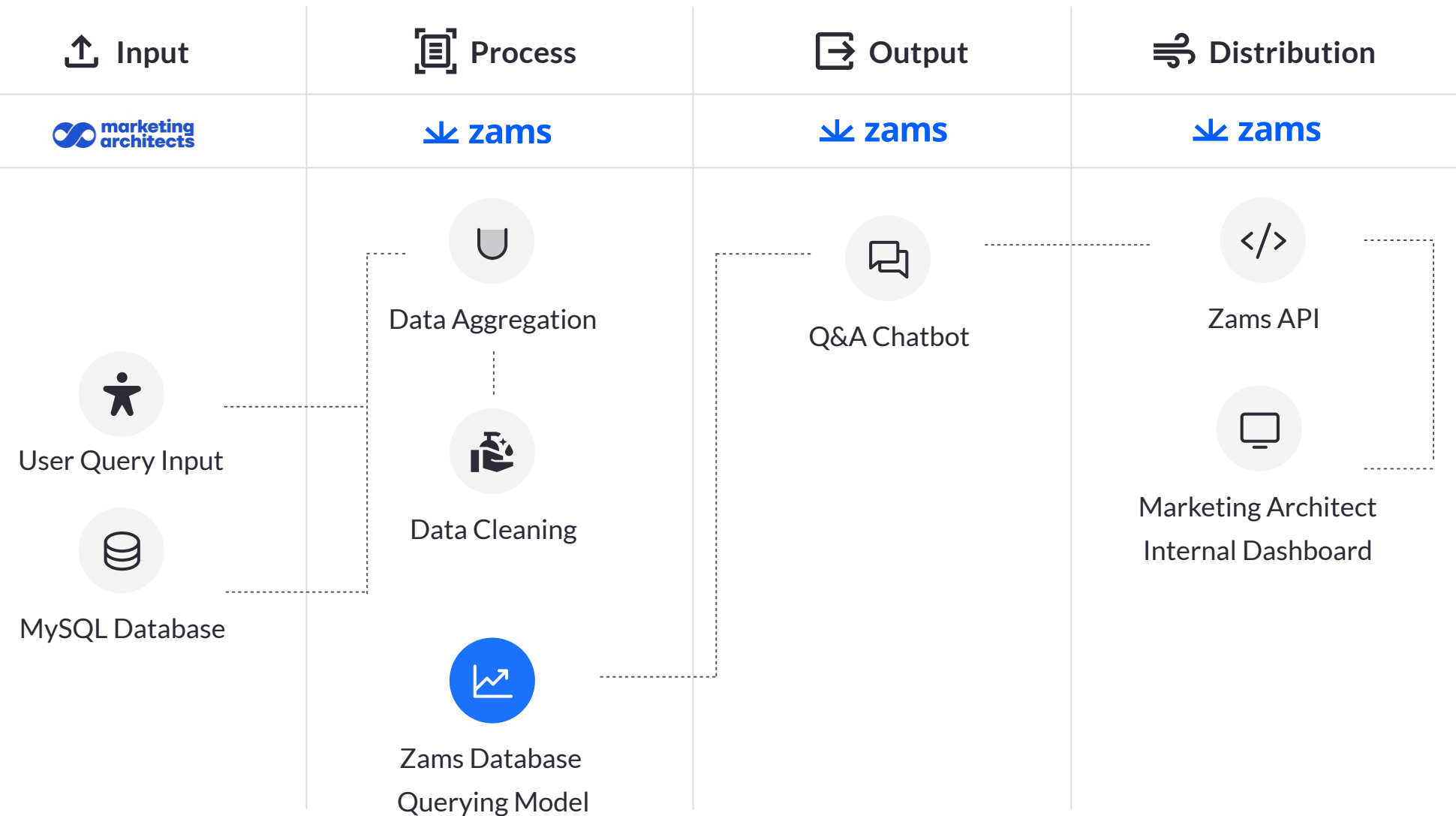
Problem
Marketing Architects relied heavily on their BI teams for accessing and analyzing campaign data through SQL queries.

Solution
Marketing Architects used Zams to implement an Advanced Natural Language Database Querying Generative Model.

Outcome
Reliance on BI resources dropped by 95%, freeing up the BI team to focus on strategic initiatives rather than routine data requests.

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Cargomatic made \$1M /yr by predicting revenue leakage

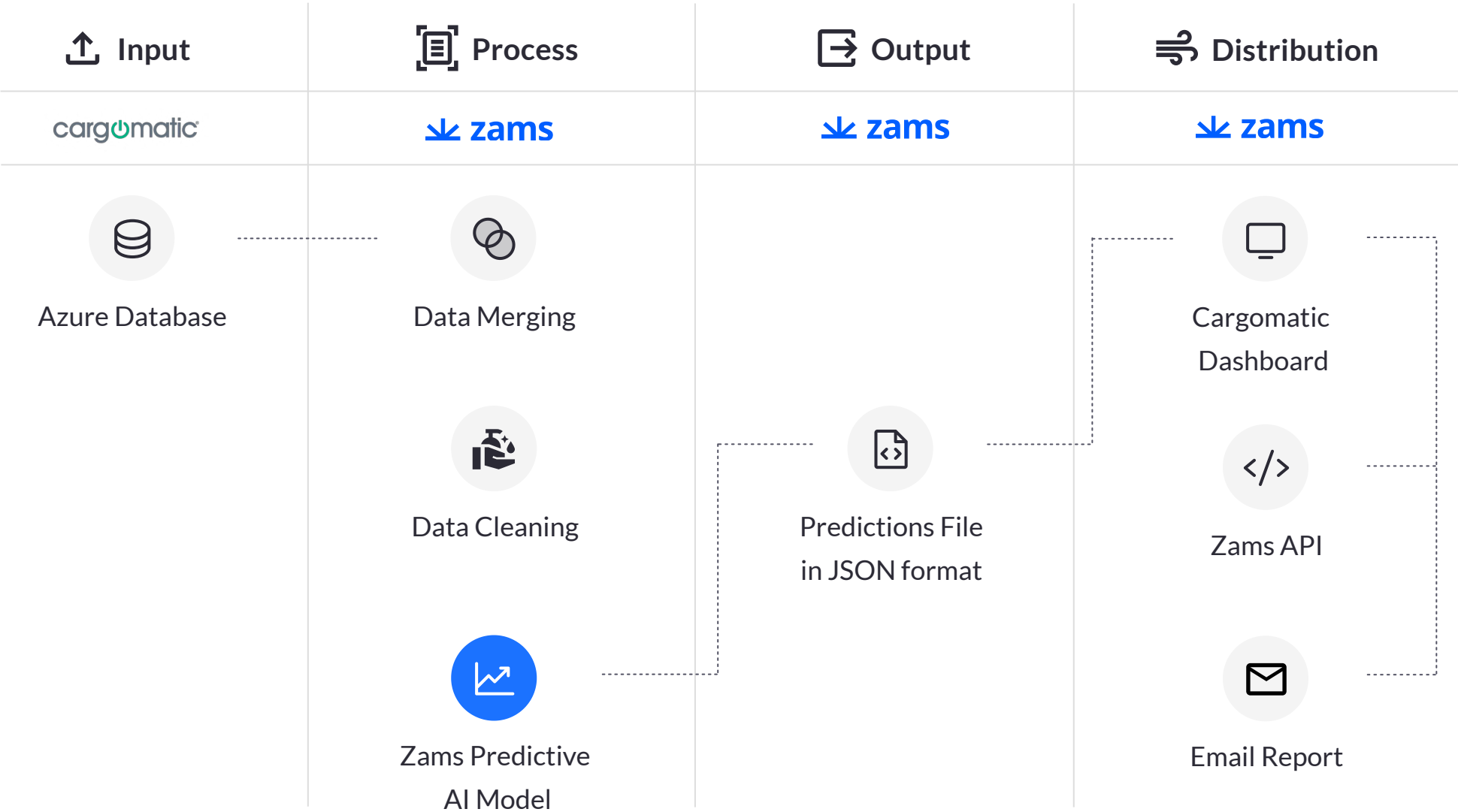


200 Employees \$100 Million ARR Founded 2013

- About**
Cargomatic specializes in logistics and freight management, streamlining shipping processes.
- Problem**
Cargomatic faced challenges in managing additional accessorial fees incurred during shipping operations, resulting in revenue leakage.
- Solution**
Cargomatic partnered with Zams to develop an advanced predictive classification model to anticipate additional accessorial fees.
- Outcome**
The AI mode predicted accessorial fees with 90% accuracy. Reducing revenue leakage and making Cargomatic an extra \$1M /yr.

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McGuireWoods Leveraged AI to Identify Private Equity Opportunities



McGuireWoods

1000 Employees \$1 Billion ARR Founded 1834

About
McGuireWoods is a leading nationwide law firm. Their private equity branch focuses on connecting LPs with EMs.

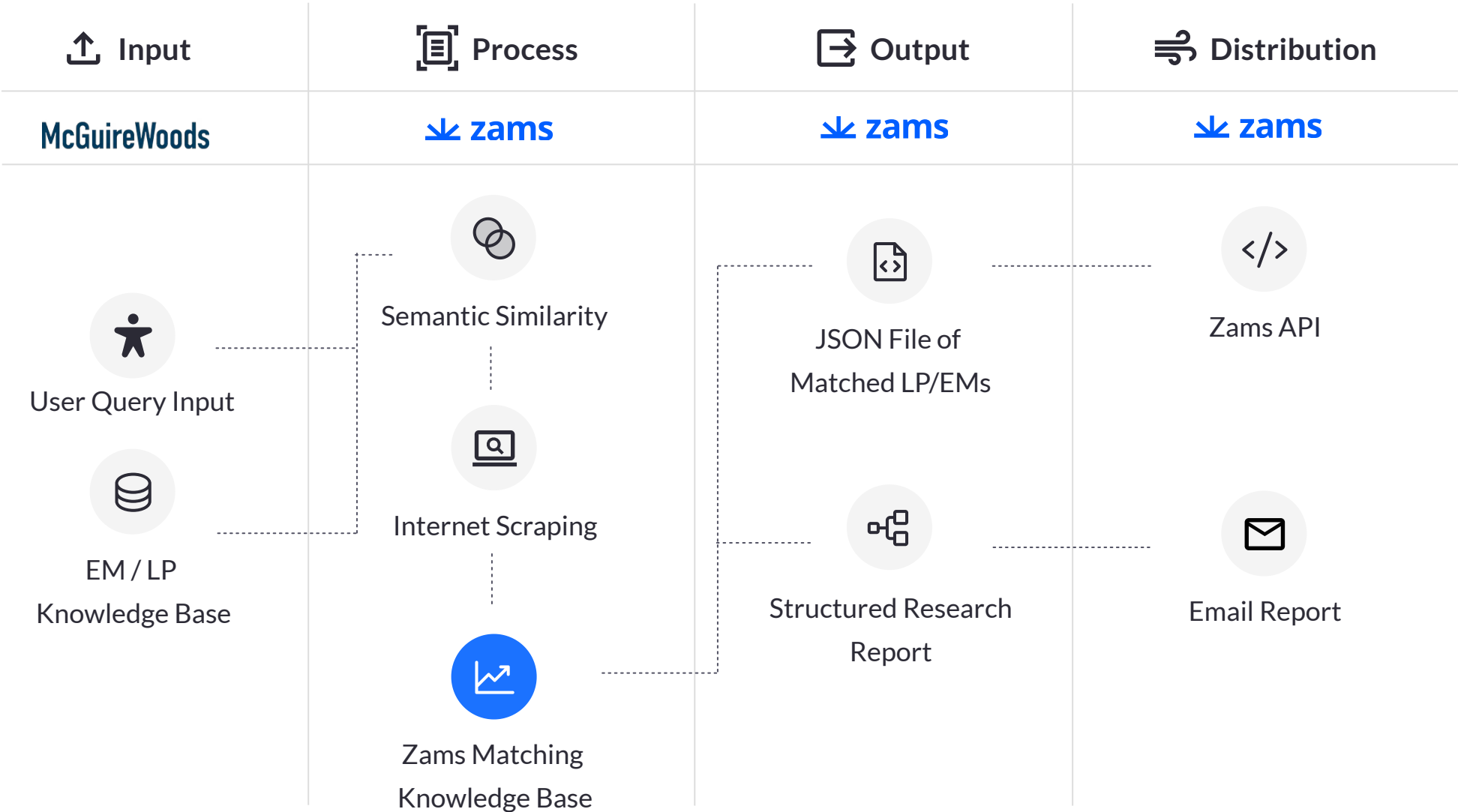
Problem
McGuireWoods’ manual process of reviewing their extensive database of LPs and EMs was time-intensive and limited in scope.

Solution
McGuireWoods partnered with Zams to build an advanced agentic model that match LPs and EMs and leverage external data.

Outcome
The semantic similarity model enhanced the accuracy and quality of matches between LPs and EMs, improving the overall hit-rate.

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Truveris saves \$260,000 /yr with Knowledge AI



500 Employees \$100 Million ARR Founded 2009

About
Truveris provides data-driven tools and insights to optimize prescription drug benefits for payers, providers, and patients.

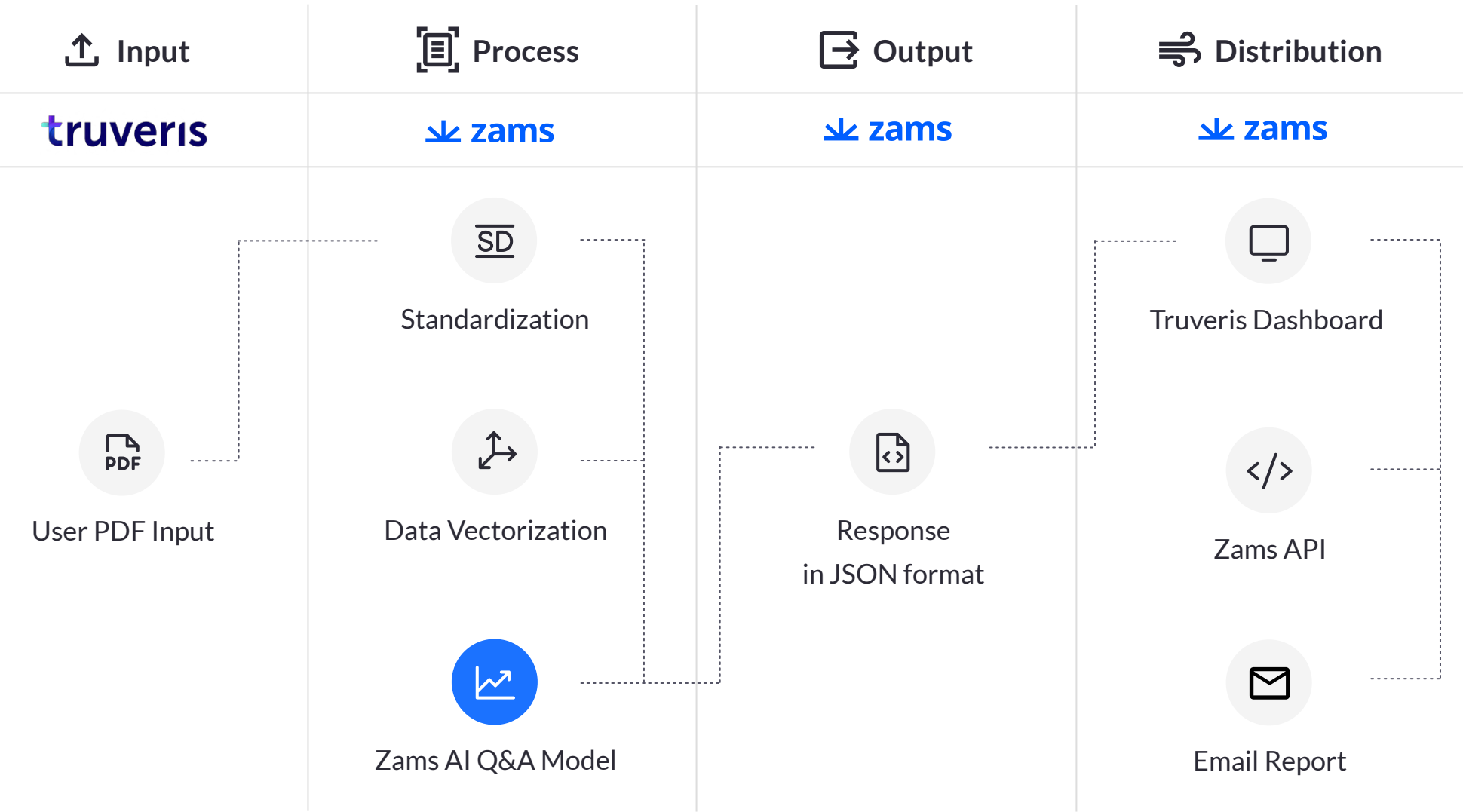
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Solution
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Espresso Capital saved 1,250 lawyer hrs /yr with AI Agents



75 Employees \$75 Million ARR Founded 2009

About
Espresso Capital is a leading provider of venture debt solutions, supporting growth-stage companies with tailored financing options.

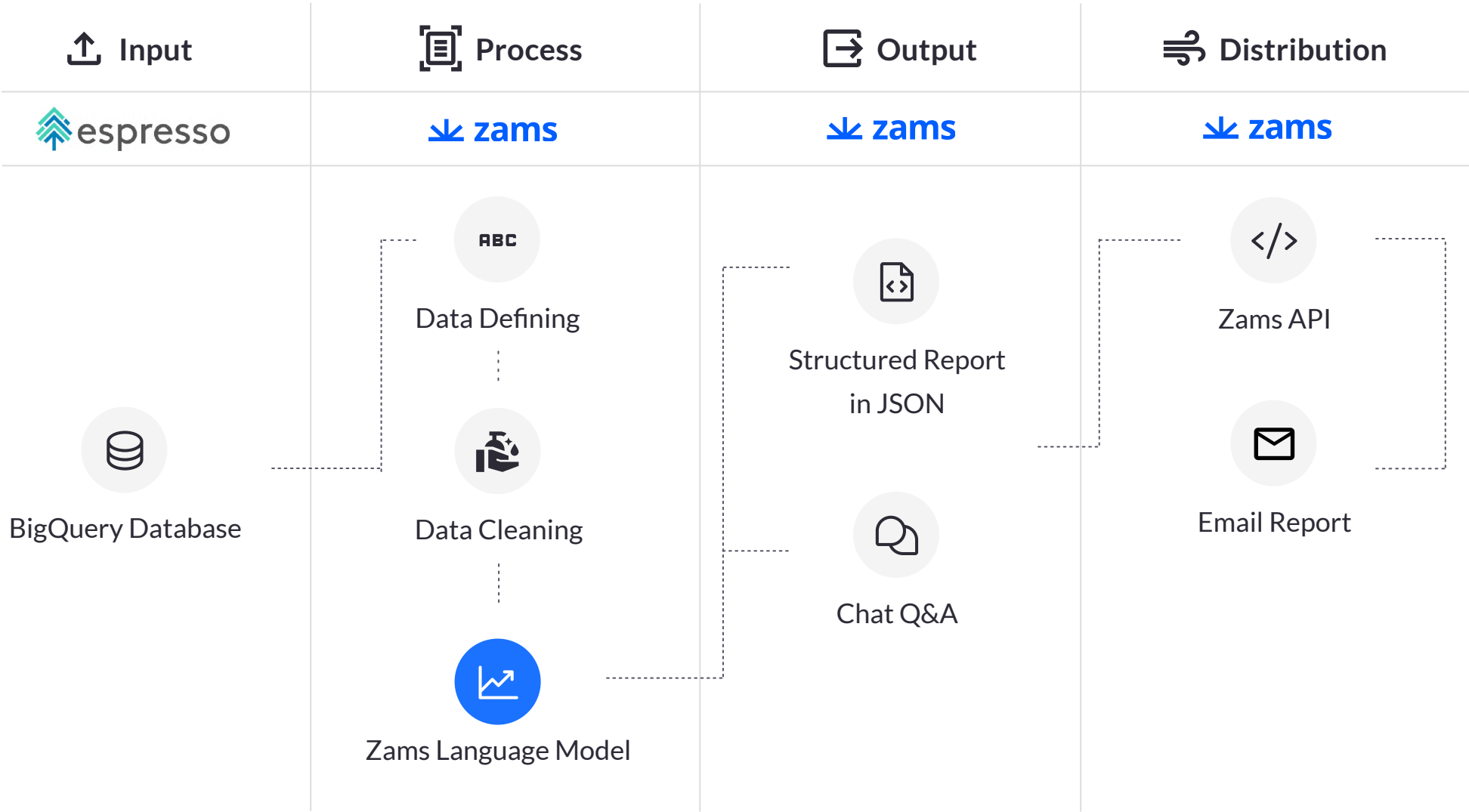
Problem
Espresso Capital’s lawyers face manually review lengthy documents such as Shareholders Agreements, Articles of Incorporation, etc.

Solution
Espresso Capital partnered with Zams to develop Agentic Credit Review Models tailored to analyze critical legal documents.

Outcome
Saved 5 hrs per document, with 250 documents processed /yr, Espresso Capital saves 1,250 lawyer hours every year.

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Creditt saves 208 days of backlog /yr by automating loan underwriting



20 Employees \$5 Million ARR Founded 2020

About
Creditt is a micro-lending and financing company based out of India that addresses the credit needs for users.

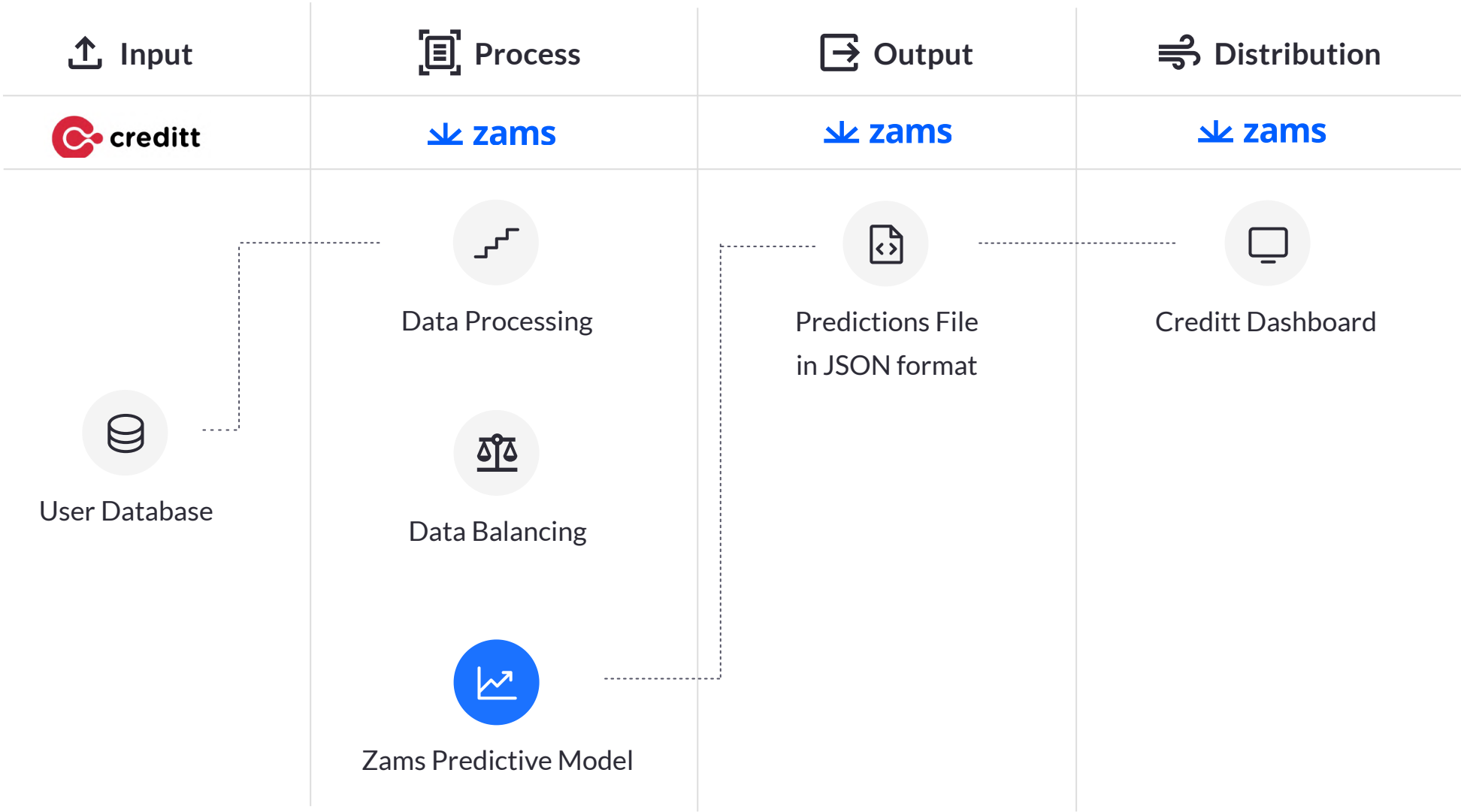
Problem
Each Creditt loan application takes 20 minutes to process manually, leading to a monthly backlog of 18,000 loans.

Solution
Creditt partnered with Zams to develop their predictive loan default AI models.

Outcome
Creditt automated the loan underwriting process, reducing the time to process each application from 20 minutes to just 5 minutes.

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C2 Perform Improved Response Times by 40%



C²PERFORM

50 Employees \$9 Million ARR Founded 2015

About
C2 Perform offers a comprehensive performance management platform designed to streamline contact center support operations.

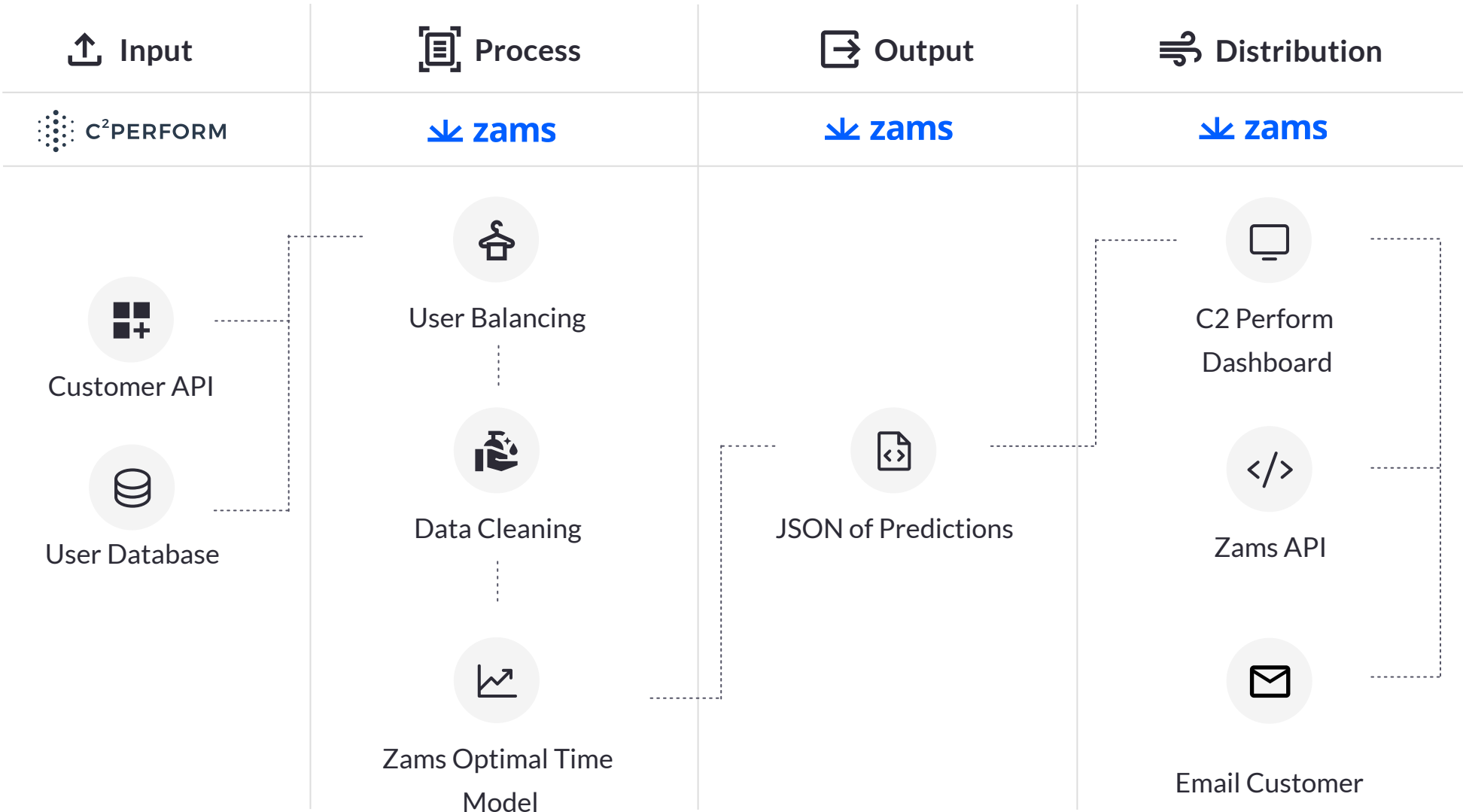
Problem
C2Perform call agents faced challenges in accessing information swiftly, leading to longer response times and reduced satisfaction.

Solution
C2Perform used Zams to interpret natural language queries and retrieve precise information from a consolidated knowledge base.

Outcome
A 40% reduction in average response times, and agent productivity saw a 35% uptick.

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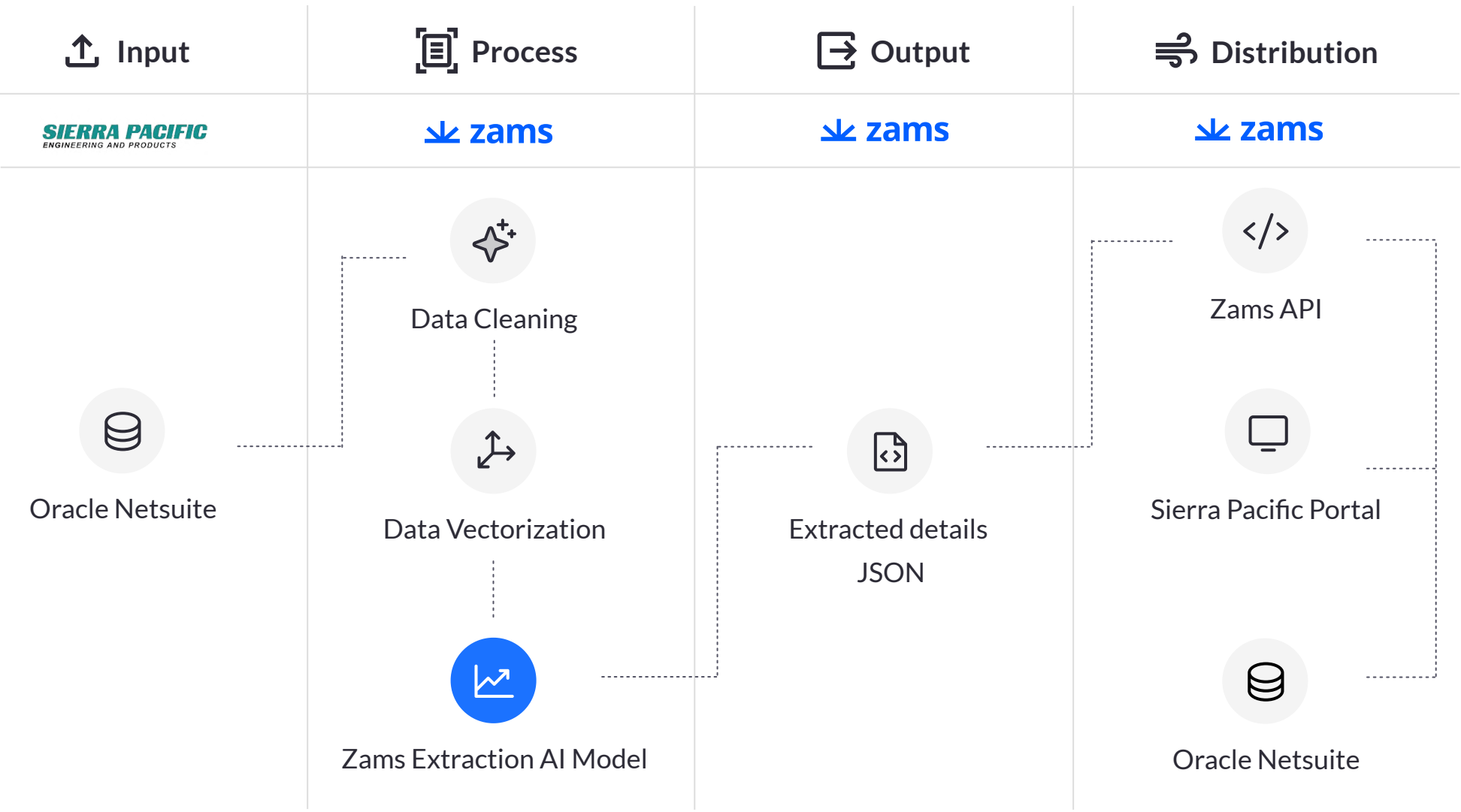
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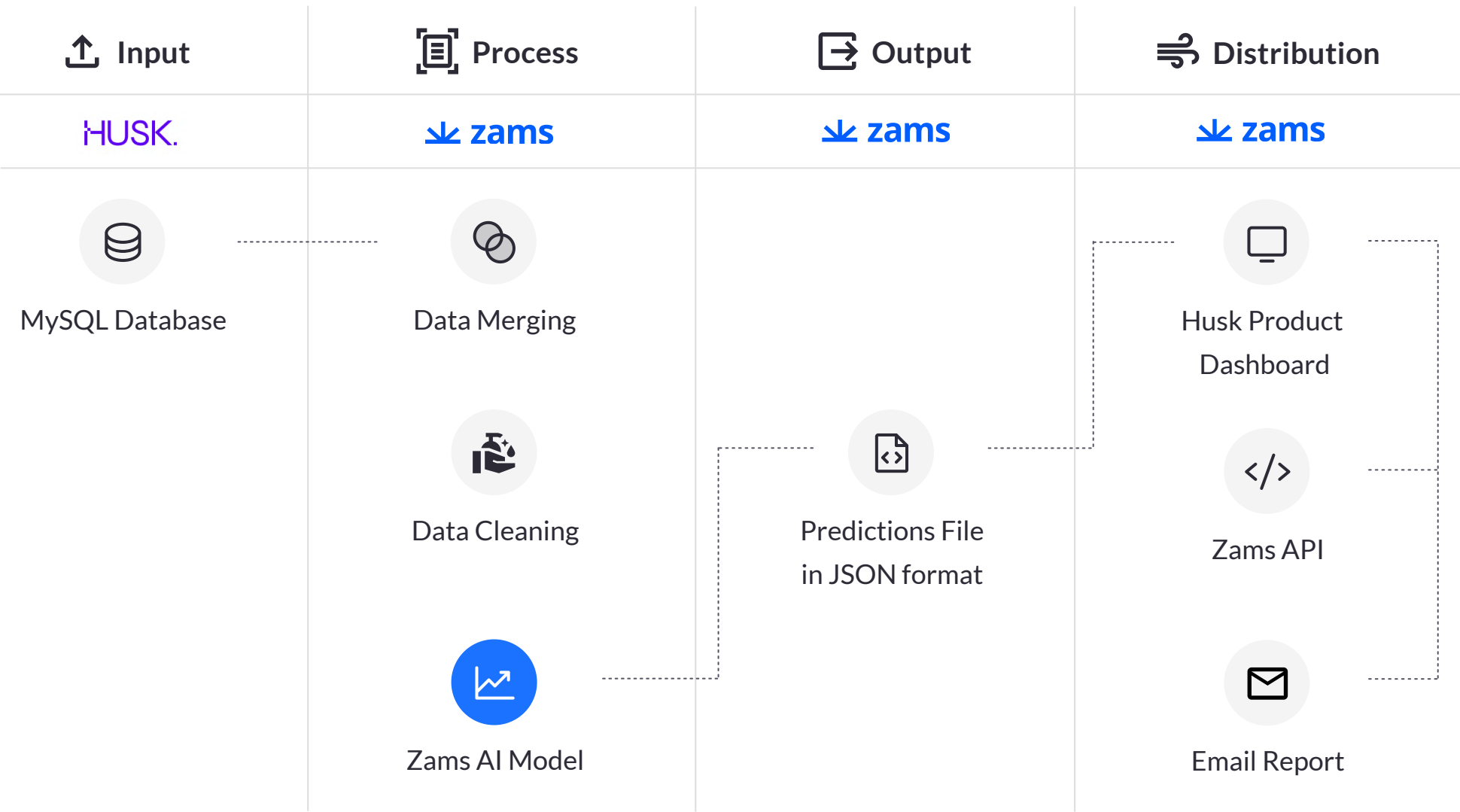
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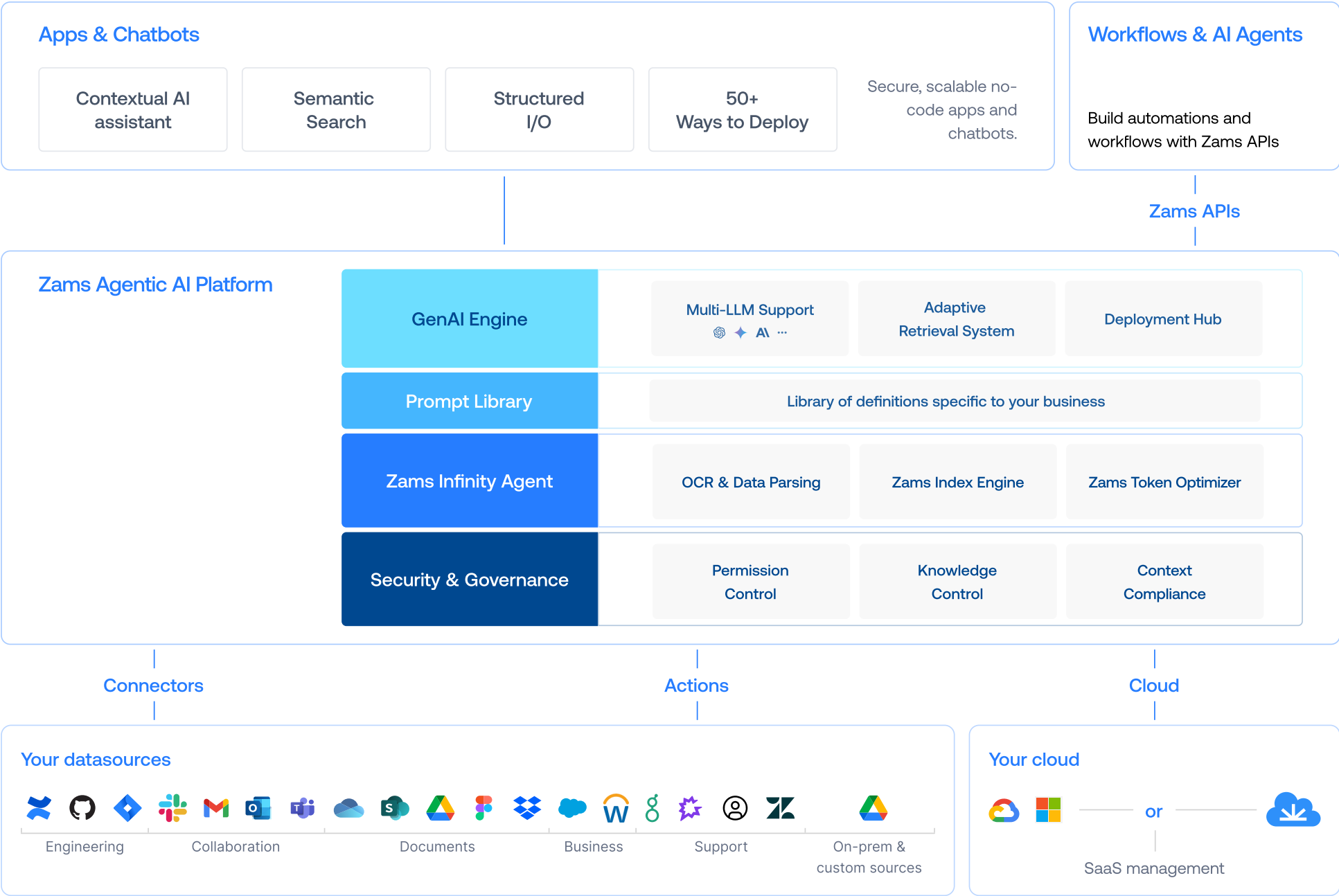
Appendix

Zams Agentic AI Platform

Not just LLMs. An enterprise ready AI Agents Platform.

The **Zams Agentic AI Platform™** delivers enterprise-grade features with our powerful **Indexing Engine™**, handling over 10B+ rows of data and 10TB of files effortlessly.

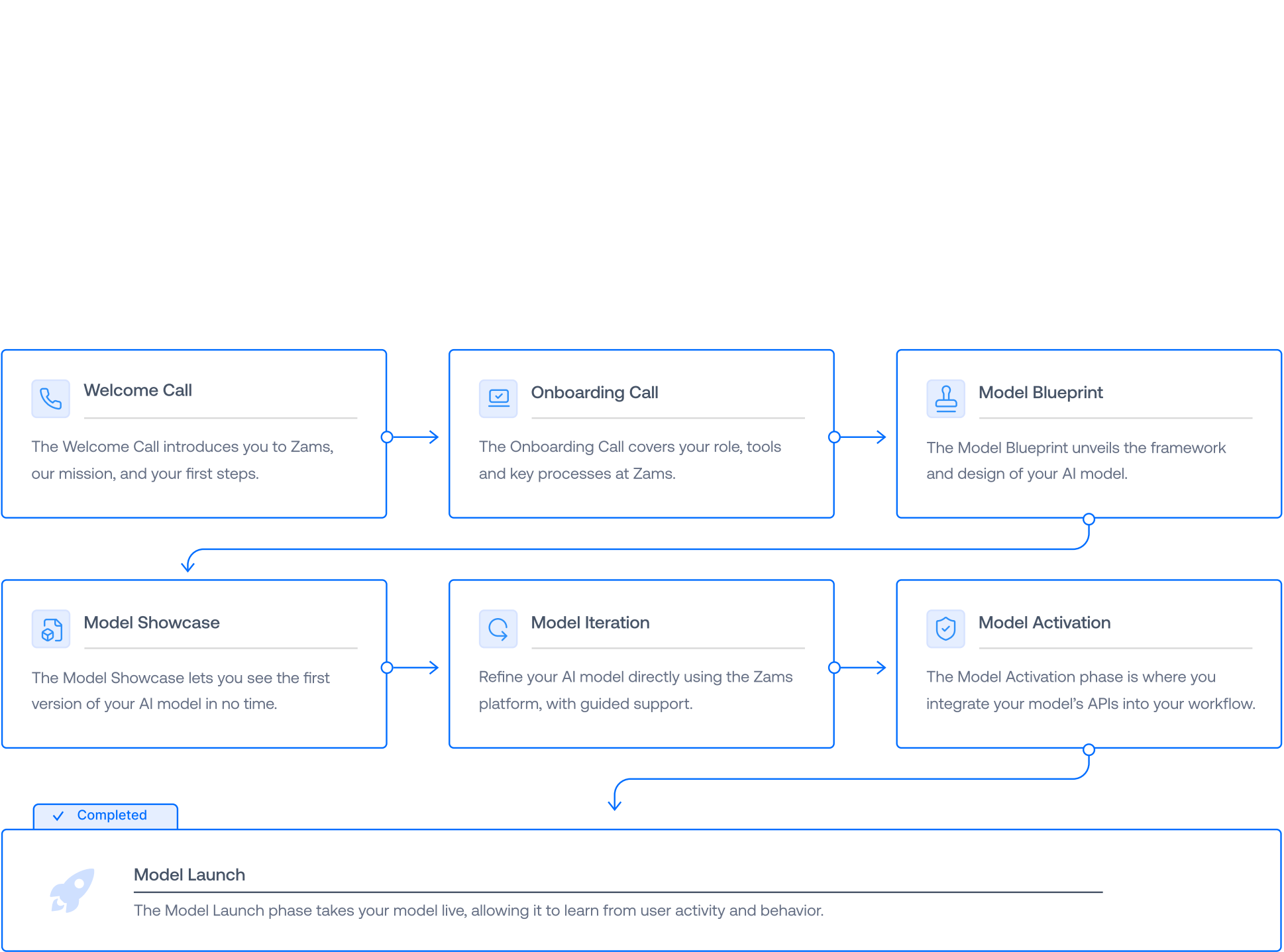
-  Indexing Engine Embeds and Vectorizes **10B+ Rows of Data**
-  Permission Control, Context Compliance and **Governance Built In**
-  **No training on your data**, secure end-to-end connections.
-  Private Cloud, Data Residency and **Compliance Built In**



The Main Sequence - Step-by-step Details

Onboarding program built to show ROI in 14 days.

The Main Sequence is our hand-crafted onboarding process that ensures a seamless transition from setup to success, guiding you through every step to maximize your AI’s impact from day one.





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