

CITIBANK Integration

for D365 Business Central

onpoint

We'll connect your Business Central to all your accounts at Citibank

We have been successfully implementing this customized solution for our clients since 2019.

What will the integration bring you?



Receive bank statements automatically every day



Keep an eye on your bank balances – all the time



Send bulk payments directly from the ERP system

Let's dive into more details

WITHOUT INTEGRATION ↓

Same routine every day. You log in to internet banking and export the bank statement for the previous day to a file.Then import it into Business Central and start applying payments to invoices.
Well, you can stop doing that from now on!

WITH INTEGRATION ↓



You wake up, open your Business Central and immediately see the full bank statement for the previous day, on which we have started the automatic reconciliation process. Now the pre-applied statement is just waiting for your review.

WITHOUT INTEGRATION ↓

Do you need to find out the current balances on your accounts? So, as always, you turn on internet banking, log in and go to find the necessary data.

A large number of bulk payments is constantly leaving your accounts. Now you probably proceed by preparing a payment journal in your Business Central, exporting a payment order as a file, entering a bulk order in Internet banking and importing a file with payment orders. Subsequently, the appropriate number of payment lines is created - these usually have to be reviewed and approved by the manager. Then you choose a payment method and finally send the money.

WITH INTEGRATION ↓



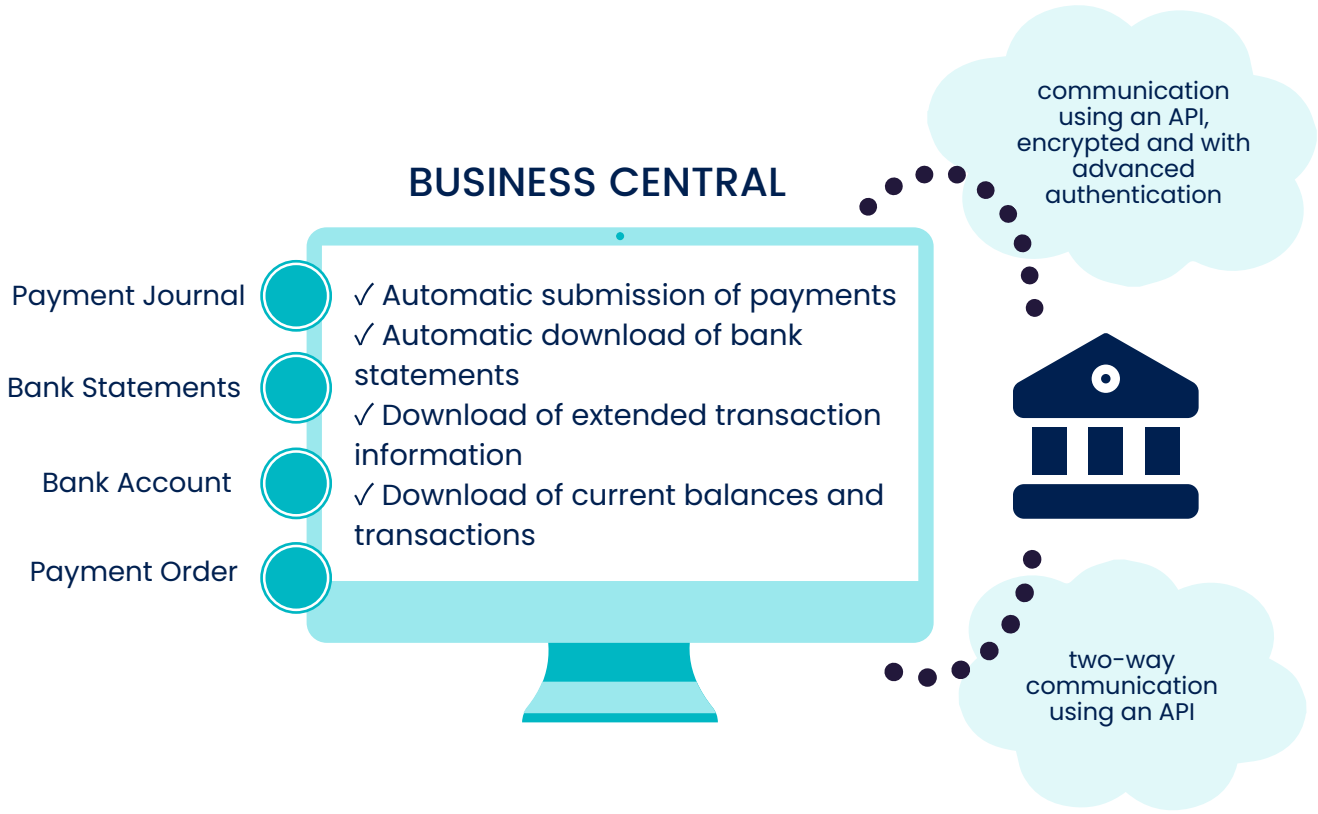
A new custom tile is added to the Role Center of your Business Central. Here you can see the balances of all your Citibank accounts - and yes, the data is constantly updated! The update takes place at a set interval according to your needs. E.g., every 15 minutes. You do not need to log in to Internet banking at all.



In Business Central, you use the *Suggest Payments* function, and then use the *Payment Order* function. The system does the rest for you. It takes all the payment lines, and after you enter your security pin, Business Central itself contacts Citibank and sends the payment lines. Done! No need to log in to the bank, no need to enter a payment method - the system automatically selects a payment method that ensures the lowest possible fees in the given country.

Once Citibank confirms successful payments, all payments are automatically posted in Business Central.

How does the integration work?



Safety first

Only **authorized users with an access code** can make your payments. Also, all **payments must go through a review** before being sent. You can do this either in Business Central or in your internet banking after sending payment orders to Citibank.

Our integration uses **multiple highly secure SSL certificates** that encrypt your data before each transfer. They won't let any unauthorized person access your sensitive data.

Need to verify who made a specific payment and when? Each transaction has its own ID, so **you can easily find its history** in the system and get access to the original XML file with all payment data.



We will provide project management...

We have already implemented this integration in a number of projects. We work hand-in-hand with the Citibank team and we already have a well established process. So you don't have to worry about time-consuming project management - **we will guide you through every step** of the implementation.

... and support after implementation

Our work does not end when the solution goes live. We'll be there for you whenever you need, and **we'll make needed adjustments** to the solution - for example after changes in security certificates or payment and communication formats on Citibank side.

You often ask:

What if the payment fails?

The payment will remain in the payment journal, along with an error message from Citibank. In the message you will find out what went wrong.

What if we want to use another payment type?

No problem! We can implement every payment method possible under local legislation. In the Czech Republic, for example, Immediate Payment. in UK, Faster Payments. In US Same-day payments. In other cases, our integration itself will choose the cheapest payment method in the given country.

What if On Point is not our provider?

Does not matter. We will be happy to cooperate with your provider and integrate your Business Central with Citibank.

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