

# Virtual Branch

Discover a customised remote service solution through our Virtual Branch. This innovative tool offers personalised customer interactions via video calls, addresses security concerns, and ensures compliance. Expedite onboarding for new clients and assist in authenticating returning ones. Seamlessly sign documents online, eliminating the need for physical branch visits.

Trusted by

Luminor Swedbank  SEB  smeBank 



# Ondato Virtual Branch



Creates efficient processes  
for dealing with clients



Allows for better optimisation  
with time and location



Ensures accessibility for  
clients from anywhere



Secures client relationships  
with KYC tools

## Benefits



Time-saving process



Saves human resources



Allows for simpler scaling



Easier digital process for global companies

# Luminor

Case study

## Luminor

Ondato was tasked with providing Luminor's customers with fast and intuitive ways to open an account following the highest security and compliance requirements. We helped Luminor Bank onboard its customers from all Baltic states in under 1 minute. The new solution allowed remote customer identification, using multi-level verification checks that include an automated review of the customer's data and documents in databases and registries.

Now becoming a customer of Luminor bank, a person or business entity no longer needs to go to their branch physically. An internet connection is all they need to open an account and a bank employee will reach out to them via a video call, ensuring a smooth process.

[READ MORE](#)



The new solution shortens and facilitates opening the account. Identity verification is performed by reading biometric data and using multi-stage checks, which span corroborating client data and documents in registers and databases. After a brief video call with a bank consultant, you will be able to begin using the bank's services.

– Jevgenijs Kazanins,  
head of daily banking products  
for the Baltic States at Luminor

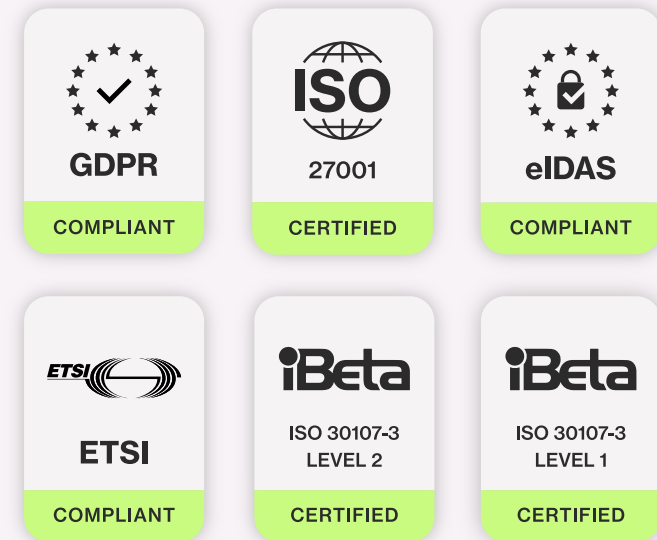
ondato

Certificates

# International compliance certification

At Ondato, our highest priority is security. This is paramount to our mission and we're pushing to provide the technologies that make the internet safe to use. Thus, we're pushing to provide the technologies that would be, first and foremost, safe to use.

[LEARN MORE ABOUT SECURITY](#)



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About us

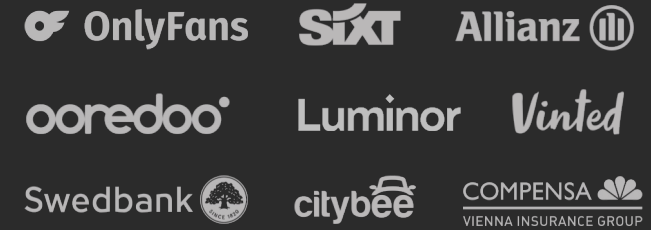
# We are Ondato, a tech company that streamlines KYC and AML-related processes for businesses.

Our SaaS-based solutions offer AML compliance processes from an identity verification service and business onboarding to the entire client lifecycle and user-based management. Our culture is based on cooperation with our clients, and by solving their business problems, we're contributing a safer digital space for everyone.

We're backed by



We work with



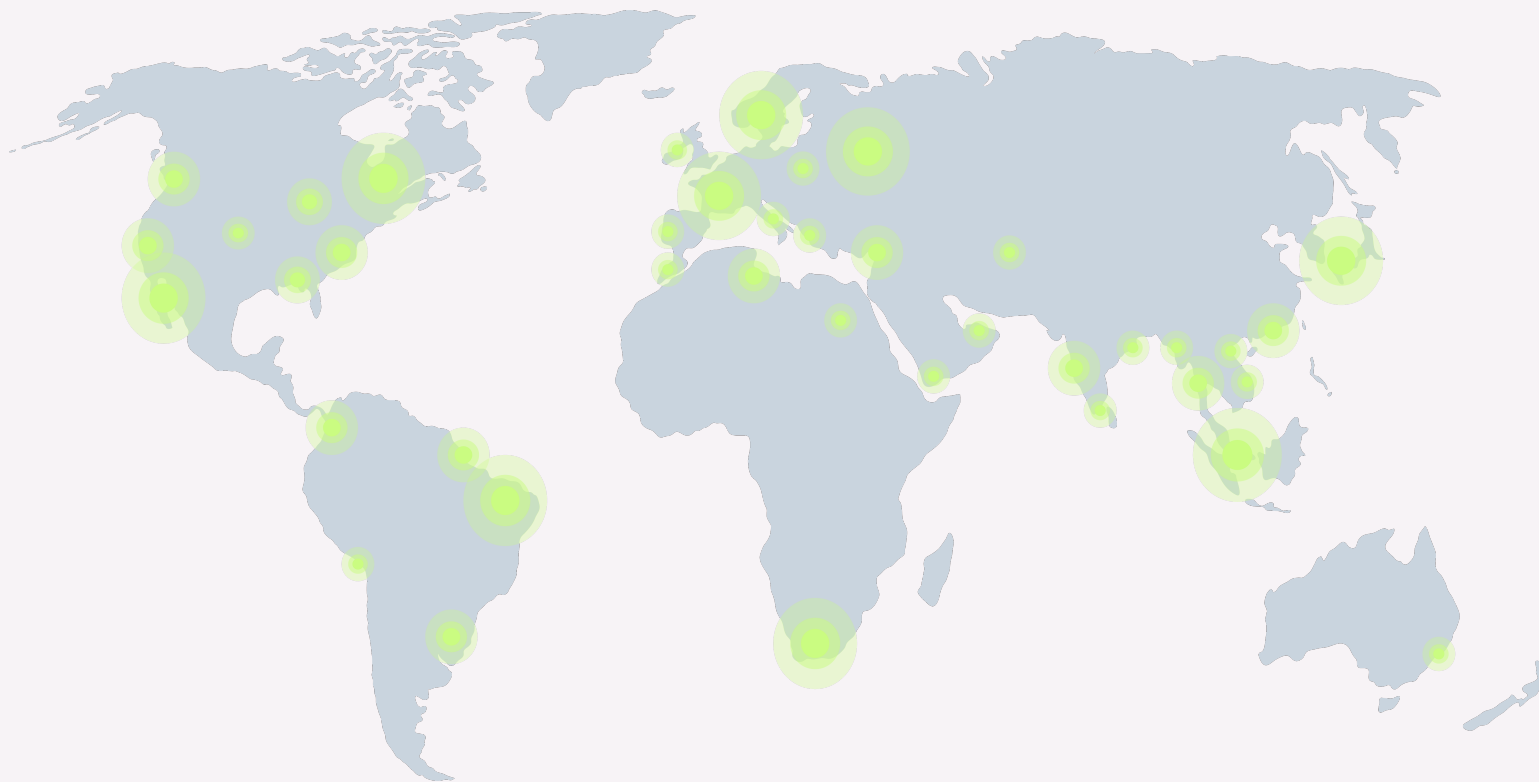
Recognised by our clients on G2



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Statistics

## Market presence



192

Countries

15,000+

Global AML Sources

99,8%

Accuracy

60 sec.

Average Onboarding Time

10,000+

Documents Supported

97%

Average Pass Rate

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KYC and AML Solutions

# Complete your puzzle with no missing pieces



**Identity Verification**  
Onboard new user remotely



**Business Onboarding**  
Onboard business clients remotely



**Customer Data Platform**  
Manage your customer data from a centralized hub



**Authentication**  
Streamline returning users' journeys



**Age Verification**  
Document-free age authentication



**AML Screening and Monitoring**  
PEP, sanctions and reputational risk media checks

# How to make it happen?

