

ATMA AppStudio

ONDC in a BOX

Logistics Buyer App v3

Jan 2024



01



Adya

**Introduction
to ONDC**



The Premise

The Digital Rails are set

Every Indian has a digital ID (Aadhaar) and can pay digitally (UPI, BBPS, IMPS, NEFT, RTGS, AEPS, DMT, etc).

The next step in the Evolution

ONDC : a unified open protocol for digitising every transaction, including services, financial services, healthcare education etc... with a potential TAM of \$2T (\$1T products and \$1T services).

How is ONDC reinventing Digital Commerce?



Unbundling

Decoupling platforms, breaking down digital barriers

In ONDC, unbundling separates key operations - buyer and seller sides, logistics, payments, reconciliation, and customer service (IGM) — as independent apps, empowering enterprises with unmatched flexibility and tailored solutions. Also allowing operators to specialize.



Interoperability

Seamless Integrations for Unmatched Scalability

ONDC's interoperability harmonizes unbundled technologies, forming a collaborative ecosystem where specialized functions thrive through seamless integration, providing unmatched flexibility and scalability for enterprises.



Reinventing Commerce

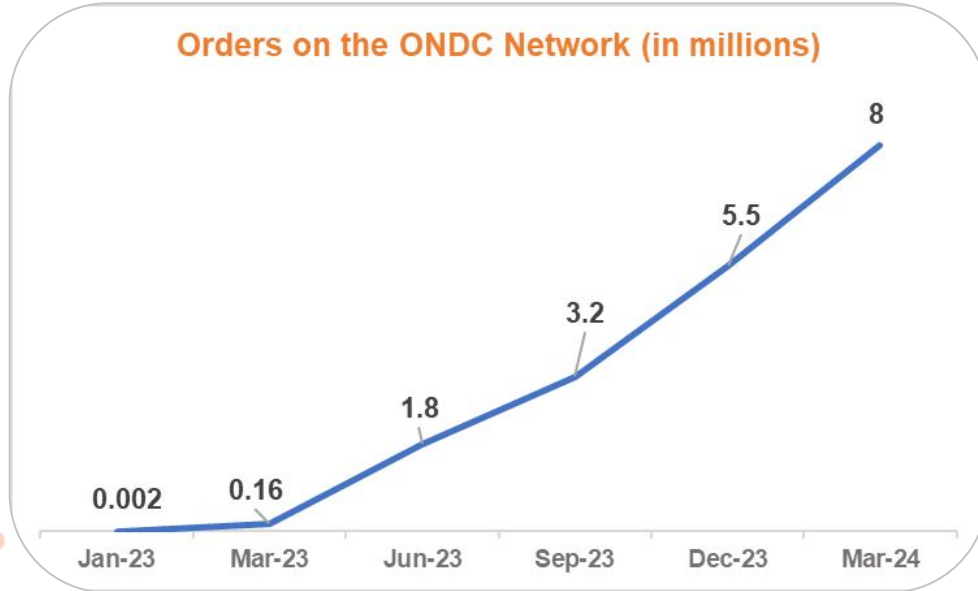
Empowering Enterprises: A Tech Revolution

ONDC's unbundling and interoperability free businesses from monolithic platforms, enabling a tailored tech ecosystem for unmatched flexibility and scalability. It positions enterprises at the forefront of a tech revolution, where specialization and collaboration redefine digital norms.

ONDC Growth Trajectory



Network facilitated 7.1 Million Orders in the month of February 2024;
244K Orders per Day in February 2024 (+46% Growth vs January 2024)



**4000x Growth
since Jan 2023**

02



Adya

About Adya

ATMA : Adya's all-in-one- solution as a TSP



Seller App

- Sellers create and manage online stores, catalogues, process orders and manage customer relations.
- Available for Retail, Financial Services, Logistics and Mobility
- Standalone or PWA
- Separate Admin portal for seller admins and sellers
- Bundled with LSP, IGM and RSP



Buyer App

- Buyers browse catalogues and purchase products on ONDC.
- Available for Retail, Financial Services, Logistics and Mobility
- Standalone or PWA
- Separate Admin portal for seller admins and sellers
- Bundled with LSP, IGM and RSP



Logistics Buyer App

- Streamlines logistics mgt, connecting buyers, sellers and administrators
- Standalone app, or built-in the seller and buyer apps.
- Standalone app can be used as a shipping aggregator app



IGM App

- Streamlines issue capturing, tracking and resolution enhancing customer satisfaction
- Customizable rule management to set cascading allocation of tickets.
- Integrated with RSP to allow grievances



RSP App

- Features automated GST, TDS/TCS calculations for all parties
- Integrates with multiple banks & PGs
- Offers grievance mgt for financial discrepancies, automated issue identification & payouts

Apps as plugins (PWA/SDK) so that any native app can be converted into an ONDC compliant app -or - can sit within existing tech stacks

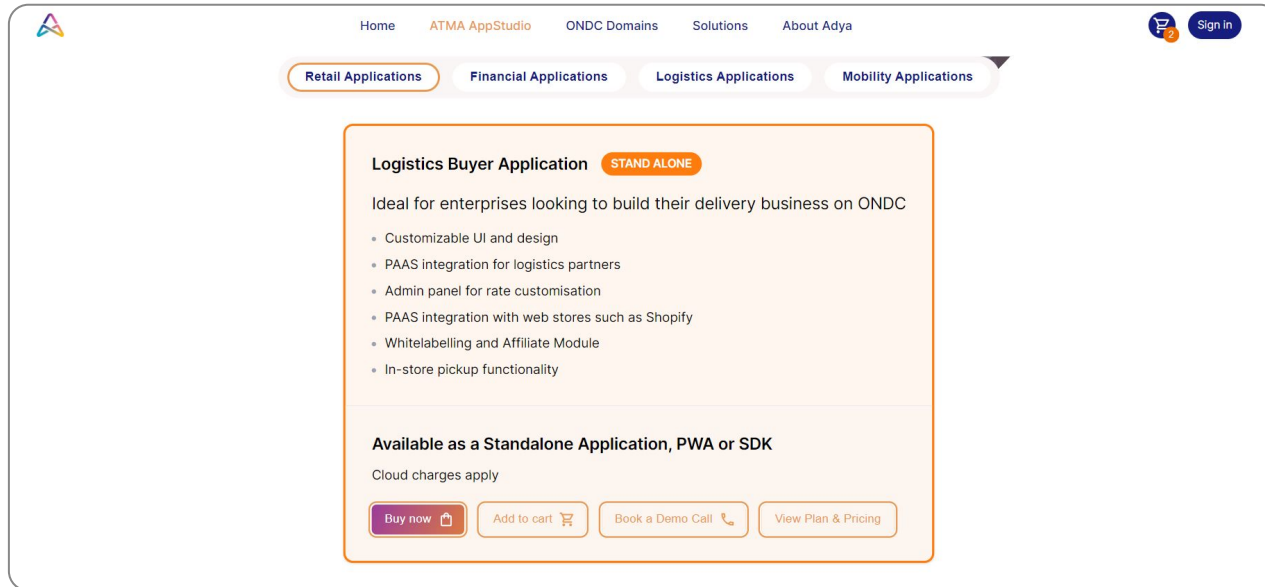
We're working on more exciting Protocols to guarantee our extensive coverage of Open Networks



**ONEST Seeker &
Provider App**
(for Education, Skilling &
Employment)

ATMA: Aatmanirbhar Technology Marketplace by Adya – Automating ONDC App Creation and Deployment

A self-serve DIY AppStudio uniquely tailored for rapid ONDC App deployment



The screenshot displays the ATMA AppStudio interface. At the top, there is a navigation bar with links for Home, ATMA AppStudio, ONDC Domains, Solutions, and About Adya. A shopping cart icon and a 'Sign in' button are located in the top right corner. Below the navigation bar, there are four tabs: Retail Applications, Financial Applications, Logistics Applications, and Mobility Applications. The 'Logistics Applications' tab is selected, and a card for the 'Logistics Buyer Application' is displayed. The card features a 'STAND ALONE' badge, a description, a list of features, and availability information. At the bottom of the card, there are four buttons: 'Buy now', 'Add to cart', 'Book a Demo Call', and 'View Plan & Pricing'.

Home ATMA AppStudio ONDC Domains Solutions About Adya

Retail Applications Financial Applications Logistics Applications Mobility Applications

Logistics Buyer Application **STAND ALONE**

Ideal for enterprises looking to build their delivery business on ONDC

- Customizable UI and design
- PAAS integration for logistics partners
- Admin panel for rate customisation
- PAAS integration with web stores such as Shopify
- Whitelabelling and Affiliate Module
- In-store pickup functionality

Available as a Standalone Application, PWA or SDK

Cloud charges apply

Buy now Add to cart Book a Demo Call View Plan & Pricing

5 Apps



4 Domains



Introducing VANIJ: Revolutionizing Smart Apps

01

Innovative AI-Driven Applications

We developed ATMA, India's operating system, by leveraging generative and predictive AI, rather than relying on static applications, enhancing usability and adaptability

02

Advanced AI

Our proprietary fine-tuned LLM, trained on 1.5 million SKUs, efficiently handles core commerce functions like search, cataloging, grievance management, and operations.

03

Seamless Integration

Our unique architecture lets enterprises integrate their preferred LLMs for searches, conversational fillers, and translations, while our LLM manages complex tasks.

04

Multimodal Communication

By integrating open-source APIs for voice, text, and image recognition, our model supports communication in multiple modes and Indian languages, enhancing accessibility and interaction.

05

Flexible Implementation

Our AI solutions are available through both WhatsApp and custom apps, allowing enterprises to customize their interfaces, services, and integrations





In less than 12 months, Adya has onboarded 15+ customers



We are a TSP of choice for Large Enterprises

We are building ONDC ecosystems for lighthouse companies in each domain

of Retail Apps



17

of Credit Apps



2

of ONEST Apps



2

of Investment Apps



1

* Note: ONEST - Open Network for Education Skilling Transaction





Our Partners





OUR TEAM | 35+ Member Team of Subject Matter Experts



SHAYAK MAZUMDER
Co-founder, CEO



ARCHANA SHAH
Co-founder, COO



MIT GLOBAL
SCALE NETWORK



ANGAD AHLUWALIA
Co-founder, CBO



INVESTMENT
CORPORATION OF
DUBAI

esade

03



**Adya's
Logistics Buyer
App**



Logistics Buyer App

Adya's Logistics Buyer App helps businesses find and engage logistics services for the transportation and delivery of goods. This app connects users to various logistics service providers within the ONDC network, allowing them to select, book, and manage delivery services. It facilitates the coordination between buyers, sellers, and logistics partners, ensuring efficient and seamless movement of goods across the supply chain.

All Orders RTS Created Accepted Completed Cancelled Orders Draft Orders

CREATE Search Order ID/ Transaction ID Shipment Type Provider Fulfillment Status Fro

Logistics Buyer NP name	Logistics Seller NP name	Order Create Date & time	Network order ID	Retail Order ID	Network Transaction ID	Logistics Seller NP order ID	Order Status	Fulfillment Status
logistics-backend.ziomart.in	ref-logistics-app-preprod.ondc.org	24-11-2023 12:21 AM	2442b2b4-59f3-4118-90cf-15d9042c66b0	SO/0001	7ada5a2a-0d5c-439e-b1a7-1d5e5adc789f	2442b2b4-59f3-4118-90cf-15d9042c66b0	Accepted	Pending
logistics-backend.ziomart.in	ref-logistics-app-preprod.ondc.org	23-11-2023 11:19 PM	ff8f33c8-cc88-4ea7-b529-8adf59bd7f57	SO/0001	5ff6a170-1bdc-4a93-8fbb-10f3e8c74713	ff8f33c8-cc88-4ea7-b529-8adf59bd7f57	Cancelled	Cancelled
logistics-backend.ziomart.in	ref-logistics-app-preprod.ondc.org	23-11-2023 11:06 PM	20b6ab67-49ad-4757-9d3f-84e25907df6a	SO/0001	3552673f-c1c0-43d0-8dc5-43c8191907fd	20b6ab67-49ad-4757-9d3f-84e25907df6a	Cancelled	Cancelled
logistics-backend.ziomart.in	ref-logistics-app-preprod.ondc.org	23-11-2023 11:03 PM	4696e6a5-643e-4595-8dca-35a3b9a4cb00	SO/0001	ad64a820-e923-4f6f-80c1-2ee496b6596b	4696e6a5-643e-4595-8dca-35a3b9a4cb00	Completed	Order-delivered
logistics-backend.ziomart.in	ref-logistics-app-preprod.ondc.org	23-11-2023 10:55 PM	fe79f282-0273-49a3-a8f1-0ebcf1157c27	SO/0001	40e6141b-12c0-4e29-9a95-37fa099191b8	fe79f282-0273-49a3-a8f1-0ebcf1157c27	Cancelled	Cancelled

Total RTO's
8

Initialized
6

Disposed
0

Delivered
2

Total Orders
36

Created
11

Accepted
6

In Progress
0

Completed
3

Cancelled
12

The Problem in the **Direct Shipper Model**



Challenges

1

Volume based customer pricing. Thus High Rack Rates to SMEs

2

Differential pricing favors top 10% larger sellers

3

Not Competitive with major online sellers, hence lower seller margins

4

Overall logistics costs are prohibitive to the majority

The Problem in the Shipping Aggregator Model



Challenges

1

Better Rates to SMEs compared with Direct Model

2

Aggregators negotiate discounted shipping rates with shipping companies, keeping a higher margin for themselves.

3

Poor service levels from the shipping companies to aggregators

4

Weight discrepancy charges are passed from the aggregator to the seller, leading to conflicts.

How does ONDC address the Challenges?



Protocol for Logistics



The Solution

1

ONDC Protocol for Logistics ensures equal footing for all shipping companies on the providers' side

2

Eliminates the necessity for an aggregator and associated aggregator margins.

3

Every seller on Seller App and every buyer on Buyer App becomes the Logistics Buyer, allowing for live rates from all shipping companies based on demand and supply, fostering competitive rates regardless of seller size

Logistics Buyer App (Admin Panel)



Benefits of the ONDC Protocol for Logistics ?



01 Real-time Stock Exchange

Helps create an auction system real-time like a stock-exchange.

02 Real-time Rates

Shipping companies give real-time rates

03 Preferred mode of shipping

Seller gets to choose his preferred mode of shipping.

04 Resolution of weight discrepancies

For weight discrepancies, the shipping company contacts the Logistics Buyer, resolving issues and making adjustments as needed.

05 No Aggregator

Buyer gets the best rate without the involvement of the aggregator

06 Eliminates Inefficiency

Removes inefficiency by helping Logistics Buyer connect directly with the shipping company and get a real-time rate

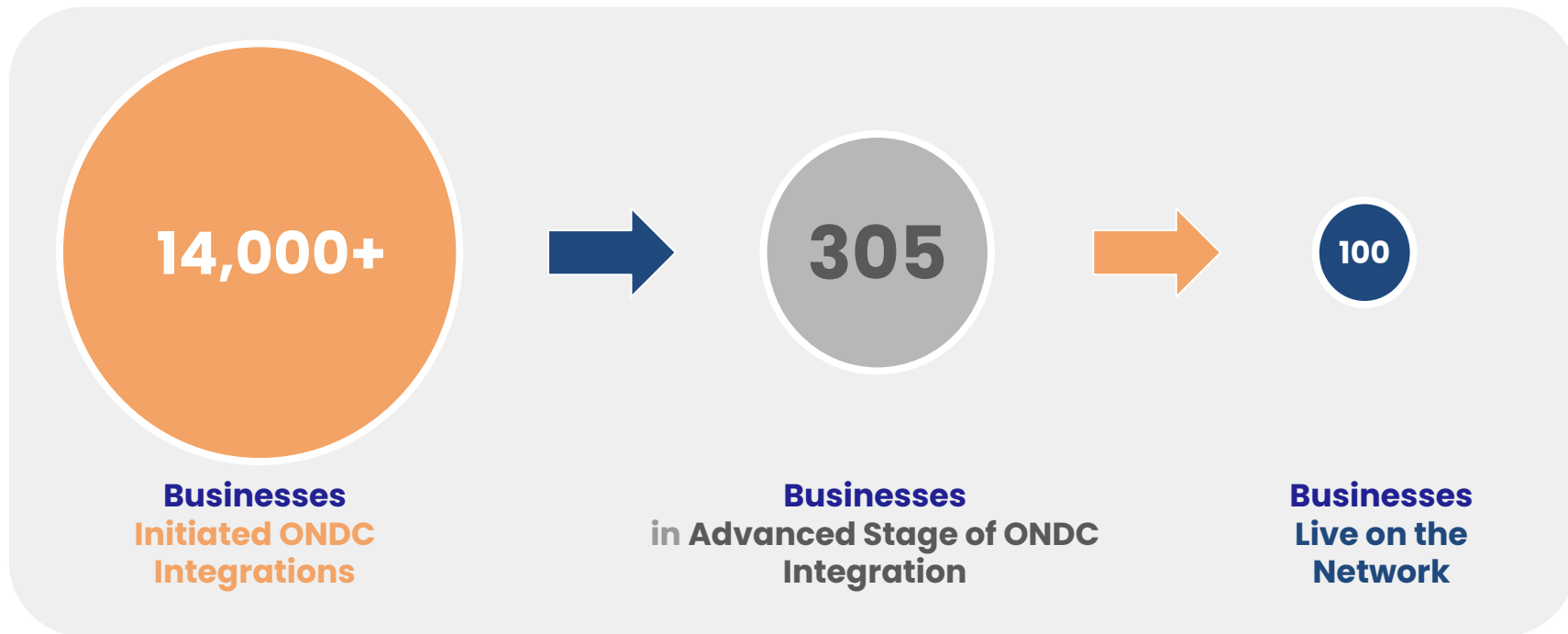
04



**Adya:
Your ultimate
TSP**



ONDC Adoption: Challenges



Why Adya as your Technology Service Provider



Build Yourself

ONDC is diverse and expansive, featuring multiple networks, version upgrades, varied consumer flows, and detailed schemas.

Takes **9-12 months** to build
ONDC certification can take **2-3 months**
Takes **20 - 30** dedicated tech team
Estimated build cost > **Rs. 50 L**



Build from Adya

We have created a fully customisable, DIY/automated platform to help enterprises create their own apps in ONDC with a readily customisable UI/UX

Adya enables Enterprises on ONDC within just **5 days** while ensuring tech compliance. We **save** the Enterprises significant **time, resources** and **crores of expenses**

**GO-LIVE in just 5 days
using ATMA - Adya's
DIY AppStudio**



**THANK
YOU**



Do you have any questions?

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05



Adya

Appendix

**Logistics
Domain**



Logistics Buyer App Screens



ONDC

Logistics Buyer App – End Buyer App Screens

Total Orders Revenue
₹2,00,782

Total Orders
30

Created 0 Accepted 7 Completed 5
Cancelled 13

Total RTO's
7

Initialized 6 Disposed 0
Delivered 1

Shipping Status

Pickup Pending 7 Searching For Agent 2 Agent Assigned 1
Order Picked Up 0 Out For Delivery 4 Order Delivered 5
Cancelled 13

Dashboard

All Orders | RTS | Created | Accepted | Completed | Cancelled Orders | Draft Orders

CREATE | Search Order ID/ Transaction ID | Shipment Type | Provider | Fulfillment Status | From

Logistics Buyer NP name	Logistics Seller NP name	Order Create Date & time	Network order ID	Retail Order ID	Network Transaction ID	Logistics Seller NP order ID	Order Status	Fulfillment Status
logistics-backend.ziomart.in	ref-logistics-app-preprod.ondc.org	24-11-2023 12:21 AM	2442b2b4-59f3-4118-80c1-f59042c6680	SQ/0001	7ada5a2a-0d5c-439e-e3a7-165f6a0c799f	2442b2b4-59f3-4118-80c1-f59042c6680	Accepted	Pending
logistics-backend.ziomart.in	ref-logistics-app-preprod.ondc.org	23-11-2023 11:19 PM	f8f33c8-cc88-4ea7-b529-8adf596d7f57	SQ/0001	5f6a170-1bd0-4a93-8f8b-10f3a8c74713	f8f33c8-cc88-4ea7-b529-8adf596d7f57	Cancelled	Cancelled
logistics-backend.ziomart.in	ref-logistics-app-preprod.ondc.org	23-11-2023 11:06 PM	206fab67-49ad-4757-bd3f-84e259079f6a	SQ/0001	3552673f-c1e0-43d0-8bc5-43c8191907fd	206fab67-49ad-4757-bd3f-84e259079f6a	Cancelled	Cancelled
logistics-backend.ziomart.in	ref-logistics-app-preprod.ondc.org	23-11-2023 11:03 PM	4696ea5-643e-4595-8d0c-36a369a4cb0d	SQ/0001	a954a8b0-e923-45f8-80c1-2ee46665699b	4696ea5-643e-4595-8d0c-36a369a4cb0d	Completed	Order-delivered
logistics-backend.ziomart.in	ref-logistics-app-preprod.ondc.org	23-11-2023 10:55 PM	f675f282-0273-49a3-a6f1-0e6bf1157c27	SQ/0001	40e5141b-12c0-4e29-8a95-37fa99919f08	f675f282-0273-49a3-a6f1-0e6bf1157c27	Cancelled	Cancelled

Logistics Order Details

Search Order ID/ Transaction ID | Shipment Type | Provider | Fulfillment Status | From Date | To Date

Logistics Buyer NP name	Logistics Seller NP name	Order Create Date & time	Network order ID	Retail Order ID	Network Transaction ID	Logistics Seller NP order ID	Order Status	Fulfillment Status
logistics-backend.ziomart.in	ref-logistics-app-preprod.ondc.org	24-11-2023 12:21 AM	2442b2b4-59f3-4118-80c1-f59042c6680	SQ/0001	7ada5a2a-0d5c-439e-e3a7-165f6a0c799f	2442b2b4-59f3-4118-80c1-f59042c6680	Accepted	Pending
logistics-backend.ziomart.in	ref-logistics-app-preprod.ondc.org	23-11-2023 11:19 PM	f8f33c8-cc88-4ea7-b529-8adf596d7f57	SQ/0001	5f6a170-1bd0-4a93-8f8b-10f3a8c74713	f8f33c8-cc88-4ea7-b529-8adf596d7f57	Cancelled	Cancelled
logistics-backend.ziomart.in	ref-logistics-app-preprod.ondc.org	23-11-2023 11:06 PM	206fab67-49ad-4757-bd3f-84e259079f6a	SQ/0001	3552673f-c1e0-43d0-8bc5-43c8191907fd	206fab67-49ad-4757-bd3f-84e259079f6a	Cancelled	Cancelled
logistics-backend.ziomart.in	ref-logistics-app-preprod.ondc.org	23-11-2023 11:03 PM	4696ea5-643e-4595-8d0c-36a369a4cb0d	SQ/0001	a954a8b0-e923-45f8-80c1-2ee46665699b	4696ea5-643e-4595-8d0c-36a369a4cb0d	Completed	Order-delivered
logistics-backend.ziomart.in	ref-logistics-app-preprod.ondc.org	23-11-2023 10:55 PM	f675f282-0273-49a3-a6f1-0e6bf1157c27	SQ/0001	40e5141b-12c0-4e29-8a95-37fa99919f08	f675f282-0273-49a3-a6f1-0e6bf1157c27	Cancelled	Cancelled

RTO Order Details

Add New Ticket +

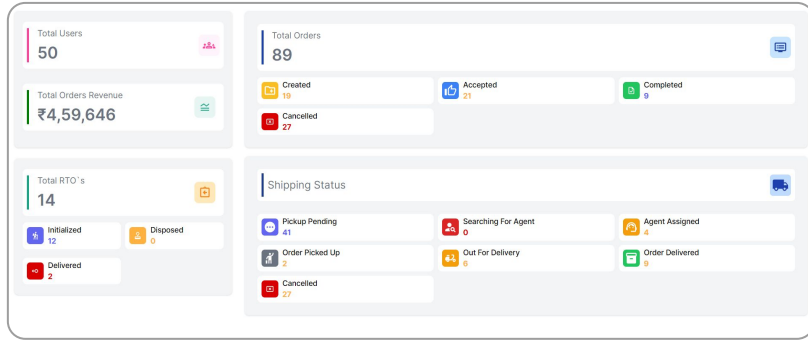
All issues [view All](#)

Total Tickets 1 Resolved Tickets 0 Open Tickets 0 Closed Tickets 1

IGM for LSP-Buyer App



Logistics Buyer App – Admin Side App Screens

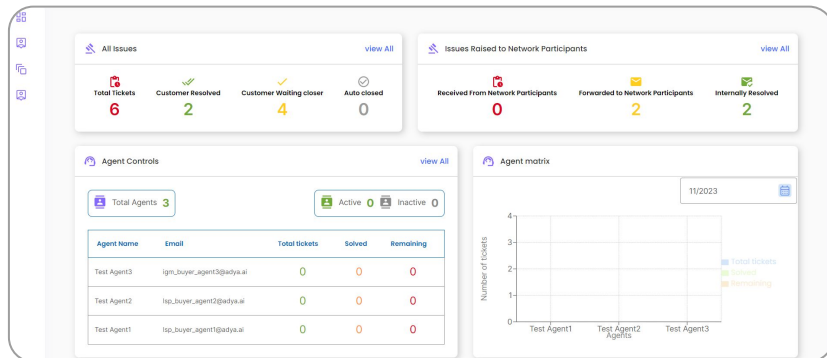


Dashboard

Search Network Order ID

Network Transaction ID	Collector ID	Receiver ID	Order State	Order Create Date & Time	Item \
7ada5a2a-0d5c-439e-b1a7-1d5e5adc789f	logistics-backend.zionmar.in	ref-logistics-app-preprod.ondc.org	PAID	Fri Nov 24 2023 00:21:02 GMT+0530 (India Standard Time)	122.3i
5f6a370-1bcd-4a93-8fbb-10f3a8c74713	logistics-backend.zionmar.in	ref-logistics-app-preprod.ondc.org	PAID	Thu Nov 23 2023 23:19:19 GMT+0530 (India Standard Time)	122.3i
3552673f-c1c0-43d0-8d65-43c819190f7d	logistics-backend.zionmar.in	ref-logistics-app-preprod.ondc.org	PAID	Thu Nov 23 2023 23:06:24 GMT+0530 (India Standard Time)	122.3i
3552673f-c1c0-43d0-8d65-43c819190f7d	logistics-backend.zionmar.in	ref-logistics-app-preprod.ondc.org	PAID	Thu Nov 23 2023 23:06:24 GMT+0530 (India Standard Time)	122.3i
a644a8b0-e923-4fd8-80c1-2ea466b5696b	logistics-backend.zionmar.in	ref-logistics-app-preprod.ondc.org	PAID	Thu Nov 23 2023 22:03:07 GMT+0530 (India Standard Time)	122.3i
4065141b-12c0-4e29-9a95-37fa099191b8	logistics-backend.zionmar.in	ref-logistics-app-preprod.ondc.org	NOT-PAID	Thu Nov 23 2023 22:55:39 GMT+0530 (India Standard Time)	122.3i
4065141b-12c0-4e29-9a95-37fa099191b8	logistics-backend.zionmar.in	ref-logistics-app-preprod.ondc.org	PAID	Thu Nov 23 2023 22:55:39 GMT+0530 (India Standard Time)	122.3i
4160c88e-5ce1-4227-a57e-175d9e276271	logistics-backend.zionmar.in	ref-logistics-app-preprod.ondc.org	PAID	Thu Nov 23 2023 22:50:32 GMT+0530 (India Standard Time)	122.3i

Logistics Payout



Support Details

Preparer

Download Report | Search Network order ID | Select Collector NP | Select Receiver NP | Select Order Type | From Date & To Date

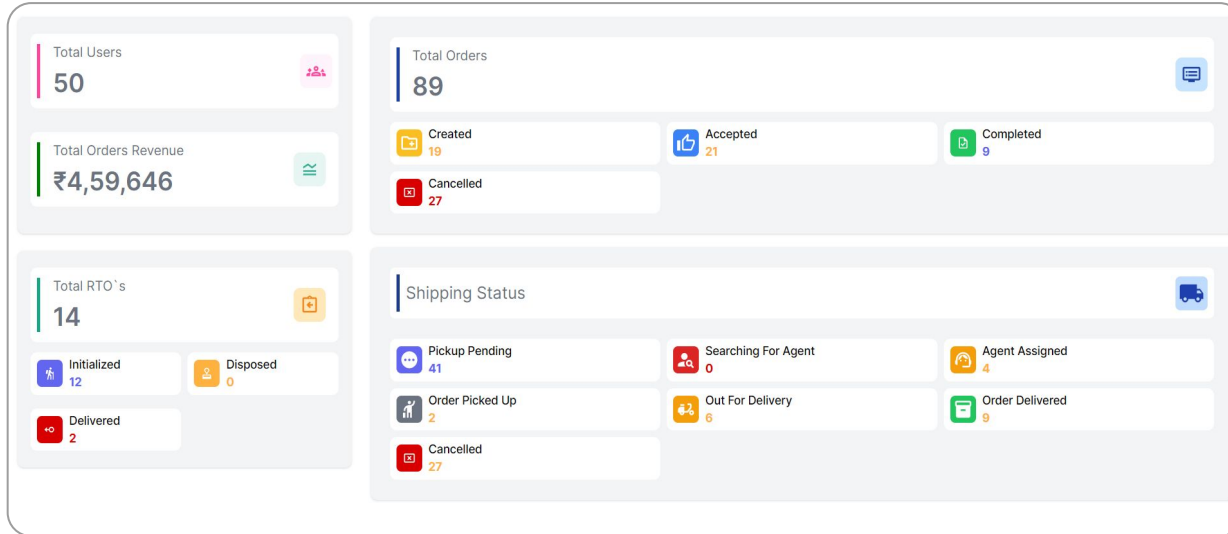
Network Order Details			Order Detail and Goods Details				Buyer application Specifics		
App Type	Network order id	Create Date	Order Value(NR)	Discount(NR)	Discount By	Amount collected by	Finder Fee Amount(NR)	GST	Finder Fee's including GST(NR)
LSP-BAP	B974612c-4d0c-4c42-b75f-dc9e5c97721f	24/11/2023	122.38	0	-	BAP	0	0	0

Rows Per Page: 100 | 1 - 1 items of 1

Settlement Details



Logistics Buyer App – Dashboard



The dashboard provides a summary of the overall revenues generated through logistics, offering insights into the current status of orders, shipping, and return-to-origin (RTO) orders



Logistics Buyer App – Logistics Orders

All Orders RTS Created Accepted Completed Cancelled Orders Draft Orders

CREATE Search Order ID/ Transaction ID Shipment Type Provider Fulfillment Status For

Logistics Buyer NP name	Logistics Seller NP name	Order Create Date & time	Network order ID	Retail Order ID	Network Transaction ID	Logistics Seller NP order ID	Order Status	Fulfillment Status
logistics-backend.zionmart.in	ref-logistics-app-preprod.ondc.org	24-11-2023 12:21 AM	2442b2b4-59f3-4118-90cf-f5d9042c66b0	SO/0001	7ada5a2a-0d5c-439e-b1a7-1d5e5adc789f	2442b2b4-59f3-4118-90cf-f5d9042c66b0	Accepted	Pending
logistics-backend.zionmart.in	ref-logistics-app-preprod.ondc.org	23-11-2023 11:19 PM	ff8f33c8-cc88-4ea7-b529-8adf59bd7f57	SO/0001	5ff6a170-1bdc-4a93-8fbb-10f3e8c74713	ff8f33c8-cc88-4ea7-b529-8adf59bd7f57	Cancelled	Cancelled
logistics-backend.zionmart.in	ref-logistics-app-preprod.ondc.org	23-11-2023 11:06 PM	20b6ab67-49ad-4757-9d3f-84e25907df6a	SO/0001	3552673f-c1c0-43d0-8dc5-43c819190f7d	20b6ab67-49ad-4757-9d3f-84e25907df6a	Cancelled	Cancelled
logistics-backend.zionmart.in	ref-logistics-app-preprod.ondc.org	23-11-2023 11:03 PM	4696e6a5-643e-4595-8dce-36a3b9a4cbdb0	SO/0001	ad64a8b0-e923-4fdf-80c1-2ee466b5696b	4696e6a5-643e-4595-8dce-36a3b9a4cbdb0	Completed	Order-delivered
logistics-backend.zionmart.in	ref-logistics-app-preprod.ondc.org	23-11-2023 10:55 PM	fe75f282-0273-49a3-a6f1-0ebcf1157c27	SO/0001	40e5141b-12c0-4e29-9a95-37fa099191b8	fe75f282-0273-49a3-a6f1-0ebcf1157c27	Cancelled	Cancelled

Logistics Order Details provides information on Logistics Buyers, their orders, tracking details, and fulfillment status, including the chosen shipping mode and carrier details along with associated charges



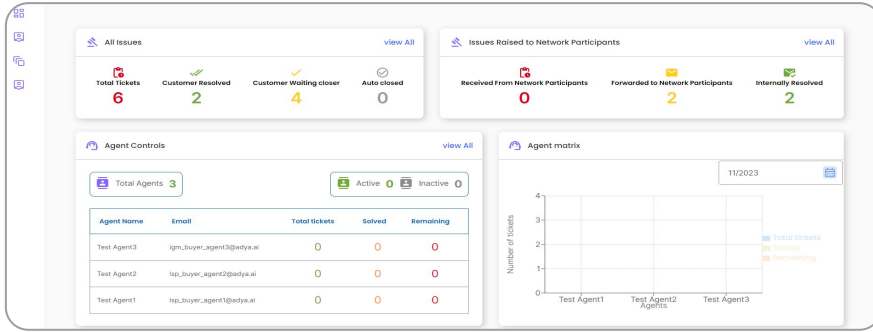
Logistics Buyer App – RTO Orders

Logistics Buyer NP name	Logistics Seller NP name	Order Create Date & time	Network order ID	Retail Order ID	Network Transaction ID	Logistics Seller NP order ID	Order Status	Fulfillment Status
logistics-backend.zionmart.in	ref-logistics-app-preprod.ondc.org	24-11-2023 12:21 AM	2442b2b4-59f3-4118-90cf-f5d9042c66b0	SO/0001	7ada5a2a-0d5c-439e-b1a7-1d5e5adc789f	2442b2b4-59f3-4118-90cf-f5d9042c66b0	Accepted	Pending
logistics-backend.zionmart.in	ref-logistics-app-preprod.ondc.org	23-11-2023 11:19 PM	ff8f33c8-cc88-4ea7-b529-8adf59bd7f57	SO/0001	5ff6a170-1bdc-4a93-8fbb-10f3e8c74713	ff8f33c8-cc88-4ea7-b529-8adf59bd7f57	Cancelled	Cancelled
logistics-backend.zionmart.in	ref-logistics-app-preprod.ondc.org	23-11-2023 11:06 PM	20b6ab67-49ad-4757-9d3f-84e25907df6a	SO/0001	3552673f-c1c0-43d0-8dc5-43c8191907d	20b6ab67-49ad-4757-9d3f-84e25907df6a	Cancelled	Cancelled
logistics-backend.zionmart.in	ref-logistics-app-preprod.ondc.org	23-11-2023 11:03 PM	4696e6a5-643e-4595-8dce-36a3b9a4cbd0	SO/0001	ad64a8b0-e923-4fd4-80c1-2ee466b5696b	4696e6a5-643e-4595-8dce-36a3b9a4cbd0	Completed	Order-delivered
logistics-backend.zionmart.in	ref-logistics-app-preprod.ondc.org	23-11-2023 10:55 PM	fe75f282-0273-49a3-a6f1-0ebcf1157c27	SO/0001	40e5141b-12c0-4e29-9a95-37fa099191b8	fe75f282-0273-49a3-a6f1-0ebcf1157c27	Cancelled	Cancelled

RTO provides details on Logistics Buyers, RTO orders, tracking, fulfillment status, shipping mode, carrier details, return charges, cancellation date/time, and reason



Logistics Buyer App – IGM



The **Dashboard** provides a holistic view of raised tickets and their statuses, along with an agent-specific summary of resolved tickets and those forwarded to the NPs.

The **ticket creation** process should mention the category/sub-category details along with the description of the complaint pertaining to the resp. Order ID

The **ticket creation** process should mention the category/sub-category details along with the description of the complaint pertaining to the resp. Order ID

The **All Issues** gives details about all the tickets raised along with their current status

Ticket Status	Ticket Type	Order ID	Network Participants	Creation date & time	Issue Category (L1)	Is SL
CLOSED	Ticket ID: 13a3aef3-083c-4ceb-ae89-24bef2d5b3b9 Network Issue ID: --	Order ID: e76229c1-07ca-41e2-8cc3-8f2e4dab476a Category: Fashion	logistics-backend.zionmart.in WITS Project Ref Logistic ref-logistics-app-preprod.ondc.org	20 November 2023 01:54 PM	FULFILLMENT	Pt
OPEN	Ticket ID: b1a549f6-2ceb-4a85-83d5-bc105511334d Network Issue ID: --	Order ID: 5b172a82-afbc-4892-8ca0-431bf5e6a660 Category: Fashion	logistics-backend.zionmart.in WITS Project Ref Logistic ref-logistics-app-preprod.ondc.org	10 November 2023 03:46 PM	FULFILLMENT	Pt
OPEN	Ticket ID: 0b4f17a2-0817-4533-8d4f-3d27f9d7da5 Network Issue ID: 167b086-7a57-441b-bbe2-4d323445889	Order ID: 2644900b-414a-4bb5-a6d7-f3632be076e Category: Fashion	logistics-backend.zionmart.in WITS Project Ref Logistic ref-logistics-app-preprod.ondc.org	10 November 2023 03:21 PM	FULFILLMENT	W
OPEN	Ticket ID: 8fae69f4-070b-436a-8f97-3b6d5622321b Network Issue ID: --	Order ID: 2644900b-414a-4bb5-a6d7-f3632be076e Category: Fashion	logistics-backend.zionmart.in WITS Project Ref Logistic ref-logistics-app-preprod.ondc.org	10 November 2023 02:52 PM	FULFILLMENT	W

The **All Issues** gives details about all the tickets raised along with their current status



Logistics Buyer App – Reconciliation

Preparer

Download Report Search Network order Id Select Collector NP Select Receiver NP Select Order Type From Date & To Date

Network Order Details			Order Detail and Goods Details				Buyer application Specifics		
App Type	Network order ID	Create Date	Order Value(INR)	Discount(INR)	Discount By	Amount collected by	Finder Fee's Amount(INR)	GST	Finder Fee's including GST(INR)
LSP-BAP	897a612c-4dcc-4c42-b75f-dc8e5c0772f7	24/11/2023	122.38	0	-	BAP	0	0	0

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Establishing trust-based payments with Shipping Partners involves the participation of entities such as NPCI and RBI. Automated processing of Cash on Delivery (COD) payments and disbursements is facilitated through the RSP

