ATMA AppStudio

ONDC in a BOX

Reconciliation & Settlement Provider App v2

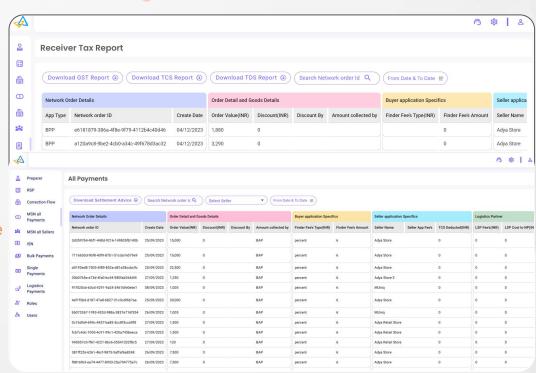
June 2024

Adya's RSP App



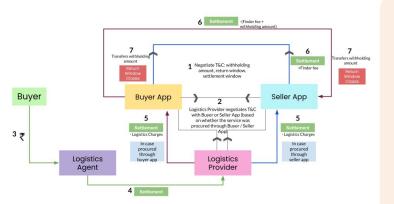
RSP App

Adya's RSP plays a crucial role in the settlement process within the ONDC ecosystem. It follows the protocol to inform the settlement agency about the settlement statement for the various network participants. It comprises 4 composable modules available through a standalone application that can be integrated into any seller app admin or buyer app admin



Problem of Complexity





Complexity in Payment flows:

Multi-party payment workflows across apps on the ONDC network



Multiple Parties Involved

Each transaction on ONDC spans a number of parties, each with their own TLCs and conditions:

- Buyer
- Buyer App
- Seller
- Seller App
- Payment Gateway
- Logistics Buyer App
- Logistics



Accounting is Difficult

- Multiple levels of commission
- Payments distributed across multiple parties
- Complex GST / TDS / TCS handling for each party.
- Reliance on human capital for accounting and reconciliation

Problem of Cost





Functions Involved

Reconciliation on ONDC involved multiple functions:

- Payment Reconciliation
- Refund Reconciliation
- Returns Reconciliation
- TDS and TCS
- GST Accounting
- COD Management



Employee Cost

- Hiring employees for the various functions increases costs
- Approximately 2-3 employees needed for a mid-size company to manage:
 - App to App Reconciliation
 - Payout Management
 - Error mgt and corrections
 - TDS/TCS/GST Handling



Cost of making a Mistake

- Correction and reversal of mistakes costs the company time and money, such as:
 - Incorrect amount, incorrect payees
 - Incorrect GST Reporting
 - Incorrect TCS collection
 - Errors in affecting refunds
 - Non-compliance from sellers

RSP Features





How is Adya's RSP superior to others'?



- All 5 functions Preparer, RSP, Corrections, NP Account to Current Account and Bulk payouts to beneficiaries from current account
- All permutations for GST/TDS/TCS workflows for collectors and receivers

- All parties have their own access controlled views
- Can be used by any party as collector and/or receiver and/or both, depending upon the use case
 - Integration with Bank's treasury APIs for automated payouts management



Introduction to ONDC



The Premise •

The Digital Rails are set

Every Indian has a digital ID (Aadhaar) and can pay digitally (UPI, BBPS, IMPS, NEFT, RTGS, AEPS, DMT, etc).

The next step in the Evolution

ONDC: a unified open protocol for digitising every transaction, including services, financial services, healthcare education etc... with a potential TAM of \$2T (\$1T products and \$1T services).

How is ONDC reinventing Digital Commerce?





Unbundling

Decoupling platforms, breaking down digital barriers

In ONDC, unbundling separates key operations - buyer and seller sides, logistics, payments, reconciliation, and customer service (IGM) — as independent apps, empowering enterprises with unmatched flexibility and tailored solutions. Also allowing operators to specialize.



Interoperability

Seamless Integrations for Unmatched Scalability

ONDC's interoperability harmonizes unbundled technologies, forming a collaborative ecosystem where specialized functions thrive through seamless integration, providing unmatched flexibility and scalability for enterprises.



Reinventing Commerce

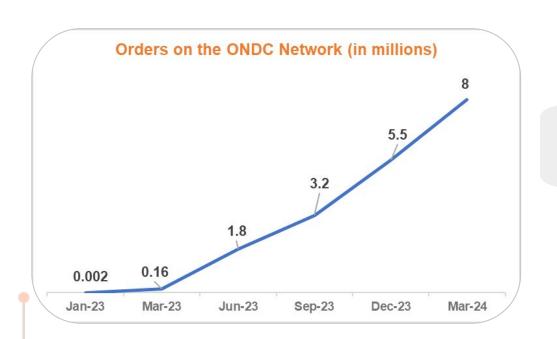
Empowering Enterprises: A Tech Revolution

ONDC's unbundling and interoperability free businesses from monolithic platforms, enabling a tailored tech ecosystem for unmatched flexibility and scalability. It positions enterprises at the forefront of a tech revolution, where specialization and collaboration redefine digital norms.

ONDC Growth Trajectory



Network facilitated 7.1 Million Orders in the month of February 2024; 244K Orders per Day in February 2024 (+46% Growth vs January 2024)



4000x Growth since Jan 2023

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About Adya

ATMA: Adya's all-in-one-solution as a TSP





Seller App

- Sellers create and manage online stores, catalogues, process orders and manage customer relations.
- Available for Retail, Financial Services, Logistics and Mobility
- Standalone or PWA
- Separate Admin portal for seller admins and sellers
- Bundled with LSP, IGM and RSP



Buyer App

- Buyers browse catalogues and purchase products on ONDC.
- Available for Retail,
 Financial Services,
 Logistics and Mobility
- Standalone or PWA
- Separate Admin portal for seller admins and sellers
- Bundled with LSP, IGM and RSP



Logistics Buyer App

- Streamlines logistics mgt, connecting buyers, sellers and administrators
- Standalone app, or built-in the seller and buyer apps.
- Standalone app can be used as a shipping aggregator app



IGM App

- Streamlines issue capturing, tracking and resolution enhancing customer satisfaction
- Customizable rule management to set cascading allocation of tickets.
- Integrated with RSP to allow grievances



RSP App

- Features automated GST,TDS/TCS calculations for all parties
- Integrates with multiple banks & PGs
- Offers grievance mgt for financial discrepancies, automated issue identification & payouts

Apps as plugins (PWA/SDK) so that any native app can be converted into an ONDC compliant app -or - can sit within existing tech stacks

We're working on more exciting Protocols to guarantee our extensive coverage of Open Networks

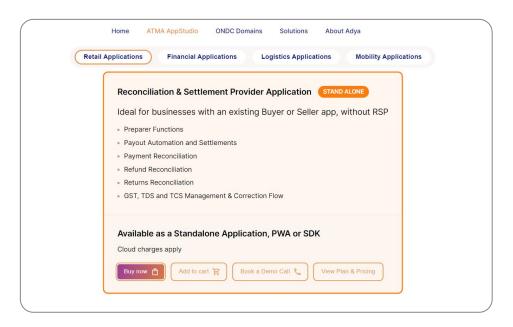








A self-serve DIY AppStudio uniquely tailored for rapid ONDC App deployment







Introducing VANIJ: Revolutionizing Smart Apps

01

Innovative AI-Driven Applications

We developed ATMA, India's operating system, by leveraging generative and predictive AI, rather than relying on static applications, enhancing usability and adaptability

02

Advanced Language Model

Our proprietary fine-tuned LLM, trained on 1.5 million SKUs, efficiently handles core commerce functions like search, cataloging, grievance management, and operations.

03

Seamless Integration

Our unique architecture lets enterprises integrate their preferred LLMs for searches, conversational fillers, and translations, while our LLM manages complex tasks.

04

Multimodal Communication

By integrating open-source APIs for voice, text, and image recognition, our model supports communication in multiple modes and Indian languages, enhancing accessibility and interaction.

05

Flexible Implementation

Our AI solutions are available through both WhatsApp and custom apps, allowing enterprises to customize their interfaces, services, and integrations





In less than 12 months, Adya has onboarded 15+ customers

































We are a TSP of choice for Large Enterprises 🍑



We are building ONDC ecosystems for lighthouse companies in each domain

of Retail Apps



of Credit Apps



of ONEST Apps



of Investment Apps







Our Partners

















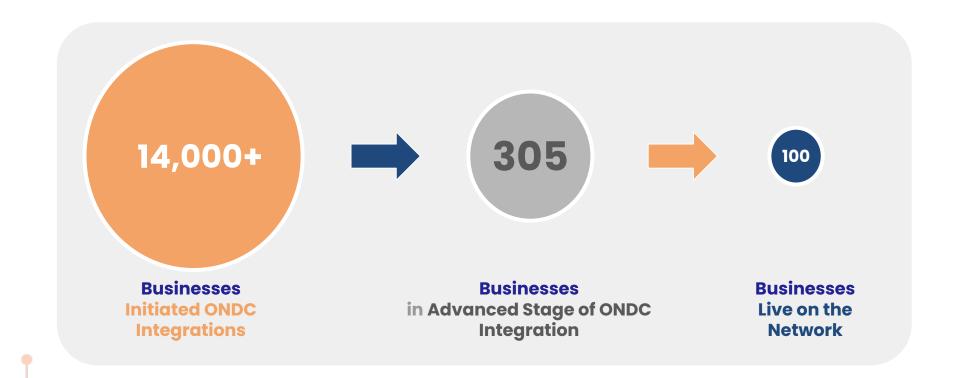




Adya: Your ultimate TSP



ONDC Adoption: Challenges





Why Adya as your Technology Service Provider



Build Yourself

ONDC is diverse and expansive, featuring multiple networks, version upgrades, varied consumer flows, and detailed schemas.

Takes **9-12 months** to build
ONDC certification can take **2-3 months**Takes **20 - 30** dedicated tech team
Estimated build cost > **Rs. 50 L**



Build from Adya

We have created a fully customisable, DIY/automated platform to help enterprises create their own apps in ONDC with a readily customisable UI/UX

Adya enables Enterprises on ONDC within just **5 days** while ensuring tech compliance. We **save** the Enterprises significant **time**, **resources** and **crores of expenses**

GO-LIVE in just 5 days using ATMA - Adya's DIY AppStudio



Do you have any questions?

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