### Introducing

# VerburnChll

Our Al-powered speech-to-speech OPI solution for Call Centers.

Enhance the over-the-phone interpretation (OPI) experience in 95+ languages. Our consecutive interpretation AI technology is the easiest way to deliver a truly inclusive customer care experience.



#### Increase Customer satisfaction

Improve your CSAT and NPS scores by communicating with your customers in their native language. Deliver amazing customer outcomes by eradicating potential misunderstandings.

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#### **Ease of Integration**

The real game changer: Integrating VerbumCall with your existing telephony system is a breeze. Whether using PSTN or SIP, it meshes seamlessly with your preferred providers: GenesysCloud, Asterisk, Avaya SBCe, Cisco CUCM/CUBE and more.



#### **Scalable & Confidential**

VerbumCall offers a scalable solution that adapts to your business's needs, whether you're making one call or thousands. Enjoy confidentiality as our Al-powered conversations remain private and secure, ensuring your business communications are always protected.

#### Data Insights

- Average Call Duration
- Total Calls
- Utilized Languages

#### **Key Features**

- User Credential Levels
- Call Logs
- Transcript Formats: DOC, PDF, TXT, SRT
- Audio Recording Accessibility trough the Portal.

www.onemeta.ai

# **OneMeta**<sup>\*</sup>