Managed Devices

Powered by Microsoft

Manage your workforce devices, Frontline, Hybrid, or Mobile. All via the cloud.

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What is Managed Devices?

Managed Devices powered by Microsoft, is a fully integrated managed service for business devices, bringing together devices, security, and endpoint management. All via the Cloud.

1 Unified Device Management

2 Device Security

3 Usage Management

4 IT Expertise

Control and policy enforcement of a range of devices and operating systems, whether company-owned, BYOD or onsite

Secure business device vulnerabilities with evergreen security management

Gain insight and control around your data utilisation and empower your team

Access to our experts to provide your IT team support when it needs it the most

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What features are available?

Feature	Managed Device User	Roamer
Windows 10/11 PC - Mobile Device Management (MDM)	✓	✗
Android and / or iOS and iPadOS – Mobile Device Management (MDM)	✓	✓
Notification service for Multi-Factor Authentication, Security Policies, Data Loss Prevention, Secure Access Policies	✓	✓
BYOD - Mobile Application Management (MAM)	✓	✓
Remote Device Management	✓	✓
Reporting, Monitoring and Dashboard capability	✓	✓
Security Configurations (Single Sign On, Multi-Factor Authentication, Conditional Access Policies etc).	✓	✓
Support Services – Troubleshooting	✓	✓
Real time cloud based updates	✓	✓

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Key Benefits – Managed Devices

Cloud-deployed device settings are delivered to your business devices with the right security, apps, and profile information, all at the right time. Protect your business employees with our zero-trust security solutions, ensuring a great user experience on company and BYOD devices.

Efficiency
Faster setup without manual intervention saves time with Zero-touch enrolment

Security
Protect your business data and devices wherever you are

Remote Setup
Devices can be configured remotely for distributed teams

Consistency
Ensures devices adhere to security and compliance policies

Updates
Automates updates and software deployments seamlessly

Scalability
Easily deploys devices in bulk as the organisation grows

Onboarding
New employees start being productive from day one

Cost Savings
Reduces labour costs and prevents security breaches

User Satisfaction
Immediate device use enhances employee experience

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Key things to know

A minimum of 50 Managed Devices or 100 Roamer Users are required for the Managed Device Service. Roamer Users are available to be added to the Managed Devices Service.

Minimum operating requirements and minimum licensing requirements (Microsoft 365 Business Premium, or Microsoft 365 F3/E3 or higher), as per the Service Description, apply.

Prior to the commencement of your use of the Service, it is your responsibility to ensure:

- You have Microsoft 365 support in place (Tier 1-3). The Managed Device Service only focuses on the management of devices using Microsoft Intune;

- You have Tier 1 support capabilities to handle basic queries related to Managed Devices. The Service provides Tier 2+ support for the Managed Devices service;

- You have One NZ Business Enhanced services enabled for your organization.

We make no guarantees or warranties that the service will correctly detect and identify all: (i) Security Events or Incidents (ii) Instances of unauthorized access to your network (iii) Malware (iv) Exploits or (v) Other types of attacks or issues.

Pricing is per User. A maximum of 5 devices per Managed Devices User, and maximum of 2 mobile devices per Roamer User, applies. For additional devices, charges apply.

Actual monthly charges will be based on the number of assigned Users in your Azure Active Directory.

An initial Discovery Workshop is required for a one-off charge of $2,500, which will be credited back on your first month's bill after full implementation of the Service.

Application management is available for an agreed set of applications within the Managed Devices Service. These are available from either of the following public stores; Microsoft Store, Apple App Store, or Google Play Store.

Early Termination Charges. 65% times the contracted monthly charge multiplied by the number of months remaining in the Initial Term at the date of termination.

Internet connectivity is required.

A list of inclusions and exclusions can be found in the Service Description here.

For Terms and Conditions, please visit here.

Standard Business Terms apply.

One New Zealand Group Limited. Correct as of August 2023

Next Steps: Schedule a Workshop

- To better understand your current IT landscape (identity, users, devices, network and security) and develop the best possible solution for your organization's needs, we'll hold a customer Discovery Workshop*.

- The Discovery Workshop will cover:

Pre-requisites
Review of Business environment, and detailed prerequisites to ensure deployment is possible and optimal.

Tenant Baseline
Review tenant baseline recommendations to ensure best practices and create remediation activity plan.

Configuration
Review customer configuration items to ensure service is tailored to your business needs.

Planning
Discuss and agree on deployment options, approach and timeframes across your ecosystem.

*The Discovery Workshop is charged at **$2.5k upfront** and credited back upon full deployment of full service.

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Let the experts take care of your business.

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Talk to us today.