



Incident Alerting + OnCall Management



Override DND and mute switch



Priority-Based Alerting



Configurable & Fail-Safe On-Call Schedules



Dedicated Lines + Live Call Routing with Automation



Integration with Ticketing & Chat Collaboration Apps. Public API

Escalation	Online	First Name	Last Name
1	🟢	Dr Nancy	Richardson
2	🟢	Dr Chris	Boatin
3	🟡	Dr Andy	Campbell
4	🟢	Christopher	Gonzalez
5	🟢	Dennis	Nguyen
6	🟢	Donna	Orange
7	🟢	Drake	Josh

Automation-Based Escalation & Redundancies



View schedules on the go



AI-Powered Reporting



-  Manage Incident Notifications
-  Multiple Account Login
-  On-Call Schedules
-  Message from a Template
-  Live Call Routing
-  Workflow Automation
-  Mass Notifications
-  AI-Based Reporting

Compliance and Security with SSO

OnPage not only safeguards critical communications but also ensures your team stays compliant with privacy laws.

By supporting Single Sign-On (SSO), OnPage simplifies user access to essential tools, streamlining workflows while boosting security with centralized authentication and access control.



BlastIT - Mass Notification to Clients during Maintenance

Quickly deliver notifications at scale to all stakeholders, including clients during critical events and scheduled downtime or cutovers.

Notifications can be sent via voice, SMS, and email to ensure no message goes unnoticed. Keep everyone informed, enhance preparedness, and reduce support calls during scheduled events - NO APP DOWNLOAD required



Reliable After-Hours Support

Offer reliable after-hours support with OnPage and ensure that critical incidents are immediately dealt with no matter the time of day.

Whether receiving high-priority tickets via email, phone call, or a ticketing system like ConnectWise or Autotask, OnPage swiftly routes the notification to the on-call responder for rapid recovery and client satisfaction.

