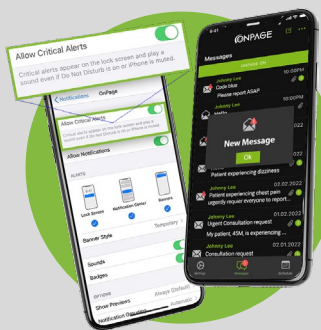
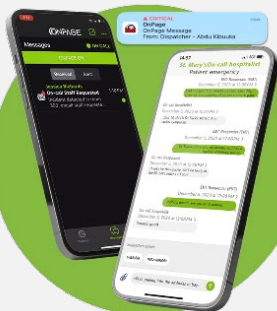




# Incident Alerting + OnCall Management



Override DND and mute switch



Priority-Based Alerting



Configurable & Fail-Safe On-Call Schedules



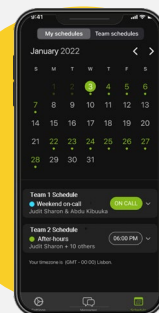
Dedicated Lines + Live Call Routing with Automation



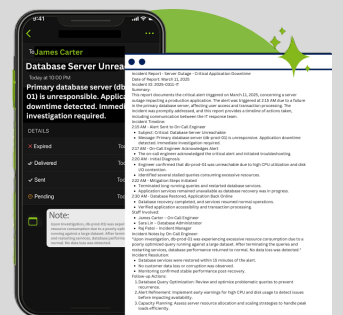
Integration with Ticketing & Chat Collaboration Apps. Public API

Escalation	Online	First Name	Last Name
1	Online	Dr Nancy	Richardson
2	Online	Dr Chris	Boatin
3	Online	Dr Andy	Campbell
4	Online	Christopher	Gonzalez
5	Online	Dennis	Nguyen
6	Online	Donna	Orange
7	Online	Drake	Josh

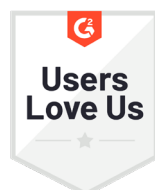
Automation-Based Escalation & Redundancies



View schedules on the go



AI-Powered Reporting







Manage Incident Notifications



Live Call Routing



Multiple Account Login



Workflow Automation



On-Call Schedules



Mass Notifications



Message from a Template



AI-Based Reporting

## Compliance and Security with SSO

OnPage not only safeguards critical communications but also ensures your team stays compliant with privacy laws.

By supporting Single Sign-On (SSO), OnPage simplifies user access to essential tools, streamlining workflows while boosting security with centralized authentication and access control.



## BlastIT - Mass Notification to Clients during Maintenance

Quickly deliver notifications at scale to all stakeholders, including clients during critical events and scheduled downtime or cutovers.

Notifications can be sent via voice, SMS, and email to ensure no message goes unnoticed. Keep everyone informed, enhance preparedness, and reduce support calls during scheduled events - NO APP DOWNLOAD required



## Reliable After-Hours Support

Offer reliable after-hours support with OnPage and ensure that critical incidents are immediately dealt with no matter the time of day.

Whether receiving high-priority tickets via email, phone call, or a ticketing system like ConnectWise or Autotask, OnPage swiftly routes the notification to the on-call responder for rapid recovery and client satisfaction.

