Bloor InBrief Howard - Senior Analyst

Ontotext GraphDB and the Ontotext Platform

The company

Ontotext was founded in Bulgaria in 2000 to investigate semantic technologies. It has recently gone through a (successful) round of growth funding, and although its head office remains in Sofia, it has continued to expand its reach across Europe, North America, and the Asia-Pacific. The company also has offices in New York and Switzerland.

Ontotext partners with more than 20 leading IT services providers, split between consultants, tool providers and vertical solution providers, a number of which embed GraphDB in their (AI) platforms. The company has developed specific solutions for various industry sectors, and its products are employed by a number of household names. It has won funding from the EU for upwards of 30 projects, is actively engaged with various standards bodies, and has over 110 employees, including 60+ subject matter experts across a multitude of technology fields.



Figure 1 – The Ontotext Platform

ontotext

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Knowledge graphs are a particular area of focus for Ontotext. The company sees these as key enablers for general-purpose data management applications as well as for Al and machine learning, including

> generative AI. For instance, it argues that, typically, half of the research required to build training sets for

We have used GraphDB with a number of large corporate clients to develop complex Knowledge Graph solutions. GraphDB is a powerful and scalable solution that we are confident to introduce to our most important clients on some of our most important projects. **97** Enterprise Knowledge

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machine learning is thrown away in conventional environments, but that by basing the discovery of training data on knowledge graphs you can retain that research for reuse in subsequent projects.

What is it?

GraphDB is a native RDF graph database with dynamic indexing that integrates with various search technologies (most notably Elastic Search), document stores (MongoDB), and text mining. There is a developer edition (GraphDB Free Edition) that is free but limited by the fact that it is not available on the cloud, and also that it lacks commercial support and high availability features. These deficits are rectified by the commercially-available GraphDB Enterprise Edition (EE). Ontotext recently announced a partnership with AWS and released GraphDB EE on the AWS marketplace; an Azure offering is planned before the end of 2023.

GraphDB is part of the Ontotext Platform (see *Figure 1*), a set of tools that targets general-purpose data management and text analytics based on the use of knowledge graphs. It features various add-ons

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and tools from Ontotext and its partners that provide a variety of capabilities. These include the Ontotext-developed Metadata Studio, a text analysis environment, and Ontopic, a partnerdeveloped tool for data virtualisation. The latter, along with the platform's JDBC driver and Kafka connector, offer a framework for upstream and downstream integration with SQL data sources, enterprise message buses and BI tools as part of a broader data ecosystem.

Of particular note is the recent addition of integration with ChatGPT, the now well-known generative AI engine and large language model (LLM). This capability allows you to interact with your graph via natural language queries and receive a human-readable response generated by ChatGPT in context to it. This can include an explanation of your query results, which may be useful for better understanding your graph. Moreover, Ontotext has recently integrated LLMs into its text analysis stack, and GraphDB supports the development of neural networks and LLMs trained on graph data. In addition, Ontotext has partnered with Novasenta to facilitate predictive analytics in the life sciences domain.

What does it do?

GraphDB includes various capabilities that extend beyond the database, notably ontology visualisation and connectors to a variety of third-party environments (mostly search engines such as Solr, Lucene and ElasticSearch, but also MongoDB). Internally, GraphDB's inference engine employs forward chaining, and it provides various functions for dealing with materialised inferences which retract inferred statements. Cluster management and performance (including load performance), security (including LDAP and Kerberos support), visualisation capabilities and support for workflow processes to enable the loading of structured data into GraphDB are all major features, as is support for geo-spatial constraints and graph-path search. In addition, GraphDB offers several features for delivering high-availability clusters, including quorum-based replication and node-driven, self-organising leader election.

GraphDB supports RDF* and SPARQL*, which allows you to attach attributes to relationships. This is the equivalent of labels on a property graph, except that RDF* is more expressive. In addition, the company's implementation of RDF* supports backwards compatibility.

What's more, Ontotext is intent on making graph applications and analytics really easy to use for developers. For instance, GraphDB supports GraphQL via the Semantic Objects add-on, a framework, that allows the relevant APIs to be automatically created from semantic object descriptions, essentially meaning that developers do not need to know SPARQL. It also provides built-in facilities for data import and reconciliation (now provided as the separate Ontotext Refine tool), querying, search, visualisation, monitoring and cluster management, plus the company focuses on working and integrating with various open-source components. This should all help to provide an easy start for developers.

Having Ontotext's GraphDB as a built-in database in Semantic Web Company's PoolParty forms a joint product meeting the highest requirements of knowledge workers and enterprise system architects. It's the same passion for semantics that fuels our partnership.

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ontotext has also developed deep integration with many of its partners in order to deliver best-ofbreed knowledge graph management. These partners include PoolParty, Metaphactory, Synaptica, TopQuadrant, Eccenca Corporate Memory, ONLIM, Perfect Memory, and Squirro, among others. This means that GraphDB acts as a gateway to various

complementary technologies, such as ontology and taxonomy management, data catalogues, enterprise search, and so on.

Why should you care?

Ontotext impresses with its dependable performance and efficient handling of both graph analytics and semantic metadata management. This is borne out through its audited results in both the Semantic Publishing and Social Network LDBC benchmarks.

In addition, Ontotext has the best implementation of RDF* that we have seen, and this combines with the company's performance on the aforementioned benchmarks (especially the Social Network Benchmark, which is designed to measure graph analytics capability) to give real credence to the idea of using Ontotext for use cases that have traditionally been reserved for property graphs.

The scope of the Ontotext Platform is broader than most anything else in the market (in part thanks to its long list of integrated partners), and we like its support for GraphQL and its integration with open-source technologies of various kinds.

Moreover, GraphDB's support for generative AI, LLMs and ChatGPT puts it noticeably ahead of the curve when it comes to these areas, which are currently some of the most popular in data.

The Bottom Line

Apart from its domain expertise, Ontotext has historically offered significant capabilities in semantics, search, text mining, and knowledge graphs. Indeed, its continuing emphasis on the latter is both notable and sensible, as it is one of the most sought-after graph use cases. In short, if you have an interest in knowledge graphs, and especially if you have an interest in using them alongside generative AI, you should consider Ontotext.