



# MICROSOFT TEAMS PHONE



# TELEPHONY TODAY

In small and mid-size businesses

## ON-PREMISES



- Phone tied to office
- Forwarding to mobile phones
- Costly to use and manage

## CLOUD



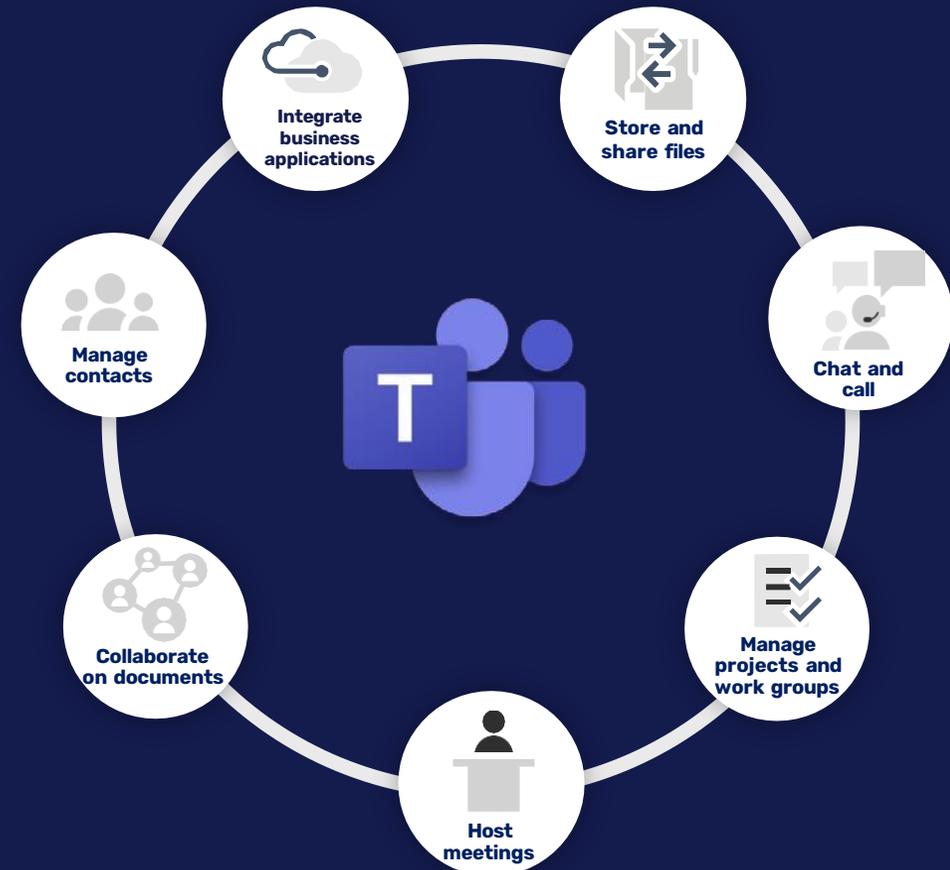
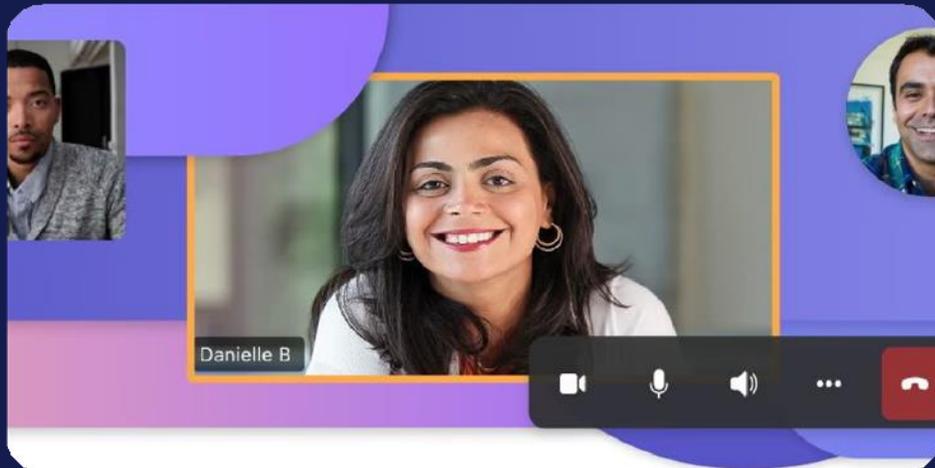
- Multiple apps to use
- Multiple providers to manage
- Costly to use and manage



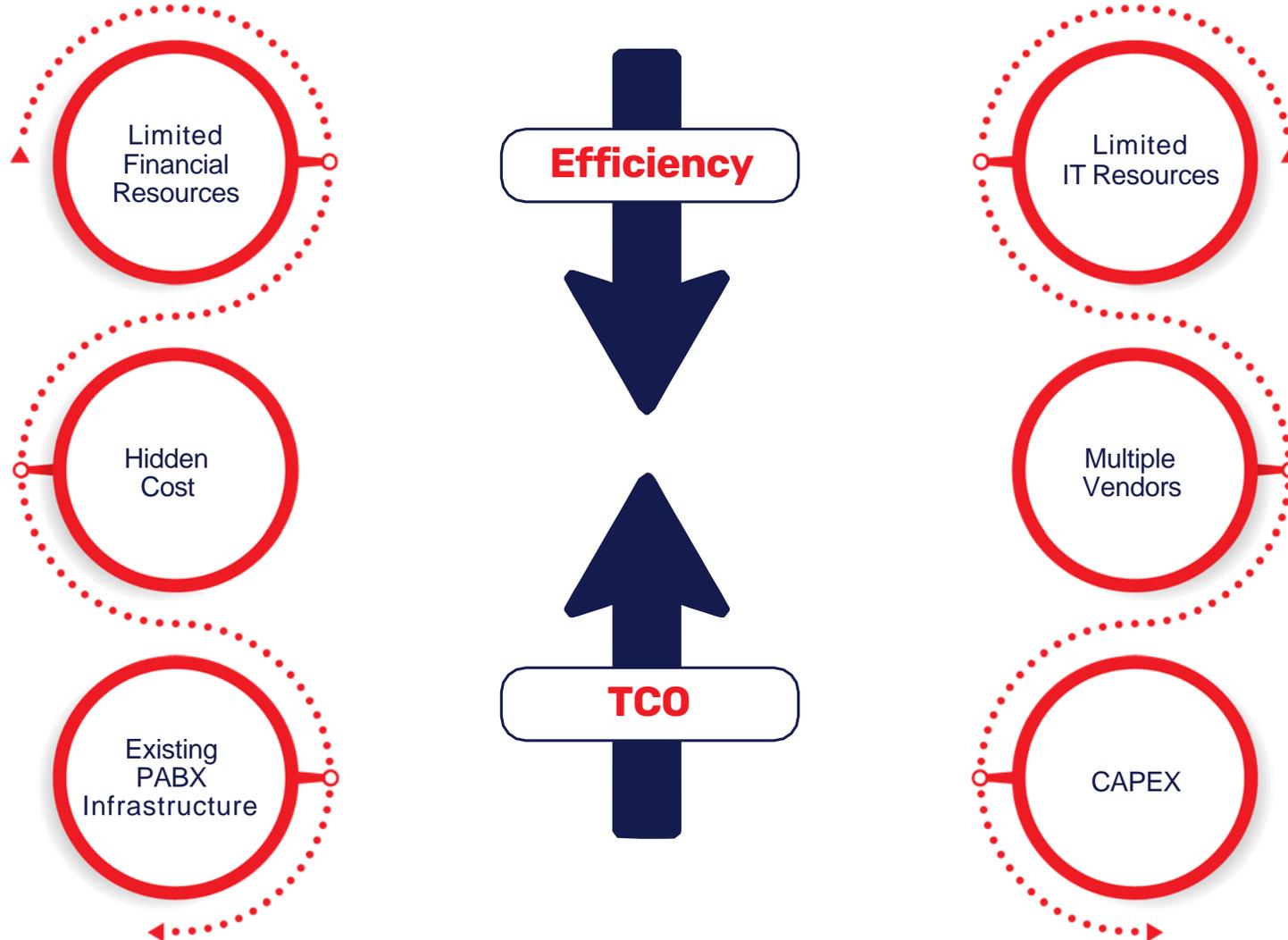
# MICROSOFT TEAMS IS THE HUB FOR WORK

Microsoft Teams is a hub for teamwork, where people connect, communicate, and collaborate from within a single interface.

Microsoft Teams brings together collaboration and your business application in an easy-to-use interface.



# TEAMS PHONE-TRADITIONAL SETUP



# Ooredoo-Teams Phone As A Service



# MICROSOFT TEAMS PHONE – KEY FEATURES

## 01 Full-Featured Phone System

Some of the many enterprise-class features your team enjoys with this service include:

- Auto attendant
- Contact centre integration
- Cloud voice mail with transcription
- Call queues
- Custom greetings
- Hold music
- Audio conferencing
- Custom ring tones
- Group call pick up
- Simultaneous ring
- And much more

## 02 Answer Phones from Anywhere on Multiple Devices

Users can also choose multiple devices for handling calls; these include:

- Computer
- Mobile device
- Microsoft Teams enabled desk phones
- Microsoft Teams enabled conference room devices

## 03 High-level Security

Designed with the highest industry standards for security and reliability

## 04 Centrally Managed for Easy Administration

Fully Managed Services from Ooredoo



# MICROSOFT TEAMS PHONE – WHAT WE OFFER



## GEAR UP

- Supply of Microsoft Teams compatible devices
- Solutions for Yealink/ Cisco / Polycom video end points with Teams



## DEPLOY

- Ooredoo to provide:
- Microsoft Teams Phone service
  - Deployment of SBC, customer Teams tenant
  - Operation and maintenance



## SUPPORT

- Ooredoo to provide end-to-end support for:
- Microsoft Teams Phone service
  - IP Phones (in case procured from Ooredoo)
  - Telephone Line: BCS, PRI, SIP



## Assess

Ooredoo can offer free assessment of existing UC setup and provide a detailed plan to migrate to Microsoft Teams Phone

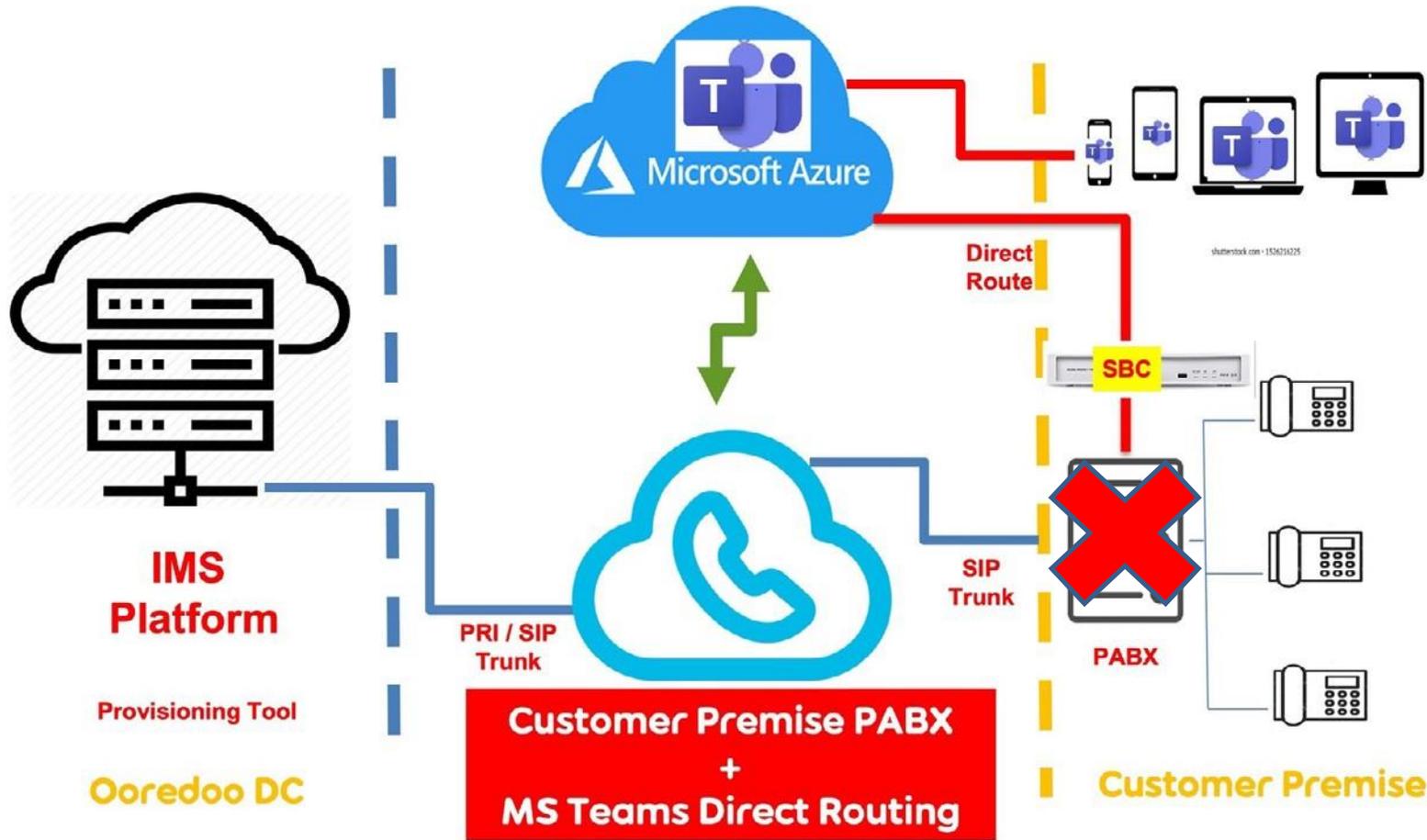




# MICROSOFT TEAMS PHONE

FOR ISDN PRI / SIP-T /  
CUSTOMER PREMISE PABX



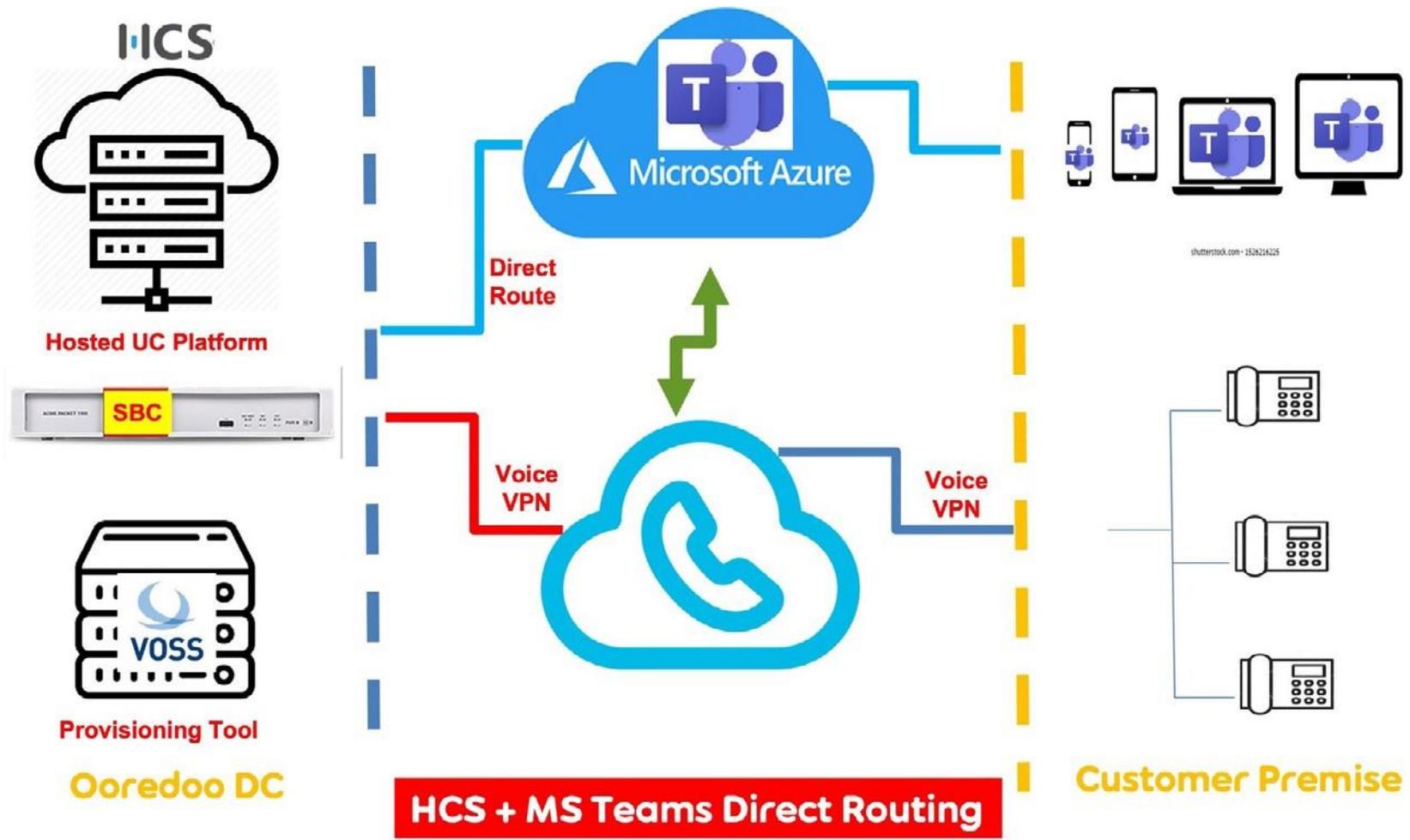




# MICROSOFT TEAMS PHONE

FOR BUSINESS  
COLLABORATION SOLUTION  
(HOSTED IP TELEPHONY)





# THE OOREDOO ADVANTAGE

- The first operator in Qatar to offer Microsoft Teams Direct Routing as a service
- All customers of existing Telephony Services are eligible for:
  - Business Collaboration Solution
  - ISDN-PRI
  - SIP-T
  - DEL (Landline)
- The only provider offering Teams Phone as a service
- Service Level Agreement
- Professional Service, Provisioning and Support
- Proactive Monitoring
- Monthly Recurring Service
- 24x7 Support
- End-to-end service
- Basic Telephony + Microsoft Teams Phone (HW and SW Professional Service)





# THANK YOU

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**ooredoo**  
business

# PRICING

Microsoft Teams Phone for customers with ISDN-PRI/SIP-T/Self-Managed PABX		
Microsoft Teams Phone Concurrent Sessions	One-time Charge (QR)	Monthly Recurring Charges (QR)
25 Concurrent Sessions	6,000	5,300
50 Concurrent Sessions	6,500	6,300
100 Concurrent Sessions	7,000	8,000

Microsoft Teams Phone for Business Collaboration Solution customers		
Microsoft Teams Phone Concurrent Sessions	One-time Charge (QR)	Monthly Recurring Charges (QR)
25 Concurrent Sessions	-	4,400
50 Concurrent Sessions	-	4,700
100 Concurrent Sessions	-	5,200

