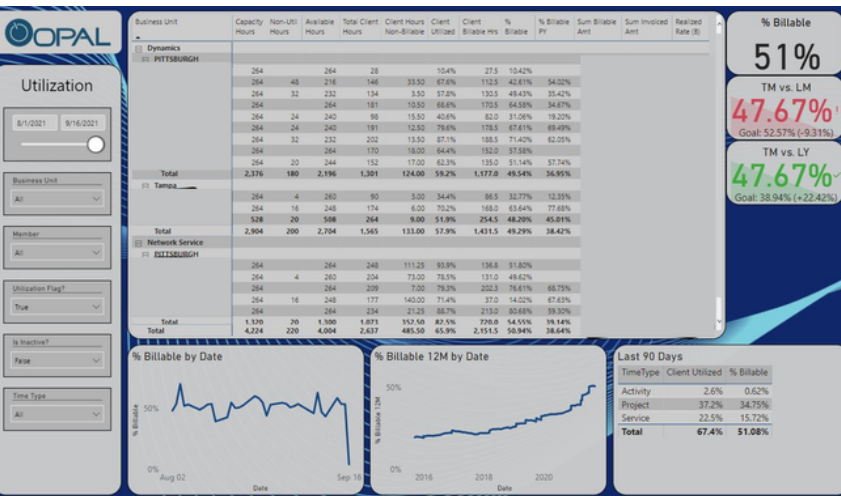


CONNECTWISE POWER BI REPORTING

Unlock Valuable Insights

Transform the way you view ConnectWise data with custom ConnectWise Power BI reports, built by Opal Business Solutions. Gain comprehensive insights into your business and pinpoint areas for enhanced efficiency with reports that cater to your needs. Choose from one of our packages or ask about a custom-build!



OPERATIONS PACKAGE

Track and analyze your company's Work in Progress (WIP) and Utilization with adjustable time frames.

Reports:

- WIP Totals
- WIP Daily Totals
- Utilization



SERVICE DESK PACKAGE

View your service desk at a glance, then drill down to analyze specific metrics including response time and open tickets.

Reports:

- Ticket Summary
- Ticket Details
- Survey Results



IMPLEMENT IN 1 HOUR

NO GATEWAY NEEDED

REAL-TIME MONITORING