



Microsoft 365...

Administered, Implemented, and Supported By Opal



Essentials

- Office Licensing
- License Changes
- Tier 1 Office Security
- And More

Business

- DNS Filtering
- Teams Implementation
- Advanced Threat Protection
- Change Approval Portal
- Quarterly Business Reviews
- And More



Enterprise

- SharePoint Implementation
- Rapidfire Network Assessment
- 3 x Daily Application Backups
- And More



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There is more to Microsoft 365 than just licensing. With over 40 apps included in most business licensing, you need a trusted advisor in your corner to setup, implement, maintain, and support a critical element of your business. From backups to security and licensing to training, we have packages available to accommodate every organization's need. Why go it alone, when for one low monthly price you have a certified team of experts in your corner.

* - Includes up to 50 users. Additional users are \$3/\$7/\$12 per user per month depending on package. All users must have MS365 license under our CSP program to be Included. CSP license charges are additional and Invoiced Monthly (12-month commitment).

Opal 365 Administration

Service	Essential* \$295/mo	Business* \$595/mo	Enterprise* \$995/mo
365 User License Changes, Adds, Removes	✓	✓	✓
E-Mail Tracing for Missing, Failed Messages	✓	✓	✓
Breach Secure Now Security Training	✓	✓	✓
Multi-Factor Implementation for Office Users	✓	✓	✓
Microsoft Escalation Assistance for Support	✓	✓	✓
Word, Excel, PowerPoint, Outlook Application Error Resolution	✓	✓	✓
Exchange Mailbox Setup for Resources, Shared Mailboxes	✓	✓	✓
MS 365 Licensing Assistance, Add-On Products	✓	✓	✓
Security and Distribution Group Maintenance	✓	✓	✓
Secure E-Mail Implementation (Included w/ AIP/E1 or Above)	✓	✓	✓
PowerShell Programming for Tenant Configuration	✓	✓	✓
DNS Filter Protection for Online Threats and Web Content	\$2/user	✓	✓
Teams Setup & Implemented for Phone, Conferencing, Chat		✓	✓
Spam Filtering via Microsoft ATP (Licensed Separately)		✓	✓
User Change Portal for Approvals and Audit Trail		✓	✓
Annual MS 365 Cloud Scan Assessment		✓	✓
MS 365 E-Mail Encryption Setup & Support (Bus. Prem., E3 or Above)		✓	✓
Quarterly Business Review		✓	✓
Configuring Exchange Retention Policies		✓	✓
Annual Rapidfire Network Assessment			✓
SharePoint Implementation, Document Library Setup & Maint.			✓
One Drive Setup for File Synch, Sharing and Group Security			✓
Intune Implementation			✓
3 x Daily Backups of Exchange, OneDrive, SharePoint, Calendar, Contacts	\$2/user	\$2/user	✓
Mailprotector e-mail Filter for spam, viruses, and phishing attacks	\$2/user	\$2/user	✓

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MICROSOFT 365

ADMINISTRATION

LEVELS