



Copilot Agent Builder

AI Agent Services Engagement



From Training to Production-Ready Agents

The Copilot Agent Builder – AI Agent Services Engagement helps organizations move beyond AI experimentation to deploy governed, production-ready AI agents using Microsoft Copilot Studio, Microsoft 365 Copilot, Azure AI, and the Power Platform.

This structured engagement combines hands-on training, agent optimization, and new agent development to deliver measurable productivity improvements—while ensuring enterprise security, compliance, and long-term scalability.

What to Expect

This engagement helps organizations move from AI experimentation to production-ready, governed AI agents embedded into real business workflows. Vervint works hands-on with your teams to design, optimize, and deploy agents using Microsoft Copilot Studio and Microsoft 365—focusing on adoption, security, and scalability from day one.

Key outcomes include:

- **Two production-ready AI agents** aligned to priority business scenarios
- **Optimized existing agents** with improved accuracy and knowledge grounding
- **Hands-on enablement** so teams can confidently build and scale future agents
- **A repeatable framework** for identifying and prioritizing new agent use cases
- **Secure, compliant deployment** aligned to enterprise governance standards

The result is AI agents that are not just built—but adopted, governed, and delivering measurable productivity impact.”

What's Included:

- Foundation workshop (5 hrs)
- Existing agent audit & optimization
- New agent design and build
- Knowledge source configuration
- Team testing & handoff docs
- 24 hours of Retainer support

Audience

This session is best suited for:

- Organizations licensed for **Microsoft 365 Copilot or Copilot Studio**
- IT, Operations, HR, Finance, and Sales leaders focused on automation
- Enterprises seeking **governed, scalable AI—not proof-of-concepts**

Why Microsoft Azure?

Be future-ready

Continuous innovation from Microsoft supports your development today and your product visions for tomorrow. With 1,000+ new capabilities in the past year, you can build on a cloud platform designed to evolve with your business. Azure delivers continuous innovation across AI, security, data, and application modernization, giving you the tools to modernize workloads, streamline operations, and reduce technical debt. With hybrid flexibility, enterprise-grade resilience, and seamless integration with your existing environment, Azure empowers you to scale confidently, stay competitive, and adapt quickly as technology and customer needs change.

Operate hybrid seamlessly

On-premises, in the cloud, and at the edge—we'll meet you where you are. Integrate and manage your environments with tools and services designed for hybrid cloud.

Enhance security, simplify access, and set smart policies across different environments with a single-identity platform trusted by 90% of enterprises globally.

Build on your terms

You have choices. With a commitment to open source and support for all languages and frameworks, build and deploy how you want to. Take advantage of the full-featured, integrated development environments with built-in support for Visual Studio and Visual Studio Code, the most popular IDEs trusted by 15M+ developers.

We embrace open source, drive innovation through collaboration, and contribute back to the community.

Trust your cloud

Get security from the ground up, backed by a team of experts, and proactive compliance trusted by enterprises, governments, and startups. With a \$1B+ investment in security R&D and 3,500 cybersecurity experts, security is foundational for Azure.



Microsoft Azure is an ever-expanding set of cloud computing services to help your organization meet its business challenges. With Azure, your business or organization has the freedom to build, manage, and deploy applications on a massive, global network using your preferred tools and frameworks.

Learn more at
www.azure.com