



## CASE STUDY

# CSI Leasing Transforms DevOps Leveraging OpsHub

## Overview

CSI Leasing, Inc., based in St. Louis, MO, is a leading financial leasing and IT Asset Disposition (ITAD) company with a global presence in the Americas, Europe, and Asia-Pacific. As one of the world's largest equipment leasing companies, it offers leasing financing, asset management, end-of-life data security, and disposal services in over 50 countries. With a five-decade focus on technology solutions, CSI Leasing is a recognized industry leader.

CSI Leasing wanted to update their TFS 2018 to their already established Azure DevOps Server 2020 environment. Success of this modernization project relied on two vital criteria - ensuring a seamless transition and preserving history, as their teams were still working with the old 2018 version. To do this, they required an automated migration tool with a user-friendly interface to ensure operational continuity and zero data loss.

## Challenges

1

The migration of the company's legacy system to Azure DevOps Server 2020 became necessary because the 2018 version of TFS was being retired.

2

Unify disconnected development and management teams on a single platform.

3

Ensure a hassle-free cutover to avoid disrupting the team productivity and business continuity.

4

Full history preservation, owing to the mission-critical data stored in their legacy environment.

## OpsHub Migrator for Microsoft Azure DevOps Streamlines Enterprise-wide DevOps

OpsHub and CSI Leasing teams partnered to devise a migration strategy leveraging [OpsHub Migrator for Microsoft Azure DevOps \(OM4ADO\)](#) (Formerly known as OpsHub Azure DevOps Migrator (OADOM))- which ensured a non-disruptive migration with zero downtime and no impact on business continuity.

OpsHub provided continuous support and specialized issue-resolution including a core concern, adding the original ticket number to the new item, which cleared any confusion that CSI users would have potentially had. This provided an additional layer of context and visibility throughout the migration process.

Ultimately, this collaboration led to CSI Leasing successfully achieving their migration goals, which helped unite their IT, development, and management teams on a single platform. This improved collaboration and centralized access to data, leading to informed decision-making and actionable insights.

### Engagement Benefits



History preservation (both current and historical data) with a total migration of around 5000 work items (having around 30,000 revisions), and 15 GB of Team Foundation Version Control (TFVC) Source Code (around 5000 changesets).



Enhanced cross-functional alignment with all teams working on the same instance.



Improved reporting mechanism.



Better decision making and compliance.



Coming from a SharePoint migration that was anything but smooth, OpsHub made the migration experience a pleasurable one for us, which could have been a daunting experience. With a clear migration strategy, timely execution coupled with prompt support, we were able to make a seamless transition from TFS 2018 to our already set up 2020 Azure DevOps Server environment. This brought our teams and stakeholders on a single instance, ensuring faster and effective decision making.

- *Bill Elmore (VP - Applications Development, CSI Leasing, Inc.)*

## OpsHub Helps Software Teams Accelerate Innovation by Enabling Them to:



### **Capture:**

Maximize the potential of data throughout the value chain using new and innovative tools. OpsHub empowers the seamless adoption of new tools, ensuring a smooth transition without disruptions or downtime.



### **Share:**

Eliminate data silos within the organization, promoting effortless information sharing among teams. With OpsHub's bidirectional integration capability, teams gain automatic access to comprehensive and up-to-date information within their native system, in real-time.



### **Leverage:**

Unleash the potential of the captured data to derive valuable insights that drive actionable decisions, enabling organizations to make informed choices. OpsHub facilitates the utilization of captured data to its full extent, empowering organizations to harness the power of knowledge.



📍 1000 Elwell Ct, #217, Palo Alto, CA 94303

☎ +1.650.701.1800    ✉ sales@opshub.com    🌐 www.opshub.com