



Absolute AR

Optimize pharmacy revenue cycle management

For pharmacies, the challenges of managing third-party receivables and addressing constantly changing industry requirements is crucial and complex. The lack of visibility into the metrics that impact the bottom line makes it difficult to be prepared.

Pharmacies want transparent access to third-party activity and the ability to prevent losses, manage aging and grow their businesses. They need a complete solution that helps perform these actions easily, accurately, reliably and efficiently.

Optum

Solutions to support the unique revenue cycle needs of pharmacies

Optum® Absolute AR® is the premier pharmacy revenue cycle management solution. Our services and technologies help ensure pharmacies are accurately and quickly reimbursed, avoid delayed payments, and effectively manage contracts.

Absolute AR combines revenue cycle management tools and services that bring clarity and transparency to third-party submission and reconciliation activities.

Our deep knowledge of the pharmacy industry and experience with a diverse portfolio of clients enable us to provide exemplary customer service. Our focus on continuous technological innovation is designed to help you keep ahead of the curve in a constantly evolving market.

The goal is to help you gain the confidence of knowing you are maximizing profit and securing your financial future. Designed to integrate with multiple pharmacy management systems, Absolute AR is comprised of cost-effective, easily implemented tools and services — providing superior data accuracy and backed by unrivaled customer service.

Purpose-built for pharmacies

Our Achieve Rx reconciliation service includes a host of business management and robust reporting tools to support revenue cycle health. In addition to account support and analysis capabilities, it supports patient and roster billing and records and reports on payers' DIR fee adjustments. Achieve Rx supports both CMS 1500 billing and HCFA 1500 claim forms.

For appeal submission and tracking, we offer MAC Appeals. The service helps pharmacies track MAC appeals submissions, correspondence and gains and it provides MAC trend summaries and exceptions with multilevel reporting.

The Acquire Rx chasing claims service empowers you to track information via a collection console. It reports on monthly collection status by store and payer, and it feeds results into a web portal for easy access.

Access the data you need

For advanced reporting and data analytics, our Explore AR tool features a customer ad hoc report writer, with enhanced data visualizations for detailed financial insight. You can easily create customizable dashboards to display the trends impacting your revenue cycle.

For pharmacy and audit tracking, our Audit AR tool provides a centralized repository for tracking audit notices and actions. It features audit prevention triggers and allows you to create and manage audit events based on your business needs.

As your first line of defense for managing DIR-related fees, our Actual Rx contract management service helps ensure contract compliance, verifying that each prescription was paid at the contracted rate. Using insights into contracts and current claim-level details, Actual Rx provides DIR fee forecasting, monthly DIR accrual tracking, and business impact analysis.

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