Enterprise Pharmacy System

Harness the full capabilities of a comprehensive pharmacy management system

A versatile pharmacy management system is the cornerstone of any modern pharmacy, whatever its size. Pharmacy management systems help save time and money by managing and automating manual tasks.

But just as all pharmacies and customers differ, so do the solutions used to manage them. The Optum® Enterprise Pharmacy System™ (EPS) is reliable, innovative and versatile, with core capabilities to support both independent and chain pharmacies.

EPS is the culmination of more than 30 of years of industry experience and expertise. It was developed and is continually enhanced by pharmacists.

Optional features and services let you adapt EPS to changing market and business requirements. Configure workflows and dispensing rules to streamline in-store processes and improve staff efficiency.

Gain access to the full array of specialty drugs, including limited-distribution drugs. Efficiently process specialty prescriptions using clinical tracks that direct these medications to the appropriate workstation and team member.

Seamlessly integrate EPS with internal and external partner systems. Digital patient notification tools help enhance medication adherence and improve patient care. A dedicated implementation team helps you optimize the value of EPS.

Help improve better patient outcomes and instill loyalty with better patient experiences, including store-based mail order. Drive medication adherence by getting prescriptions into the hands of the patient more efficiently.

EPS allows chains to spread tasks among disparate locations to maximize efficiency. Lighten the load of overworked locations and increase productivity for underworked locations.

A pharmacy management solution for pharmacies of all sizes that enables efficient prescription fulfillment, facilitates compliance and boosts customer satisfaction

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Enhance patient care and service

EPS helps you ensure patient safety with medication synchronization and dedicated pharmacist counseling. This includes telemedicine for remote locations.

Online prescription management enables patients to manage and request refills of medications and access important drug information from anywhere. Send outbound patient notifications based on patient preferences, such as text, app notifications, email or phone calls. And our promised-time engine helps make sure prescriptions are ready when the patient comes to pick them up.

Adherence and compliance

Promote medication compliance by letting patients opt in for automatic refills and automated mail-order delivery. Offer patients the convenience of home delivery and paying for prescriptions via a mobile app.

EPS easily links to a medication therapy management (MTM) system or vendors and goes a step further by also offering Converge Rx®, our interoperable clinical-services platform. Converge Rx enables you to fully complete the MTM, counseling and adherence process in a single application.

Flexible deployment and implementation

EPS operates under a "deploy anywhere" model. Depending on your pharmacy's IT infrastructure needs and business goals, EPS can be deployed in any environment (cloud, distributed, virtualized) and can be managed by the customer or by Optum.

Based on your pharmacy's fill volume, staffing levels and business requirements, we'll help you determine the optimal implementation of EPS to best fit your pharmacy. EPS interfaces with several well-known and utilized pharmacy technology vendors.

For pharmacies of all sizes, EPS enables efficient prescription fulfillment, facilitates compliance and boosts customer satisfaction.

Contact us to learn more.

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