# Mobility and Security - Implentation

Microsoft 365

# The world changes



The massive and rapid growth of smartphones and tablets in IT is changing our way of working, by switching from communication to nomadic work.

It revolutionizes the notion of workstation and specifically their management, evolving towards “digital workspace”.

## Business use cases of mobility are blowing up

70%* of employees use their mobile to work

50%* of CTOs see mobility as their 1st priority

More than 50%** of the French workspace is poorly computerized

*** Microsoft Ideas « Digital is business » January 2016**
****ARCEP 2015**

## Workstation management is changing radically

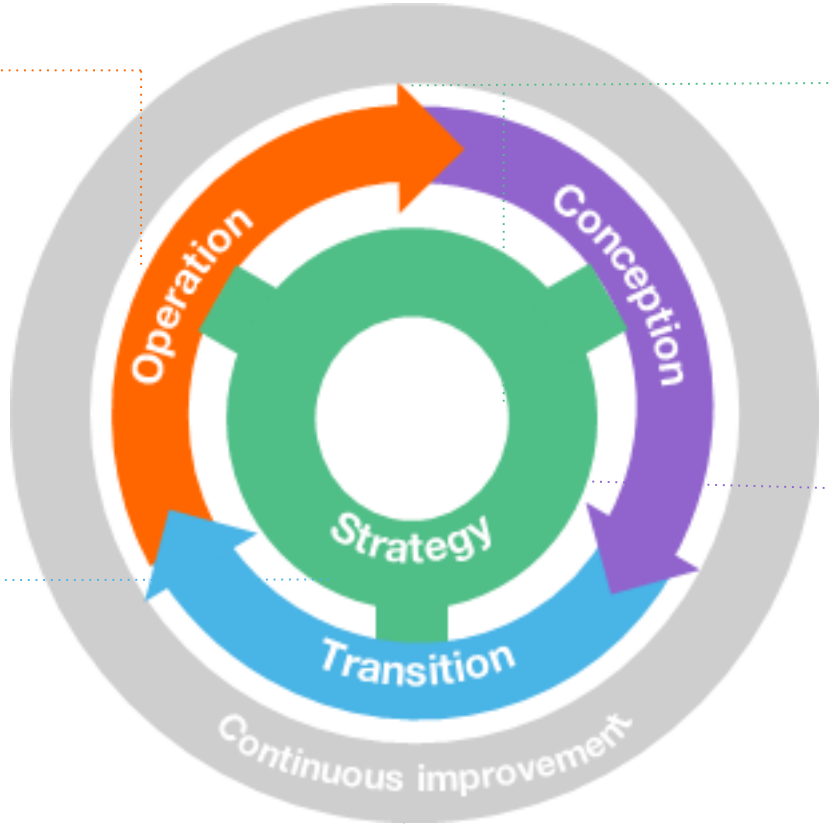
We are at the beginning of a transition from a standardized to a fast changing and heterogeneous ecosystem.

Challenges are moving from building to maintaining optimal operational conditions despite of constant changes.

# 02 Digital Mobility Management Service Delivery

## From modern management strategy to its day to day support

Orange Business Services supports you on your mobility projects with tailor-made solutions (audit, consulting, conception, roll-out, support, outsourcing)




### Operation

- Maintenance
- Administrator support
- Managed Service (server administration and device management)
- Technical assistance

### Strategy

- Upstream consultancy
- Device selection
- OS selection
- UEM solution selection
- Ecosystem, etc.

### Transition

- Device enrolment
- Administrator and user training (certified organisation)
- Drafting user manuals

### Conception

- A team of the most highly qualified engineers in France
- PoC (evaluation pack)
- Deployment of UEM (MDM, MCM, MAM) platform on the client's site
- Ecosystem integration
- Microsoft licenses

### Continuous improvement

- Audit of existing set-up
- Usage optimisation
- Technical expertise
- Software updates

# Unified Endpoint Management

03

From device management to the management of the entire user's work environment

**Device management**
- Inventory and verification of conformity
- Administration, remote configuration
- Restriction and security policy

**App management**
- Deploying applications
- Private store
- Restrictions (Whitelist, Blacklist

**Content management**
- Secure access to corporate resources (directory, documents, ...)
- Remote data management

**Ecosystem**
- Security
- Identity
- Private / professional separation, mastering ...

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**Unified Endpoint Management**

chrome

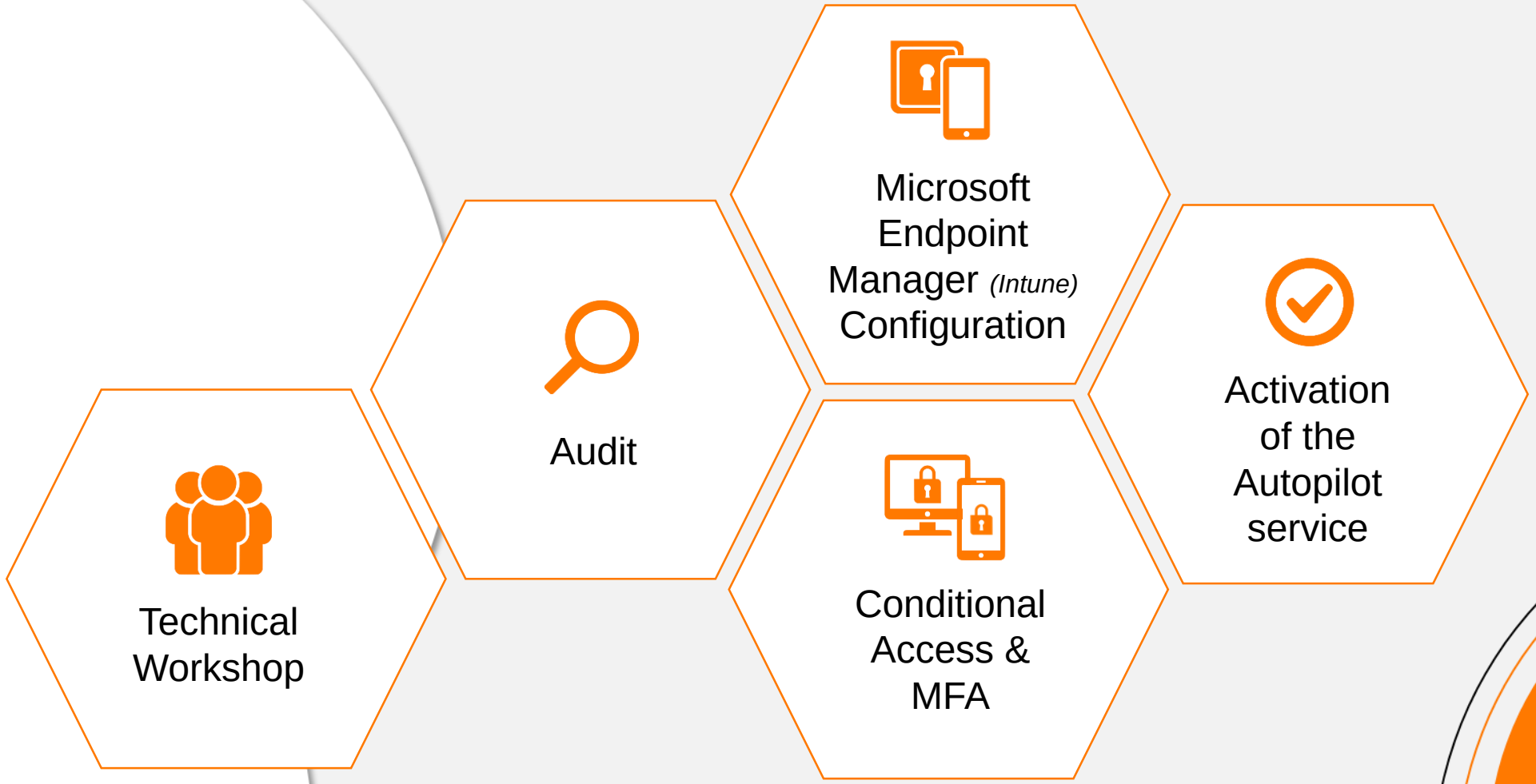
android

iOS

macOS

Windows 10

# 04 Solution Offer




10 weeks

From

5 000 €

# Solution Offer

05

| Services | Examples |
| --- | --- |
| **Technical workshop** | ▪ Technical workshop on enrolling android iOS, ipadOS macOS and Windows 10 devices via the Microsoft Intune solution |
| **Audit** | ▪ Audit of the infrastructure if configuration in place |
| **Conditional Acces & MFA** | ▪ Conditional access protects the organization's information by cross-referencing signals with the organization's rules to allow device access.<br>▪ Our service includes the configuration of conditional access rules based on connection, user, operating system, geographic location or client applications.<br>▪ The conditional access rules implemented can block access or authorize by requiring multi-factor authentication MFA |

# 06 Solution Offer

| Services | Examples |
| --- | --- |
| **Microsoft Endpoint Manager (Intune) Configuration** | ▪ Microsoft Intune tenant configuration (Microsoft tenant creation and license assignment. Security profile creation: Setting up static security rules such as authorizing the use of NFC, blocking changes in Wifi settings, blocking data roaming on the cell phone network).<br>▪ Separate business and personal applications on the same device<br>▪ Deployment and update of applications on the terminals via Intune: Addition and assignment of applications from the store, internal, web ...<br>▪ OS update, security patch update<br>▪ Send WiFi network certificates<br>▪ Encrypt Window 10 hard drives<br>▪ Removing and wiping terminals remotely<br>▪ Enterprise compliance configuration: strong password policy, block jailbroken devices<br>▪ Linking with Apple, Android, Samsung programs: link between KME DEP ZT auto enrolment solutions |
| **Activation of the Autopilot service** | ▪ Attachment of devices by their serial numbers or Microsoft user account, Preconfiguration of new devices to prepare them for production use. |

# 07 Why choose Microsoft with Orange Business Services ?

## A team dedicated to Unified Endpoint Management

**Digital Mobility Management (D2M)**

**Mobility Expertises**

Best mobile network
5M business end users in France
Mobile OS exeprtise
Mobile apps expertise

**Taylor made projects**

15 sites in France
650 employees, 300 engineers
NSOC 24h/7j
ISO 9001, 27001, ITIL certified

Microsoft Intune

Microsoft Gold Partner