

orion

DIGITAL SOLUTIONS



orion
AI AGENT

Talk to Your Data, Simplify Processes
Drive Efficiency.

AI-Powered EX Agent

Employee Virtual Assistant

Driving employee productivity & performance through virtual assistants that streamline tasks effortlessly, allowing your company's employees to navigate work with enhanced efficiency and tailored support.



The Problem

Performance & productivity is highly affected by fragmented corporate knowledge. Employees spend hours hunting down data with no central version of truth that often results in non-standard operations and frequent policy and procedure deviations.



The Solution

An AI-powered agent built on multilingual NLP aimed at assisting employees with accessing policies, standard operating procedures, and company documentation in addition to executing administrative tasks & requests.



The Results

Virtual employee assistants drive meaningful enhancements in internal operational KPIs such as driving SOP & policy abidance rates, enhanced employee engagement, and streamlined internal communication, ultimately optimizing overall operational performance



Employees Overhead Reduction

chatbot uses AI and machine learning to reduce the time employees were spending on manually intensive queries



Personalized Experience

Tailors the messages based on the Employee department, behavior and context.



Consistency of Policy Response

improve the overall consistency and quality of policy response and understand what kinds of questions were being asked.

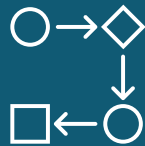


Faster Questions Answering

High agility and fast responses 24/7 to all employees' queries about the company policies, SOPs & internal documents.

AI Agent Features

Our AI agent can perform seamless and personalized interactions with customers/employees through multiple channels, understands their requests and executes them across various back-end systems through secure integrations.



Business Process Execution

Precisely follow and execute business processes, ensuring consistent and reliable outcomes.



Admin Center

A centralized control panel that allows administrators to configure, monitor, and manage the performance and behavior of the AI & Users interaction with it.



Hybrid Deployments

With webapp deployment and multiple integration options [Website, WhatsApp or PowerApps] embedding the AI Agent into your operations is effortless.



Feedback System

Collect valuable user feedback at the end of each interaction to refine performance.



Knowledge Bases

Access and process various types of data, structured or unstructured, including PDFs, Word documents, Excel, and databases.



Multiple Persona

Emotional intelligence and configurable persona for different cases and customer types.



Security & Compliance

Designed to protect users' data And prevent unauthorized access also, completely secure against intrusion



Prompt Catalogue

A collection of pre-designed prompts that guide the AI in responding to specific tasks or queries. It allows the agent to quickly access a set of structured, relevant prompts tailored for various scenarios.



Multilanguage Support

Multilanguage support including Franco-Arabic scripting