OURSKY

FormX.ai

Extract structured information from documents using AI



FormX turns unorganised data returned from OCR engines to structured data in JSON, integrate with your software easily

From...

"人票易通知書 Cheque Deposit AVICE\nHSBC匯豐\n戶口資料 \nAccount Information\nWP Monthly Parking Fee\nSTIC * * ANY PA克* * *\nD\n日期及時間\n銀行備考\nTVr201卷 15:19:21\nBank Reference 3\n存入支票數目\nCheque scepted\n金額總數\n| Total Amount\nS3213\n客戶備註 \nCustomer Reference\n20001:227555550282\n交易狀況 \nTransaction Status\n接\n*1max,\n定心事29c\nm\n1: 14: __\n14.iiiiiiiiiiii,\na.alist\n','\nt\n_{\n:iti Pial\n.\n:\n111\",\ni\n"\ni=R\n二\n:bar;!\n中国在 2030,32\n註\n:\n"。\n.3.3.5\n1\n1\n",

Data got from an OCR engine

То...

```
{
    "content": "\"WP Monthly Parking Fee",
    "id": "fa6174b6-d530-4a63-887e-2d4122c18bb5",
    "label": "account",
    "languages": ["eng"]
},
{
    "content": "$321.30",
    "id": "e772d1fb-b8ed-4425-a10c-06d246cef7b0",
    "label": "amount",
    "languages": ["eng"]
}
```

Structured data returned by FormX

FormX unleashes the potential of the OCR technology

Problems of OCR

Traditional OCR engines scan and return blocks of text in images/PDFs. However, it does not know the meaning of the text and just return everything; For example, how do we know the date of transaction in a receipt?

Existing solutions

Currently developers will develop an algorithm to detect the block of text in the field by its position or semantic (e.g. if a text looks like a date or number). It is a manual process which is costly and error-prone.

Why FormX

FormX scans documents and returns structured data in JSON format. It also enables non-coders to define the position and the semantic of a field on a form via our Web Interface.

FormX supports both fixed and dynamic format documents

Fixed Format

We use feature-based locational anchors to achieve higher accuracy.

Examples include:

- Passport or ID cards
- Business Registrations
- Driving Licenses and etc

Dynamic Format

We use layout models, key-value pairs, NER models to achieve a higher accuracy. Examples include:

- Mall receipts
- Invoices
- Bank statements and etc

Optimisation

We provide customisation service if a higher accuracy is requested. Customers may provide around 100 samples for us to evaluate and we will revert our approach and induced service cost.

How does it work?



Upload a photo

Your users scan and upload a form via your app.

FormX



Pre-process

Optimise the scanned photo for light condition, skew correction, edge detection, etc.



Pass it to OCR

Pass it to 3rd party OCR or Tesseract to recognise the characters of each field.





Return a JSON

A key-value pair JSON that contains the relevant fields will be returned to your app. ⊢ (4

Extract information

We extract data by semantic, layout and other info with ML models, and also auto-correct the data

Key Features



Pre-built Document Parsers

While FormX works for all standardised forms, below are the forms we support by default:

- Hong Kong Business Registration
- Food Licenses / Travel Agency Licenses / Hawker Licenses
- Hong Kong ID Card
- Business cards
- Bank statements
- Motor vehicle license
- Consumer receipts

Create new Document Parsers

Processing documents beyond our pre-built parsers? No worry, you can define new parsers with our Web Portal.

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Pre-Processing of Photos

FormX pre-process uploaded photos to improve the OCR accuracy. Photos are optimised for lighting condition, contrast, skew correction, edge detection, etc.



Auto Extraction to Specific Data Types

FormX includes native models for automatically extracting specific types of data from any formats of documents:

- Date and time
- Hong Kong Address
- Chinese Name
- Invoice Number
- Total amount (Usually for receipts)
- Product level information (Usually for receipts)
- Payment information (Usually for receipts)

Key Features (Cont'd)



Image recognition

Besides texts, FormX is able to recognise any images (Like a logo) by predefining those images in our portal as image tokens.



Classifier for Multiple Forms

If there are multiple formats from different forms, you can firstly define some unique key features (either by texts or images) to each type of forms, and all uploaded documents will be automatically assigned to the best-matched document parsers.



Multiple OCR engines support

FormX currently supports Google Vision API, Azure Computer Vision OCR and Tesseract.



Desktop Apps and Integrations

Besides JSON API, you can also use our desktop apps and G Sheet / Airtable integrations to batch process or create no-code solutions

Product Roadmap

We schedule new features to FormX.ai every quarter. Customers are welcome to provide insights or ideas of their feature wishlist.

By 2021Q3, FormX.ai will introduce new features/ enhancement including:



Fraud-checking to post-processed documents, e.g. Photoshopped





Behind the scene - powered by Machine Learning



https://blog.oursky.com/2020/04/06/formextractor-behind-the-sc enes-how-artificial-intelligence-ai-is-used-to-extract-and-capture-d ata/

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Classifier and Auto-Correct Candidate Built-in BoW Model to classifier and auto-correct amount, date, Chinese name, etc



Layout-specific ML Model

For dynamic format document, a specific model could be trained from around ~100 samples of document

Common Use Cases



How FormX.ai helps our Clients?

1

Enhance User Experience (UX)

Users no longer need to type input for applications or submission. All they need is take a photo on relevant documents, then FormX will extract the information and fill the form for the users.

2

Save Manpower

The colleagues who need to do manual input no longer need to type the data themselves. They can be the validator and check the FormX result only.



Speed Up Process

FormX shortens the time and minimize manual input error, Client can speed up lots of work process, application process to provide a better service for internal terms or customers.

Common use case

Improve customer engagement of your loyalty programme

Most property developers rely on loyalty programmes to retain their customers. Customers are rewarded loyalty points based on their spendings.

With FormX, customers can scan and upload their shopping receipts to your loyalty app and get the spending amount, date and other relevant information filled in for them. Making the data entry process convenient to your customers improve their engagement of your loyalty programme.





Common use case

Insurance claim - Reduce human error and cross-checking time

Money claims can be cost consuming since a huge amount of man-power is required for cross checking the receipt amount the customer inputs and the scanned receipt.

Instead of asking your customers to input the relevant information when they submit a claim, (which is also a tedious process for them), use FormX to extract the right information from the receipt to reduce human error and the cross-checking time.

Common use case

Office Automation - Collect key information from physical forms

Finding numbers from physical letters like invoices repeatedly can be very painful for an individual.

Try scanning Invoices from a physical scanner and FormX returns all key information from what you have previously defined.



Case References



Accelerate Application Processes

Li Ka Shing Fund wanted to speed up the application process of the subsidy granted to small and medium businesses (SMBs) in Hong Kong.

How FormX helped:

- Extracted data such as license number and company name from
 - Business Registration (BR)
 - Food License
 - Hawker License
 - Travel Agency Licenses
- Deployed on production with accuracy improvement in 7 days
- BR recognition accuracy: 98%



Accelerate HKSAR Government COVID-19 Relief Funds

Gov Covid-19 Retail Fund applied the same solution to enhance the user experience in form filling.

How FormX helped:

 Extracted data such as license number and company name from Business Registration (BR) documents

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4 relief funds by 3 different organizations uses FormX

Including Covid-19 Beauty Massage and Party room, D-Biz, and 2nd tranche of ESS

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(h) 對身體任何部位的其他美容、護理、美體及/或按摩服務



How Li Ka Shing Foundation and HKSAR Gov enhance UX with FormX.ai?

Upload Images

e.g. BR

Web



Enhance App User Experience (UX) & Reduce Manual Work

Wilson Parking applied this solution to recognize the deposit advice of monthly parking fee

How FormX helped:

- Pre-process the images
- Extracted data such as transaction date, time and total amount from bank deposit receipt

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How Wilson Parking adopted FormX?



transaction amount input

Shopping Mall Loyalty Program w/Receipts

A property management company applied FormX to increase efficiency of data collection from mall receipts for loyalty program

How FormX helped:

- Extract data such as transaction date, time and total amount from mall receipts
- Extract credit card type
- Extract product line items
- Accuracy Reference
 - Date: 70% 85%
 - Time: 75% 90%
 - Amount: 68% 87%



How Mall adopted FormX (receipt) for Loyalty Program?

Manually handle or double confirm before adding points



Automate data input from Motor Vehicle License

Link REIT, the largest Real Estate Investment Trust, applied this solution to increase efficiency of data collection from vehicles.

How FormX helped:

• Extracted data such as vehicle registration number and expiry date from Motor Vehicle License (MVL)



API Integration

HTTP Endpoint

POST https://worker.formextractorai.com/extract

FormX will isolate extraction fields from the uploaded image then perform OCR on these fields.

Form ID can be submitted as multipart/form-data or through a header. Image can be uploaded as is or through an image_url. For uploading image directly, it can be uploaded in the request body or via multipart/form-data. On the other hand, if you want to specify an image url, it can be submitted via a header or multipart/form-data.

cURL Example

```
curl -X POST \
https://worker.formextractorai.com/extract \
-H 'Content-Type: image/jpeg' \
-H 'X-WORKER-FORM-ID: REPLACE-YOUR-FORM-ID-HERE' \
-H 'X-WORKER-TOKEN: REPLACE-YOUR-WORKER-TOKEN-HERE' \
--data-binary "@/path/to/query/image.jpg"
```

We designed a single endpoint API for easier integrations with other applications.

Return JSON format

"status": "ok", "form_id": "7bc280ba-277e-4d51-a187-7a7e7e9dafb1", "fields": [{ "name": "dateOfCommencement", "region_id": "acacf0de-c259-4fa9-873b-902b2ac7e281", "type": "script", "value": "15/01/2018" },

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Background of the Product Owner - OURSKY

Leader in Tech

Founded by 3 x computer engineers since 2009

Over half of headcount are full time developers

12+ year Experience in agile development, Elite player

Refresh in-house tech stack every quarter

Leader in app UX

In-house software UI/UX team with a design lead with 12 years of relevant experiences

Handled different APP modernisation projects with Enterprise using a startup perspective

Recognised

Over 50 people company

Best of 2013 & 2017 from Apple App Store; ICT Award 2014 -Award of the Year

Worldwide Customers: U.S., U.K., Germany, Italy, Singapore, Australia, Japan and more.

Who BELIEVES in OURSKY?



Request a demo at info@oursky.com

