

## COMPANY PROFILE



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# COMPANY STATEMENT

## Our Philosophy



**Enabling IT Excellence through Innovative Solutions and Dedicated Support.**

## Mission

Our mission at Pace Infotech is to provide exceptional IT infrastructure software support and services that help our clients succeed.

## Vision

Our vision is to be the preferred partner for organizations seeking to optimize their IT infrastructure and drive business success.

## Goals

By adhering to our mission and striving towards our vision, we aim to make a positive impact in the industry and deliver value to our clients.

## OUR CORE VALUES



**Integrity**



**Innovation**



**Excellence**



**Collaboration**



**Customer Focus**

## PRODUCT OFFERINGS



## CUSTOMER'S PAIN POINTS

---

Limited IT infrastructure resources

---

Cybersecurity threats

---

Scalability

---

Legacy systems

---

Compliance and regulatory requirements

---

Scalability

---

Disaster recovery and business continuity

---

Remote work and collaboration

---

## OUR PROCESS

---

**Assessment**

---

**Design**

---

**Implement**

---

**Execute**

---

**Migrate**

---

**Monitor**

---

**Support**

---

**Maintenance**

---

# Infrastructure Diagram







## OUR SERVICES

# CORE SERVICES



Licensing  
Services

Product  
Deployment &  
Implementation

Migration  
Services

Managed  
Services

FMS Support -  
T&M Services

## OUR SERVICES

# Microsoft Modern Workplace



Microsoft 365  
Consulting Services

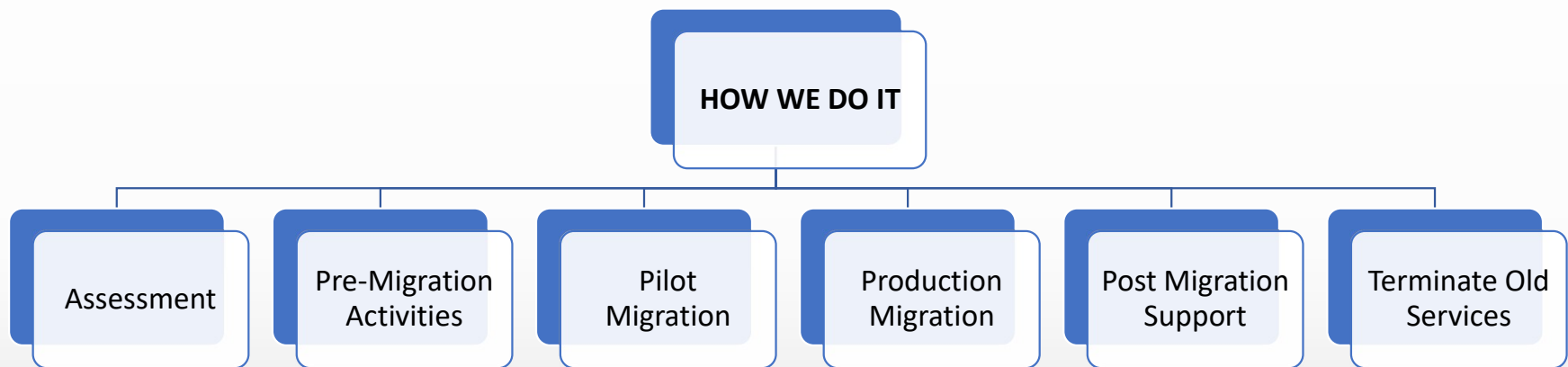


Email & Data  
Migration Services



Microsoft 365  
Support Services

# MICROSOFT 365 MIGRATION PROCESS



## MICROSOFT 365 SERVICES INCLUDE

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Microsoft 365 Readiness Assessment

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Hybrid Exchange, Cutover, Staged, IMAP, PST to Microsoft 365 Migration

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ADFS Federation to Office 365

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DirSync & Single Sign On(SSO)

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Microsoft 365 Tenant to Tenant Migration

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Full Security & Compliance

---

M365 License & Account Creation

# MICROSOFT 365 SUPPORT SERVICES INCLUDE

Comprehensive 24/7 Support

User and Group Management

Adoption and Change Management

Compliance and Policy Management

Security, Identity and Governance Monitoring

Teams and SharePoint Configuration

Azure AD and Exchange Services Monitoring and Availability

Device Management

Mobility and Intune Services

Endpoint Security

Backup Services

User Adoption

Security

Billing and License Support

## OUR SERVICES

### Cloud Security Services

Windows AD &  
Azure AD Support  
Services

Microsoft  
Enterprise  
Mobility &  
Security Services

Azure Cloud  
Security &  
Compliance  
Services

Hybrid & DR  
Solutions

# MICROSOFT ENTERPRISE MOBILITY + SECURITY OFFERINGS

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Enterprise Mobility + Security Strategy

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IT Readiness Assessment for Managing & Supporting Mobility

---

Identity and Access Management

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BYOD & MDM Strategy

---

Information Protection

---

Threat Protection

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Microsoft Endpoint Manager

# MICROSOFT ENTERPRISE MOBILITY + SECURITY SERVICES



We help you set organization-wide mobility and security management strategies and roadmaps



We help you create architectural building blocks, solution building blocks and timelines for implementation of mobility solutions



We set specific goals and assess your current IT infrastructure to recommend the best approach and ensure it is BYOD-ready



We deploy and customize the solution of choice based on your desired policies and security levels



We provide the required knowledge and skills to manage devices effectively while lowering the risks of data leakage, privacy loss and network intrusions



We provide recommendations on how to educate and raise employee awareness about the importance of securing business data on both corporate and BYOD devices



## WHY PACE INFOTECH M365 SERVICES

Microsoft 365  
experts

Rapid Migration  
Projects Turn  
Around

Affordable

## OUR SERVICES

### Microsoft Azure Services

Migration  
Services

Azure – Support  
& Managed  
Services

Backup & Disaster  
Recovery  
Solutions

Hybrid & DR  
Solutions

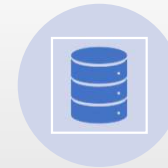
# MICROSOFT AZURE CLOUD MIGRATION CAPABILITIES



Infrastructure & Data  
Center Migration and  
Modernization



Application  
Migration and  
Modernization



Data and Database  
Migration and  
Modernization

# MICROSOFT AZURE CLOUD MIGRATION STRATEGY

## DISCOVERY

Assess the Business Goals and Desired Outcomes

Discover installed Hardware and Software Inventory

## ASSESS

Calculate TCO  
Assess Architecture, Migration Approach and Tools

## PILOT

Configure Pilot Infrastructure  
Move Application and Data for Testing

## MIGRATE

Migrate and Modernise Workloads as per Strategy and with Tools Defined

## OPTIMISE

Analyse Performance and Cost  
Re-Engineering

## MANAGE

24/7 Monitoring and Management  
Optimisation & Audit

# MICROSOFT AZURE SUPPORT & MANAGED SERVICES



24/7 AZURE INFRASTRUCTURE  
MONITORING &  
MANAGEMENT



NETWORK MANAGEMENT



OPERATING SYSTEM  
MANAGEMENT



DATABASE MANAGEMENT



SECURITY MANAGEMENT



BACKUP AND DR  
MANAGEMENT



WELL ARCHITECTED  
FRAMEWORK REVIEW AND  
IMPLEMENTATION



BILLING AND COST  
OPTIMIZATION SUPPORT AND  
RECOMMENDATIONS

## PACE INFOTECH AZURE MANAGED SERVICES INCLUDE

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Managed Enterprise System Management

---

Managed services for a cloud environment

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Management of IaaS, PaaS, and SaaS components

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Managed Dedicated, HA & DC /DR infrastructure on Cloud

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Managed Disaster Recovery Services

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Managed High-Performance Computing

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Managed Identity & Access Management Services

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Security & Compliance

---

Service management for 24/7 operations, scalability, SLAs, security and monitoring of cloud environments

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Virtual Desktop Infrastructure

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Cloud Infrastructure Operations

---

Discovery & Asset Management

---

Monitoring & Alerting

---

Patching & Updating

---

Reporting & Performance Analysis

---

## ADVANTAGES OF AZURE DR SERVICES



Protects all your  
Major IT Systems  
Affordably



Ensures Apps work  
when you need them  
the most



Unifies Data  
Management, Security  
and Protection



Performs Tests  
anytime for complete  
Confidence

## DISASTER RECOVERY SERVICES INCLUDE

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Design DR Site and Strategies

---

Customized failovers and fast recovery for VM & Physical Server

---

Continuous health monitoring and failover status

---

Align Recovery time objectives (RTO) and recovery point objectives

---

Failover & Failback  
Testing



# ACTIVE DIRECTORY & AZURE AD SUPPORT SERVICES



On Premises Active Directory and Azure Active Directory Assessment



Active Directory Health Check



Domain Migrations & Upgrades



Single Sign On across applications



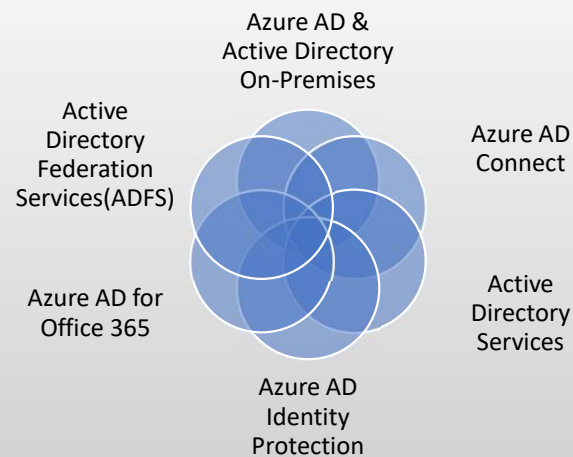
Customized scripts and Group policies



Desktop Security for end users and computer devices



Integrating endpoints, such as firewalls and switches into Active Directory



## OUR EXPERTISE



**In-Depth Industry  
Knowledge**



**Proven  
Methodologies**



**Technical  
Expertise**



**Strong  
Partnerships**



**Focus on  
Customer Success**

# OUR TEAM



**Experienced Professionals:** Our team members have years of experience in the IT infrastructure software industry and bring a wealth of knowledge and expertise to every project.



**Skilled Technologists:** Our team members have the technical skills and knowledge needed to deliver innovative solutions that meet your specific needs.



**Customer-Focused:** Our team members are dedicated to helping our clients succeed and go above and beyond to make that happen.



**Collaborative Approach:** We work closely with our clients to ensure their needs are met and their goals are achieved.



**Continual Learning:** Our team members are committed to continuous learning and stay up-to-date with the latest trends and developments in the industry.



# CONTACT US

**Need help  
with your IT  
infrastructure?**

**Pace Infotech**  
is here for  
you.

If you have any questions or would  
like to schedule a consultation,  
please reach out to us using the  
information below



022 25788250 / 25788251



[www.paceinfo.com](http://www.paceinfo.com)



16, Hindustan Kohinoor Industrial  
Complex, LBS Road, Vikhroli West,  
Mumbai – 400083.

