

The Platform for Real-Time Operations

Digital transformation has changed how organizations must work, in an always on, real-time world. PagerDuty's platform for real-time operations empowers organizations to proactively mitigate customer-impacting issues and take advantage of opportunities by automatically turning any signal into rapid insight and action. By centralizing and orchestrating advanced workflows for data from any source, PagerDuty arms your people with insights to orchestrate the ideal business-wide response in real time, every time.

Why PagerDuty?

Intelligent platform for Real-Time Operations

Gain full-stack visibility, focus on what matters, optimize incident resolution, and learn and improve with a complete platform that addresses real-time operations needs.

Support for teams of any size

Customer-centric, modular packaging allows teams of any size to adopt functionality as you grow.

Trusted and proven

With 375,000+ users across 12,000+ customers, you are in good company. Businesses can rapidly move from reactive to proactive with analytics and insights powered by machine learning, modern incident response, on-call management, industry-leading platform extensibility, and much more. By eliminating inefficiencies when it matters most, teams are empowered to elevate work to the outcomes that matter.

Get connected in minutes

The industry leader in platform extensibility. PagerDuty can ingest and transform digital signals from any source via 350+ native integrations, as well as email or API.

Popular integration types



DevOps

- AWS CloudWatch
- Datadog
- Slack



SupportOps

- Jira
- ServiceNow
- Zendesk



SecOps

- Splunk
- Aruba
- Signal Sciences

At a glance

Meet critical application and performance demands for IT and business users

Centralize alerts, triage and reduce alert volume by >90%, and resolve issues across systems and applications to maximize uptime

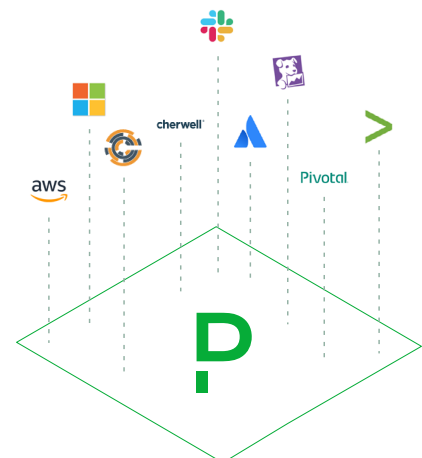
Reduce resolution times by >50% and save millions of dollars by orchestrating business and technical response to resolve and prevent customer impact

Identify patterns to enhance system and employee efficiency for continuous improvement and learning

"Incidents happen ... but with PagerDuty as an integral partner in our digital and cloud journey, we have the right technology to pre-empt and manage how to respond to them."

Director of IT Operations

William Hill



PagerDuty

USE
CASES



DevOps



ITOps



HybridOps



SecOps



Customer Support



BusinessOps



IndustrialOps

ADD-ON
PRODUCTS

Analytics

Empower data-driven results.



Visibility

Align business and technical impact.

Event Intelligence

Reduce noise and optimize context.



Modern Incident Response

Automate action.

PLATFORM



On-Call Management

Drive accountability. Accelerate resolution.



Enterprise Class

Cloud-native, built for real-time work.



Unique Dataset

350+ Integrations | People | Services | Metrics

Products

PagerDuty Analytics

Accelerate process maturity and better business outcomes over time with modern operational insights and prescriptive dashboards that combine machine and human response data.

PagerDuty Event Intelligence

Ingest and normalize events from any source, and extract signal from the noise with intelligent alert grouping, enrichment and triage support, dynamic routing, and much more.

Platform

On-Call Management

Distribute on-call responsibility with on-call schedules and escalations using multi-channel notifications, service modeling, and mobile incident management.

PagerDuty Visibility

Align teams across the organization by providing IT leaders, technical responders, and business owners a shared, real-time view into operational health and the business impact of incidents.

PagerDuty Modern Incident Response

Engage the right responders and business stakeholders in seconds. By architecting the ideal response in peacetime, you can automate critical tasks during wartime.

Enterprise Class

Count on a platform that is built for reliability and scale, and enables self-service with 350+ native integrations and configurability while meeting requirements for enterprise security and controls.

Learn more at PagerDuty.com

2019 PagerDuty® // All Rights Reserved.

Trusted by over
12,000+ organizations