SmartShareGPT

The key to harnessing the power of generative AI is to **securely integrate it with your own data**.

Users may be familiar with using publicly available generative AI applications such as ChatGPT, which are built and trained on publicly available data, in their daily operations. But to see much more accurate and personalized results, using this private organizational data is essential.

Privacy-First Generative AI Solutions

Introducing a new era of privacy-centric generative AI

As generative AI becomes more widely adopted, ensuring user privacy and data security is paramount. SmartShareGPT was created to address these challenges head-on with a privacy-first approach.

Key Features

- Link private organizational data to popular generative models like GPT-4 Turbo, GPT-3.5 Turbo, Azure OpenAI, and Gemini for highly customized responses

- To ensure accuracy, filter responses from generative models using proprietary data and metadata.
  For example, provide answers based solely on the information in your document

- Protecting your private data during AI model training and inference

- Query private data securely via question-answering interfaces to OpenAI for real-time insights

- Focus on understanding the concepts and meaning of user queries, rather than solely relying on keywords.

- SmartShareGPT offers document-level permission control, ensuring optimal data security when using GenAI. Moreover, it provides the option to Deny access to AI model , enhancing privacy measures even further

- The GenAI Log is a powerful feature of SmartShareGPT that enables administrators to effectively monitor and track users' GenAI usage for auditing and compliance purposes

- Deploy on-premises or on your choice of cloud (e.g. Azure or AWS) to have full control over private data

Use Cases

- **Human Resources:** Providing real-time support to employees by answering frequently asked questions regarding the onboarding process, company policies, benefits, and procedures. Additionally, offering information on performance evaluation processes, goal setting, and improvement plans

- **Customer Success:** To analyze customer feedback and access detailed product information, including specifications and step-by-step troubleshooting guides, in order to improve customer satisfaction and reduce support ticket volumes

- **Regulatory Compliance:** Employees can access current company policies, procedures, and compliance requirements. This resource can help with delivering compliance training, answering employee questions, and providing guidance on regulatory frameworks

- **Legal:** Assist with legal research by providing case precedents, statutes, and regulations relevant to specific legal queries

- **Knowledge Base:** Provide answers to questions by searching through internal documents, manuals, or guides

- **Product Support:** Offer tailored help with setup, features, or troubleshooting using your specific product information

- **Internal Search:** Retrieve relevant internal documents, notes, or records based on the query context

- **Financial Services:** Aid in analyzing financial statements, balance sheets, and income statements. Search and extract pertinent information from these documents to facilitate decision-making

- **Predictive Maintenance:** Enable technicians to find answers from equipment manuals, specifications, and trouble shooting guides. Search through historical data to identify patterns, predict potential failures, and offer solutions

Privacy-First by Design

SmartShareGPT was built from the ground up with a focus on data protection and privacy. SmartShare provides granular access controls and anonymizes any data passed to generative models. Your proprietary information remains fully under your control.

Take the Next Step

Contact us to learn how SmartShareGPT can help unlock the potential of generative AI while protecting your customers' and organization's privacy and data.