

# Wiki Agent for Atlassian Confluence



## Solution Overview

The Atlassian Confluence Agent is a specialized generative AI solution that enables natural language querying, summarization, and smart navigation across your company's wiki infrastructure. It streamlines access to technical documentation, offering guided page suggestions and contextual insights.

## Key Benefits

- Reduces time spent by technical teams on Confluence pages
- Enables role-based, permissioned access to information
- Improves documentation accuracy and freshness for developer and project teams
- Supports onboarding with clear, guided content discovery
- Enhances search quality, preventing information waste and duplication

## Technical Capabilities & Integrations

- Confluence API integration
- SSO/Entra ID authentication
- Page summarization, content crawling, and link recommendations
- GPT-powered content querying
- Cross-linking support with JIRA

## Industry Use Cases & Adaptability

- Architectural documentation access for software teams
- Release note analysis for product teams
- Configuration guide access for IT operations
- IT consulting and technology service providers
- Data engineering and project teams

## ROI & Value Model

By reducing documentation access time by 60%, this agent delivers an average annual efficiency gain of 15 man-days. It improves information quality and accelerates onboarding. ROI is typically realized within the first quarter.

