

AI-Driven Customer Support Automation

Build an intelligent support assistant using Copilot Studio or Azure OpenAI — in just 6 weeks

PENTHARA
TECHNOLOGIES



Why This Engagement Matters

Let AI Handle Repetitive Support, So Your Team Can Focus on What Matters

AI Automation

Automate high-volume queries using secure, enterprise-grade AI

Smarter Replies

Improve response times and reduce support workload

24/7 Availability

Provide 24/7 intelligent help via Teams, website, or mobile

Model Selection

Choose the right AI model: Copilot Studio or Azure OpenAI

Your 6-Week AI Enablement Journey



Use Case Discovery

Map support scenarios to the right AI tech (Copilot Studio or Azure OpenAI)



Design & Setup

Build initial flows and prompt logic; connect data sources like FAQs or SOPs



System Testing

Deploy bot to Teams, website, or other platforms; run real-case simulations



Roadmap

Train support teams, optimize flows, and deliver future scaling recommendations

What You'll Get

A Smart Assistant That Fits Your Support Needs

1

One AI-powered support bot using Copilot Studio or Azure OpenAI

2

Integration with Microsoft Teams, SharePoint, or external portals

3

Custom flows for FAQs, ticket deflection, or escalation logic

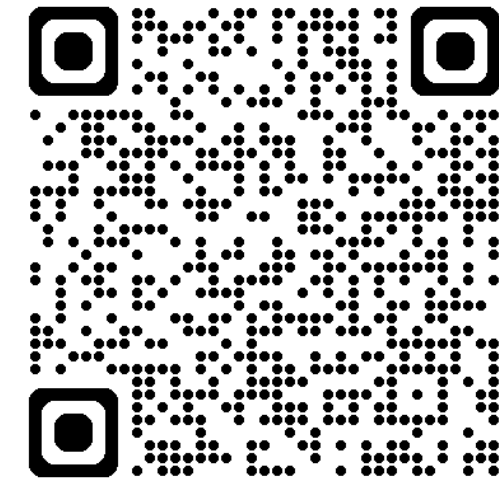
4

Documentation, training materials, and scale-out roadmap

Ready to Redefine Customer Support?

In just 6 weeks, we'll help you launch a production-ready support assistant—tailored to your business and built using the right Microsoft AI tool for your needs.

Scan this QR code to contact us!



Trusted By Clients
Across The Globe



Syneos Health



Merck



Auction.com

EVERCORE

Evercore



iHeart Radio



Warner Music
Group