

AI-Powered FHIR Billing & Eligibility Automation for Clinics Azure Marketplace Consulting Service Offering

WHY THIS OFFERING?

Outdated billing processes in dental and outpatient clinics often lead to claim denials, manual delays, and unproductive time on payer phone systems. Our AI-powered consulting service automates core revenue cycle functions—eligibility checks, claim submission, denial follow-up—using Microsoft Azure and FHIR standards.

WORKSHOP OBJECTIVES



Modernize

Assess how your clinic can migrate to FHIR-native billing and eligibility processes.



Automate

Explore automation for intake, coverage verification, claim tracking, and denial handling.



Optimize

Recommend achievable sprints to implement voice and AI-driven payer interactions.

AGENDA

Current State Review

- Understand existing billing systems, clearinghouse integration, and payer workflows.
- Analyze gaps in real-time eligibility data and denial resolution.

VISION & ROADMAP



Explore transformation using Azure Health Data Services, Azure Communication Services, and OpenAI APIs.



Review use cases like AI-driven form completion and escalation workflows.



Prioritize quick wins and scalable implementation models.

AT A GLANCE

Duration

1-hour assessment

Focus Areas

FHIR-based data flow, billing workflow automation, payer call automation, and AI orchestration

Deliverables

Customized roadmap and system recommendations for AI-integrated billing modernization

SOLUTION HIGHLIGHTS



FHIR-Native Automation

Built on Azure Health Data Services to manage Patient, Coverage, Claim, and Task resources.



Voice-Powered Payer Communication

Uses Azure Communication Services to make real-time IVR calls for eligibility, claim status, and escalations.



AI-Powered Orchestration

Triggers OpenAI or Azure OpenAI via FHIR Tasks to fill forms, explain denials, suggest codes, and create patient messages.

BUSINESS BENEFITS

01

Automates up to 70% of billing tasks

02

Reduces manual payer IVR time

03

Minimizes claim denials through accurate checks

04

Ensures FHIR-compliance and interoperability

05

Accelerates insurance cycle time

WHO SHOULD ATTEND?

01

Clinic Operations Heads

02

Revenue Cycle Managers

03

Health IT Leaders focused on billing efficiency

04

Dental and outpatient practice owners



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