Engagement Overview

3 weeks to a fully-working FAQ bot

PROJECT BASICS

- Bot solution featuring:
  - Azure Bot Framework
  - Azure QnA Maker
  - Azure DevOps
- Leverage bot in your existing web site
- Explore additional channels including:
  - Microsoft Teams
  - Slack
  - Email / SMS / Voice

SCOPE & DELIVERABLES

- Define up to 20 Q&A use cases
- Design solution architecture
- Configure Microsoft Azure environment
- Provision and configure Azure services
- Create, populate and train intelligence models for defined use cases
- Configure Azure DevOps for deployment
- Support integration with existing systems

KEY ACTIVITIES

- Environment setup
- Use case collaboration
- Bot development and configuration
- Azure DevOps deployment pipeline
- User demos & knowledge transition
- Operations transition
- Solution documentation
- QnA Maker knowledge base guidance