Intelligent Automation:

AUTOMATION COE ASSESSMENT

Persistent

Intelligent Automation 2.0

15+ YEARS DELIVERY EXCELLENCE

~25%+ HYPERAUTOMATION CUSTOMERS

95 AVERAGE NPS SCORES

GENERATIVE AI

Process Intelligence	Low–Code Development	RPA	IDP	Intelligent Virtual Agents

Offerings

Consulting

- Vendor / tool selection
- Process identification and prioritization
- Existing application analysis

Development

- Low-Code, RPA and DMS application development
- AI-driven automation
- Legacy modernization

Automation Factory

- Outcome driven automations
- Automation as a service
- Core + Flex delivery model

DevSecOps

- Continuous engineering
- Application modernization
- Platform support and maintenance

Expertise and IP

Center of Enablement (CoE)

IA Platform & Domain experts to help scale and accelerate digital transformations

Holistic Experience (CX+EX+PX)

Cloud-ready, mobile enabled application platforms for rapid application development and deployment for Customer, Employee & Partner Experience (CX+EX+PX)

User Centric Design

Digital greenhouse led process design and use case optimization

Accelerators

Re-usable process accelerators across Industry verticals & horizontals to accelerate product delivery

Product Engineering Partner

Trusted partner for complex platform development for leading IA/Low Code platforms for the last 12+ years

Global Presence

Certified LCAP, RPA & AI/ML professionals in CoE centers in the U.S, India, Canada, Mexico, UK, Australia

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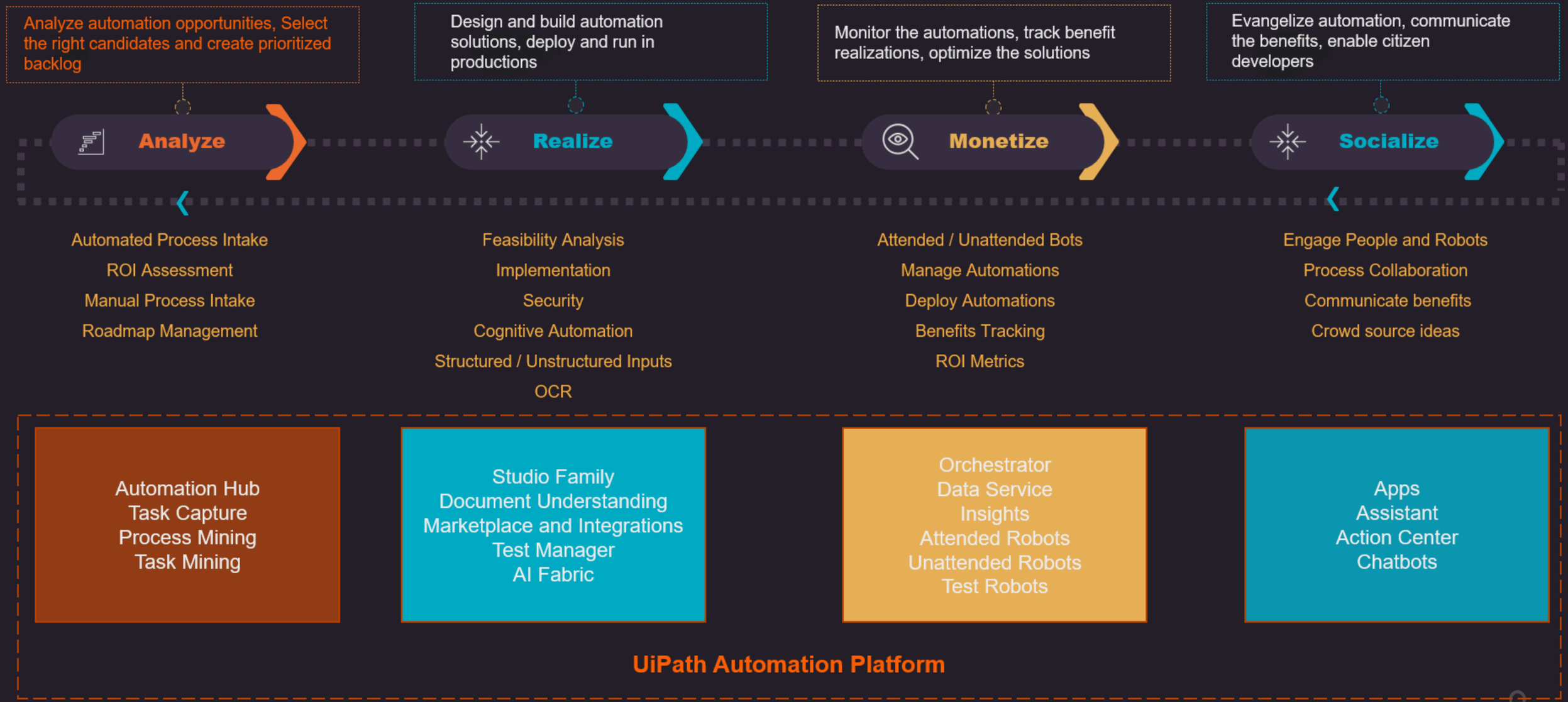
Continuous Automation Journey



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CoE Value Proposition

Identification
Provide framework for identification of automation candidates along with CBA and ROI analysis

Maintainability:
Reduces the maintenance effort by ensuring best design practices with long-term application health in mind

Reuse:
Provides reusable tools, templates, patterns and components. Its knowledge repository for artifacts, libraries, templates, lessons learnt and reusable components.

Governance & Compliance:
Enforces standards to adheres Corporate policy

Innovation:
Brings in innovation with new way of problem solving

Predictability:
Proven approach for successful project. Provides accurate and realistic forecast.

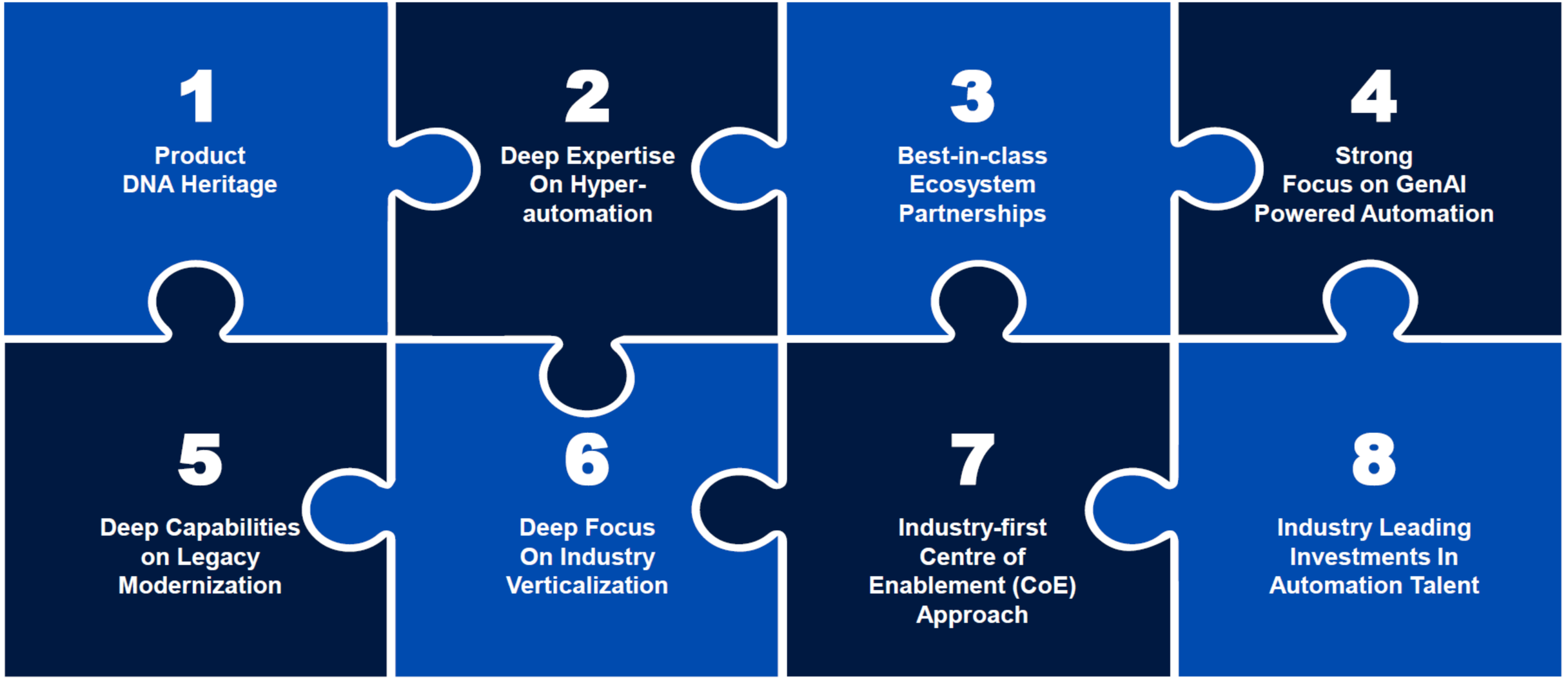
Strategy

- ❑ Choose the **"Right"** projects
- ❑ Manage **"High Velocity"** change
- ❑ Drive **"Transformational"** strategy
- ❑ Faster **"Time to Market"**
- ❑ Lower TCO: Higher levels of **"Enterprise Reuse Greater Agility"**
- ❑ Continuous **"Improvements"** and business **"Outcomes"**

Execution

- ❑ Deliver projects the **"Right"** way
- ❑ **"Standardized"** execution
- ❑ Reduced projects risks through **"Improved Controls"**
- ❑ Strong **"Technical Governance"**
- ❑ Leverage **"Best Practices"** and resource **"Enablement"**
- ❑ Leverage **"Reusable"** components across the enterprise

Key Differentiators for Persistent IA practice



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Automation CoE Maturity Assessment

Assess the maturity of your Automation CoE vis-a-vis Industry standards and gain a better view of the opportunities shortcomings. Evaluate the effectiveness of internal processes, current tech stack and the technical capabilities of CoE in generating higher RoIs.

Offering: $50,000 for a 1-week workshop

Outlay

- Persistent team will interview the stakeholders on a set of parameters for the Automation CoE and using a proprietary framework, team will provide an assessment on specific CoE Areas and the Overall Maturity of CoE
- Persistent team will identify the gap areas and propose a set of goals for CoE by aligning the business objectives, current capabilities and industry standards

Benefits

- Get a deep dive view into the current CoE capabilities and the effectiveness of processes and practices
- Apprise yourself on the Automation best practices prevalent in the industry
- Identify the right metrics to assess CoE in future and build a case for leadership to include automation as part of the vision and mission of Business Units
- On further engagement with Persistent on CoE transformation projects, get access to the best offerings and capabilities of Automation Partners such as MS Power Automate, MS Apps etc.

Outcomes

- A comprehensive report on CoE Assessment identifying the gap areas and the focus areas for improvement
- List of goals for CoE with stipulated timelines aligning the business objectives, current capabilities and industry standards

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See
Beyond.

Rise
Above.