# Persistent FinAnalytics Platform



## **Risk Assessment – Market Opportunity**

Target Segment

- Corporates (Debt Issuers) / PE firms
- Financial Services firms (incl. Banks, Financial institutions, Insurance firms, NBFCs, Regulators etc.)
- Credit Rating Agencies & any Enterprise sales team

Target Persona

- Finance Controllers, Rating Analysts
- √ Financial Analysts and/or Credit Analysts
- Insurance underwriters

\ Inefficient financial data recording, financial insights & report generation

\ Lack of automation in analysis of non-financial parameters of a firm such as competitive strength, management's reliability, macroeconomic factors etc. harnessing credible online sources

Key Business Challenges

- \ Highly time consuming and error-prone manual execution of risk assessment workflow, taking 4-5 days in general
- Manual efforts in tracking the variance for regular intervals in the share price of the organizations on regular basis.
- \ Analyzing the market Sentiments whether positive and negative is time taking process and then predicting the share price from the Investor's point of view.

## FinAnalytics Platform- Persistent Gen Al Powered Financial Solution Leveraging Azure OpenAl

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Different Financial Copilot Agents orchestrated into one copilot	Agentic AutoGen Framework using Azure OpenAl	Copilot based chatbot	Financial advice & reports
Generating credit risk score	Calculation of variance of different stock price	Handy investor report and tracking	Market Sentiment Analysis

## **Proof Points**



## A leading Asian digital bank

- o 1000+ Customer support users supported
- 24\*7application support
- Successfully Automated the application deployment by using the CI/CD pipeline
- 30-40% Operational efficiency achieved

## A large bank in the UK

- Exploited D365 Customer Service module to implement case management app
- Leveraged Azure Integration Services to automate the exchange of information with Mambu, the core banking platform of the customer
- Harnessed Power Apps to build mobile apps for service request registration
- Leveraged D365 Customer Service Omnichannel chat capabilities for customer communication
- Resulted in 30% operational cost optimization

**Agentic** framework for automated routing to copilot agents **Gen Al chatbot** for high case deflection

Gen Al driven improvement in service agent productivity

Intelligent Financial credit risk, Investor call & Shareprice reports

**Analysing trends** & customer sentiment to enhance customer service

## **Tech Stack**

Azure | Agentic Framework | Copilot | Power Automate

## Key Offerings: FinAnalytics Platform



## Unified Financial Platform

- Centralized platform delivering comprehensive financial analysis tailored for financial enthusiasts.
- Supports multiorganization reporting with execution speeds 2–3x faster than manual methods.
- Enables real-time access to performance insights, trends, and sentimentdriven metrics in a single interface.



## **Orchestrator**

- LLM-driven orchestration dynamically routes user queries to the appropriate financial agent.
- No manual effort required in generating reports or insights.
- Multiple agents (e.g., credit, risk, investor reports) are integrated into a unified, autonomous copilot.
- Built on Azure OpenAl for scalable, secure enterprise deployment.



# Fully Autonomous Agents

- Based on the user query, the LLM-based agentic framework selects and activates the agent.
- The agent executes tasks:
- Web scraping
- Analyzing investor transcripts for sentiment and key insights
- Retrieving and evaluating share price trends
- Performing market sentiment
- The agent autonomously synthesizes this data into structured, domainspecific financial reports.



# Teams & Web Integration

- This solution integrates directly with the Microsoft Teams and includes a custom interface.
- It eliminates the need to navigate elsewhere for specific sessions.

# **Solution Approach**





## FinAnalytics Platform Chat

FinAnalytics Platform 7:06 PM



Hello, I'm FinAnalytics Platform, a virtual assistant. Just so you are aware, I sometimes use AI to answer your questions. If you provided a website during creation, try asking me about it! Next try giving me some more knowledge by setting up generative AI.

## Chat with FinAnalytics Platform:

2:29 PN

Create Investor call report



FinAnalytics Platform 2:31 PM



Your Investor call report is created and uploaded at : click here

## Investor Call Report

#### Browser :

Infosys Ltd

#### Remarks:

### Business Updates:

- Infosys is revising its revenue growth guidance to 4.5%-5% in constant currency terms for the rest of the financial year. - The company is developing over 100 new agents for deployment within clients, focusing on Generative AI. - Infosys plans to continue strong hiring based on discretionary spending, with an expansion of over 5,000 employees in Q3. - Compensation adjustments will occur in two phases, with the first phase starting from January 1 and the second from April 1, impacting margins in Q4 and Q1.

## • Financial Updates:

Particulars	Current Quarters	Previous Quarters	Q-o-Q	Q4-FY24
Revenue from operations	17,040	15,518	9.81%	18,668.6
Operating profit	2,009	477	22.12%	1,975.5
Operating Profit Margin%	11.79%	10.60%	11.23%	10.58%
Net Profit	1,404	477	194.34%	4,570.1