

# Driving Outstanding Care through Electronic Care Planning



Care notes recorded:

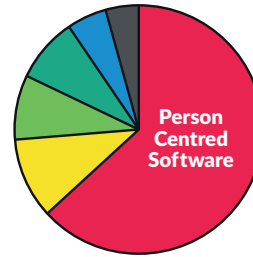


Care notes a day  
**2 million**

Care notes a month  
**60 million**

Care notes to date  
**1.2 billion**

Hosted on Microsoft Azure



Electronic Care Market Share



Saves every person providing care

**3**

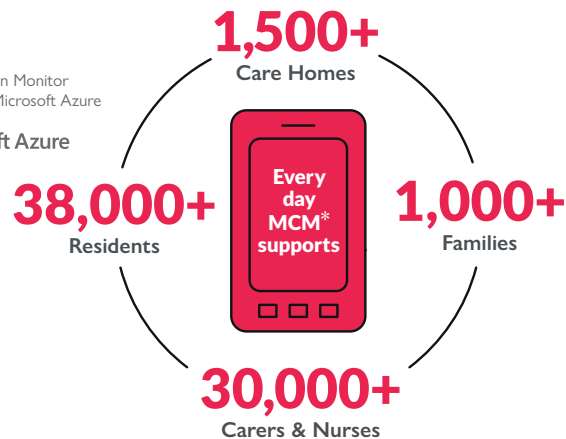
days per month on paperwork



Homes implementing MCM\* every month

\* Mobile Care Monitoring – a mobile solution for evidencing care electronically

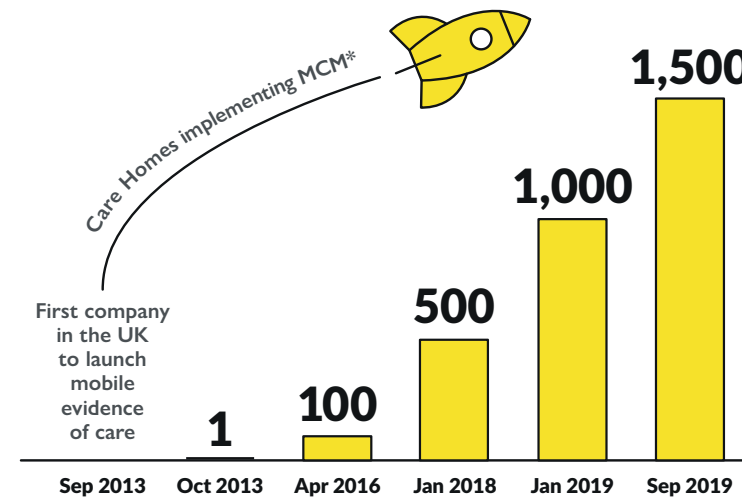
Residents filed on Monitor and hosted on Microsoft Azure



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DRIVING OUTSTANDING CARE

# The benefits of using technology to provide person-centred care

Industry regulators are now recognising that technology in health and care services is growing in importance and digitally enabled care can offer significant benefits to people who use services and those who run and deliver them. Over 1,500 care homes are already realising the benefits from moving from a paperless system to using our Mobile Care Monitoring system for electronic care planning, digital monitoring and reporting and here's why...

## Staff have more time to spend with residents

"One of the things we worried about was, 'Would staff be able to use the system?'. We've been using Mobile Care Monitoring for three months now, and not only has the system been excellent for staff, but we save time on administration and our records are more accurate. Overall, we spend more time with residents. We are very happy with Mobile Care Monitoring."

JENNIFER READ, REGISTERED MANAGER AT CATHERINE MILLER HOUSE

## Reduces paperwork

"We are virtually paperless now that we use Mobile Care Monitoring. The only paper we have is hard copies of DNARs. Every year we reckon we save millions of pieces of paper and copies that we used to print. Now we can share information digitally with professionals who love it too and have no resistance to this change of our documentation on paper to Mobile Care Monitoring."

MARK SHOCKLEDGE, SENIOR GENERAL MANAGER AT NETLEY COURT, PART OF CINNAMON CARE GROUP

## Improves CQC ratings

"The change from paper care plans to Person Centred Software's Mobile Care Monitoring system has positively contributed to our Outstanding CQC rating, helping us to provide outstanding care, comfort and companionship in an environment that is safe and happy for all."

AGNIESZKA ORLOWSKA, MANAGER AT MALDEN HOUSE, PART OF HARTFORD CARE

## Increases staff retention

"Staff at our homes love the system as it's so simple to use and means they save time on administration and can focus on care. We believe that Mobile Care Monitoring is a real benefit to our staff and a big selling point in attracting and retaining future employees and ultimately increasing retention of our staff across our group of care homes."

GAYNOR ABRAMS, BUSINESS DEVELOPMENT MANAGER AT MPS CARE

## Improves residents' quality of health and care

"Since using Mobile Care Monitoring, we have needed to give residents fewer antibiotics. This is due to a decrease in UTIs and chest infections, and we know that the live fluid monitoring recording in the system has really helped to prevent UTIs."

SUZANNE SLAVERN, TEAM LEADER, BRANTLEY MANOR CARE HOME, PART OF PEARLCARE

"The system is cost-effective and has shown us areas we can improve in. For instance, we have employed an activities coordinator because the system showed that our clients weren't receiving much activity time. The system helped us to think more deeply about our role and responsibilities in the service, and how we could improve."

HEATHER WILLIAMS, MANAGER AT AUTUMN VALE REST HOME, PART OF LUTCHMY CARE SERVICES

## Provides a return on investment

"Person Centred Software has been extremely responsive to my needs and Mobile Care Monitoring is very intuitive and closely aligned to our care homes' needs. We've achieved an excellent return on investment, and I wouldn't hesitate in recommending the software. It's worth every penny and more."

RISHI SODHA, DIRECTOR AT HANDSALE CARE HOMES

To find out more about going digital and discuss the benefits of an electronic care planning system for your care home, contact us today on 01483 357657  
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